



19 December 2019

Mahrukh Sarwar
(by email: fyi-request-11215-55492e8e@requests.fyi.org.nz)

File No: DOIA 1920-0820

Dear Mahrukh Sarwar,

I refer to your request received by the Ministry of Business, Innovation and Employment on 21 November 2019 requesting the following information from Immigration New Zealand ("INZ"):

- *What cultural intelligence and cultural awareness and sensitivity training and reform arose out of the consequences of the Ahmed Zaoui Case?*

Our response

While there was no specific cultural training which arose out of the Ahmed Zaoui case, the Ministry of Business, Innovation and Employment does have a range of intercultural training available to all MBIE staff.

That training covers the following:

- Intercultural Awareness Module
- Maori Cultural Intelligence
- Unconscious Bias
- MBIE has an Inclusion and Diversity Strategy and there is a programme of learning coming from that for 2020.
- MBIE is the lead agency in the Cross-agency project called Intercultural Competency Development which has just finished its pilot stage. This will be delivered to all MBIE staff in 2020.

If you wish to discuss any aspect of your request or this response, please contact Martin Prowse, Business Advisor, Business Support, Immigration New Zealand at martin.prowse@mbie.govt.nz.

Yours sincerely

Stephen Vaughan
General Manager – Verification and Compliance
Immigration New Zealand
Ministry of Business, Innovation and Employment

