Drew Divehall

Subject:	FW: OMR Parking Check Point

From: Toby O'Hara <tohara@doc.govt.nz>
Sent: Wednesday, 1 July 2020 9:00 a.m.
To: Mere Mokoraka <mmokoraka@doc.govt.nz>; Connie Norgate <cnorgate@doc.govt.nz>
Cc: Drew Divehall <ddivehall@doc.govt.nz>
Subject: RE: OMR Parking Check Point

Morena tatou,

I can understand why the desire have the checkpoint lower down on the OMR (reduce visitor frustration if turned around), however I'm not sure the intended area will work.

I went and had a look this morning. Issues I see:
- The turn around area is at the start of the extra lane

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- The extra lane can only accommodate 1 lane of traffic (not like scoria)
- There's space for roughly 40 cars in line before the uphill lane will become blocked

We have around 8,000 – 10,000 users of Waitonga falls, Mangawhero Falls, Lake Surprise RTM during this time so we either face lots of annoyed people having to turn around and get a permit or a massive reduction in the number of visitors on the track which impacts our proposed upgrades in future years. Its common for hunters to access the Park at various points along the road.

Ideally a checkpoint closer to the skifield and improves comms to reduce the likelihood of people with out bookings would benefit the majority of park users.

Cheers, Toby

From: Mere Mokoraka <mmokoraka@doc.govt.nz>
Sent: Wednesday, 1 July 2020 5:39 a.m.
To: Connie Norgate <cnorgate@doc.govt.nz>
Cc: Toby O'Hara <tohara@doc.govt.nz>; Drew Divehall <ddivehall@doc.govt.nz>
Subject: RE: OMR Parking Check Point

Connie (and team)

My thoughts:

Scenario's – Road Closed because Carparks Full or Parking Check Point Active

Proposed process:

1. Refer enquirer to the Whakapapa VC (re: Whakapapaiti track) or Ohakune I-Site.
2. Issue permit for the vehicle registration no. to park in the appropriate DOC carpark.
3. Permit is sited by contractors managing the OMR or Bruce Road to get access.
4. Permit left on their dashboard.

Cheers, Mere

From: Connie Norgate <cnorgate@doc.govt.nz>
Sent: Tuesday, 30 June 2020 10:01 pm
To: Drew Divehall <ddivehall@doc.govt.nz>; Mere Mokoraka <mmokoraka@doc.govt.nz>; Toby O'Hara <tohara@doc.govt.nz>
Subject: FW: OMR Parking Check Point

Thoughts?

From: Jo Kennedy █████████████████████
Sent: Tuesday, 30 June 2020 5:52 p.m.
To: Connie Norgate <cnorgate@doc.govt.nz>
Cc: Warren Furner ██████████████████████████████ Jono Dean ██████████████████
Subject: RE: OMR Parking Check Point

Thanks Connie, we had a question today about people wanting to go up the road to do the Waitonga Falls walk which is at the 11km mark? Do you have advice on what we should tell them once this road restriction is in place?

Cheers
Jo

Will get comms plan drafted and send out first thing for addition of RDC and RAL key messages.

Connie

Sent from Workspace ONE Boxer

On 30/06/2020 5:06 PM, Jono Dean ████████████████████wrote:
Hi Warren

Thanks for agreeing to meet this afternoon. Some answers to the below that we can work through.

1. Selected site on the OMR about the 3km mark to set up a check point to ensure those accessing the ski area are booked into a car park. This is confirmed, testing has been completed of the systems from this point and we will be operational from 11 July.
2. Qualified TC's are required to set up and manage the site alongside RAL public relations staff (say four staff in total, three TC's one RAL) We are looking for leadership in this space from the contractor with an RAL representative to support the process however we need the Downers Crew to ensure they have a relevant STMS present to manage the process.
3. The schedule of service are to be managed by the ski area staff who will communicated directly with contractors to resource the check point. Our team will manage the back end of the system and trouble shoot the issues related to the booking process. The process on the day will be managed by the contractor
4. Services are expected primarily on weekends and peak times during the day, however mid-week services may also be required. Correct, we may however look at a process to include the weekdays to ensure people are using the system and being captured.
5. Contractors will be working directly for RDC and will require duty schedules to be supervised and certified by RAL supervisor for the site. STMS oversight will still sit with RAL however
6. Offer contract to Downer southern roadmen team to do this work. Lets discuss, would prefer to meet with all parties Thursday this week if possible, Comfortable with the recommendation
7. Costs to be underwritten by RDC OMR budget and recovered fully by invoice to RAL in September 2020, Appreciated, later in the financial year the better
8. Public awareness and communications will be critical over print, social, digital and broadcast media. Agreed. Commenced already, need some endorsement in the coming days. Can we work with Paul Wheatcoft to script something from RDC to support our message.
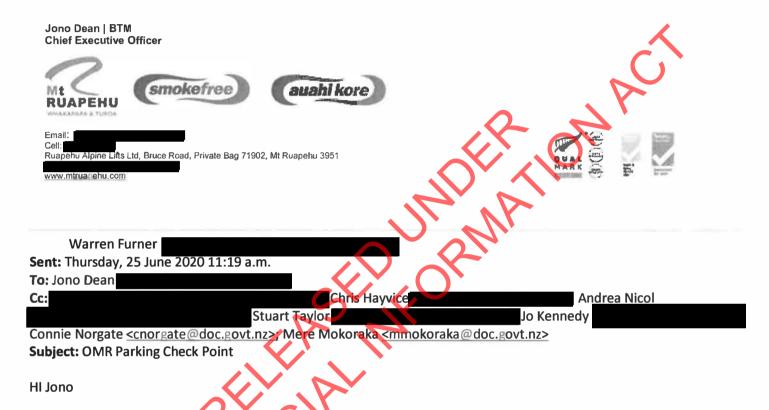
Actions
1. RAL to confirm duty roster system and key personnel. To be completed.
2. GHD to contact Downer roadmen for 3km TMP, program and daily rate based upon RAL duty roster. Lets discuss
3. Works to be available from 4 July 2020 or ski area opening day when snow arrives. 11 July
4. DOC to manage communications campaign, inconjunction with RAL and RDC, needs some additional RDC comments

5. Warren to increase placements over Ski FM Road Information broadcasts and arrange real time road status broadcasting over the region. **Agreed**
6. DoC and RDC road checkpoint contractors to be asked to notify Ski FM changes in parking availability and road status as decisions are being made on site each day. **Agreed**
7. RAL to provide check point staff with suitable booking system hardware with appropriate software to manage access. **In process, testing phase underway**

Ideally I would like LIVE TEST the setup process and overall implementation for the Bruce Road (TPP and Tiaki) which will taken place Tuesday 7 July and then Ohakune Mountain Road (Downers/Ruapehu Recruitment) on Wednesday 8 July.

Can you all please review and advise any concerns with the proposed testing and implementation and respond with any concerns/updates re the Actions.

Jono Dean | BTM
Chief Executive Officer

Mt RUAPEHU
WHAKAPAPA & TUROA

smokefree

auahi kore

Email: [redacted]
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Ruapehu Alpine Lifts Ltd, Bruce Road, Private Bag 71902, Mt Ruapehu 3951
www.mtruapehu.com

Warren Furner [redacted]
Sent: Thursday, 25 June 2020 11:19 a.m.
To: Jono Dean [redacted]
Cc: [redacted] Chris Hayvice [redacted] Andrea Nicol [redacted]
Stuart Taylor [redacted] Jo Kennedy [redacted]
Connie Norgate <cnorgate@doc.govt.nz>; Mere Mokoraka <mmokoraka@doc.govt.nz>
Subject: OMR Parking Check Point

HI Jono

Thanks for the discussion regarding traffic control check points as we prepare to manage access to booked car parks at Turoa ski area.

Ive summarised the method, discussion and actions below that apply to the Ohakune Mountain Road. Please let me know if I have forgotten anything
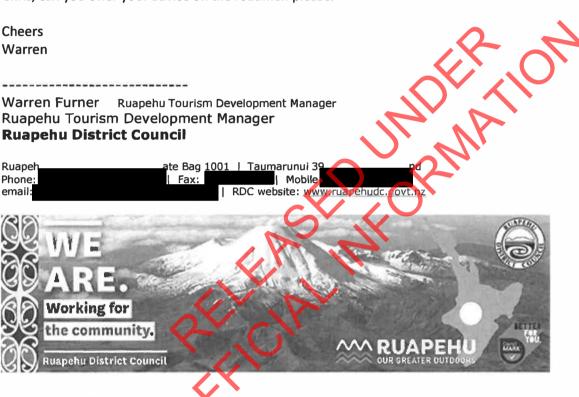
9. Selected site on the OMR about the 3km mark to set up a check point to ensure those accessing the ski area are booked into a car park.
10. Qualified TC's are required to set up and manage the site alongside RAL public relations staff (say four staff in total, three TC's one RAL)
11. The schedule of service are to be managed by the ski area staff who will communicated directly with contractors to resource the check point.
12. Services are expected primarily on weekends and peak times during the day, however mid-week services may also be required.
13. Contractors will be working directly for RDC and will require duty schedules to be supervised and certified by RAL supervisor for the site.

14. Offer contract to Downer southern roadmen team to do this work
15. Costs to be underwritten by RDC OMR budget and recovered fully by invoice to RAL in September 2020
16. Public awareness and communications will be critical over print, social, digital and broadcast media.

Actions

8. RAL to confirm duty roster system and key personnel
9. GHD to contact Downer roadmen for 3km TMP, program and daily rate based upon RAL duty roster
10. Works to be available from 4 July 2020 or ski area opening day when snow arrives.
11. DOC to manage communications campaign
12. Warren to increase placements over Ski FM Road Information broadcasts and arrange real time road status broadcasting over the region.
13. DoC and RDC road checkpoint contractors to be asked to notify Ski FM changes in parking availability and road status as decisions are being made on site each day.
14. RAL to provide check point staff with suitable booking system hardware with appropriate software to manage access.

Mere has called a meeting today to discuss transport so I will raise this there as well.
Chris, can you offer your advice on the roadmen please.

Cheers
Warren

Warren Furner   Ruapehu Tourism Development Manager
Ruapehu Tourism Development Manager
Ruapehu District Council

Ruapeh███████████ate Bag 1001 | Taumarunui 39██████nd
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