# Demand Management Team Meeting

Thursday, 5 March 2020 10:02 AM

# **Apologies**

Aiden, Erana, Jessie, Connie, Libby, Shaun.

# Introductions

Grant Smith, Stephen Fletcher, Warren Furner, Carey Morris, Wayne Wallace, Steve Manunui, Toby Ohara, Garth Petricevich.

# Welcome

Warren Welcomed attendees and offered a brief revision of background and actions from the October workshop. Today's meeting is about assigning tasks and resources towards implementing a Transport Management System by June 2021.

# **Terms of Reference**

Draft ToR was circulated in December with limited feedback received. Discussion about ToR and the roles of the each of the parties. The program of work and assigned task was discussed, it was agreed that the program of work will form part of the response to Ngati Hikairo letter of concern, this will identify our response actions and how the working group intend to go about implementation of destination management systems. Connie, suggested short term actions with a longer term view. Action

Warren and Connie to work to finalise ToR. Carey to produce program and circulate for comment

# **Funding Request**

Warren outlined the funding request and discussed each component. A meeting with government official in Wellington has been facilitated by Stuan Taylor (MBIE) to respond to the request for financial support. Good discussion about commitment made by RAL and the contribution that Garth has made to the transport solution.

Discussion about risk and conversation about the proposed GPS and new funding environment with in NZTA. It was suggested that during the revision of the PT Pilot Project Business case a strong focus on destination management objectives is required. Discussion about business planning process and timeline, this led to a suggestion to extend the pilot into the first three years of the LTP 2021-31 Action

Proposal to extend gilot into the first year of three year term of the new RLTP Warren to advise funding decision from MBIE.

# Parking Strategy and Management Plan

Doc will support management of parking including associated infrastructure and has been advised by Treaty partners to implement change in Tongariro National Park. Discussion about how to manage parking demand and PT, travel demand incentives like first tracks and vehicle occupancy were discussed as immediate action to consider. Need better occupancy data from car counts. Marketing and messaging are actions that can be incorporated into BAU operations. Regional communication for change management was discussed and it was agreed that GHD produce a report co commissioned by RAL with DOC's support. Action

Jono to commission GHD to produce Change Management Implementation. DOC will do communications plan. Need to identify this program over the next few weeks to contribute to wider project plan.

(RAL) Steve Manunui to work with Mere (DoC) to identify Congestion management actions for the immediate future.

GHD to produce advice for the implementation period here required.

# **Communications**

Discussion about the roles and accountabilities for both change management and ongoing implementation of transport systems

# Action

RAL to coordinate a communication plan group Jono to lead this in the immediate future. Financial commitment is required from partners.

GHD to provide professional advice and support including price.

# Fleet Operator Standard.

Jono reported that BCA has produced the document and consulted on it. Their job is complete and the advice is now published. Warren raised NZTA's role in progressing this work now that BCA has done its part. Discussion about introduction of standards in future transport concessions and transport contacts. Phased implementation is recommended

# Action

RCAs to introduce standards over time to encourage companies Involved in transport systems to adopt BCA advice.

Jono to circulate Alpine Standards when published by BCA

# **Transport App**

Carey gave an update on the app trial for this winter, the fleet standards will be a challenge but will be introduced to suppliers over time. Winter Traffic management plan being produced by DoC for Whakapapa village, some discussion about how parking and transport terminal to be managed.

# Action

GHD to roll out app as a trial for this winter's service with selected operators Connie to share traffic management plan for Whakapapa village with warren and Carey to inform APP operations.

# Risks

Iwi awareness and alignment within our work

Risk of partners not being aligned, RMCA, FMC, Iwi, can we demonstrate this project will be accommodated by partners.

Funding risk, without immediate funding (outside and statutory planning process) Transport Demand Management timeframe expectations will not be met. **Risk Mitigation** 

Response to wi sharing planned actions, Hikairo, Uenuku and Ngati Rangi. DoC to communicate with partners and stakeholders. Long term Funding bid to be incorporated in draft RLTP.