

SMS Incident Report

18/02/2021 15:42:08

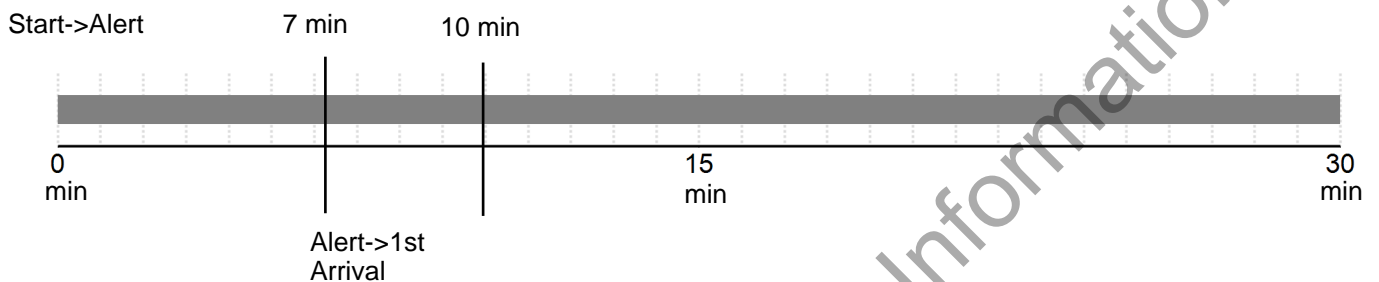
Summary

CAD Number F3173450 **Status** Closed
Station Ngongotaha Volunteer Fire Brigade
Incident Started 04/02/2021 23:04:21 **Incident Ended** 05/02/2021 12:26:28
Incident Type 1101: Structure fire with damage
Common Name
Address 566 Paradise Valley Road Ngongotaha Valley
Alarm Method 111 Telephone **Alarm Level** 3
PFA Number
Zone 188203
Map Grid E 1875765 **Map Grid N** 5775442
First Caller [REDACTED] **First Caller Contact** [REDACTED]
Incident Closed 05/02/2021 12:26:28
Report Completed 22:33, Wed 17 Feb 2021 by [REDACTED]

Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
NGON822	P2	23:05:34 04 Feb 2021	23:10:39 04 Feb 2021	23:21:59 04 Feb 2021	02:42:06 05 Feb 2021
ROTO811	P1	23:13:24 04 Feb 2021	23:14:35 04 Feb 2021	23:24:22 04 Feb 2021	05:47:42 05 Feb 2021
NGON821	P1	23:05:34 04 Feb 2021	23:19:13 04 Feb 2021	23:24:48 04 Feb 2021	11:29:58 05 Feb 2021
ROTO812	P2	23:15:31 04 Feb 2021	23:17:36 04 Feb 2021	23:31:46 04 Feb 2021	02:21:57 05 Feb 2021
ROTO8175	RWT	23:07:30 04 Feb 2021	23:20:47 04 Feb 2021	23:36:13 04 Feb 2021	05:57:38 05 Feb 2021
ROTO8126	SV	23:14:35 04 Feb 2021	23:22:47 04 Feb 2021	23:36:56 04 Feb 2021	03:01:36 05 Feb 2021
CENTLAKES2	OF	23:18:31 04 Feb 2021	23:28:31 04 Feb 2021	23:37:04 04 Feb 2021	02:58:50 05 Feb 2021
LAKE6575	RWT	23:13:21 04 Feb 2021	23:16:11 04 Feb 2021	23:40:09 04 Feb 2021	02:40:51 05 Feb 2021
MAMA841	P1	23:20:51 04 Feb 2021	23:26:27 04 Feb 2021	23:47:53 04 Feb 2021	02:42:08 05 Feb 2021
ROTO813	P3	23:47:17 04 Feb 2021	23:48:16 04 Feb 2021	23:57:51 04 Feb 2021	00:33:56 05 Feb 2021
PUTA861	P1	23:20:57 04 Feb 2021	23:26:37 04 Feb 2021	00:03:12 05 Feb 2021	02:13:12 05 Feb 2021

FICENTLKS3	FSO	00:04:18 05 Feb 2021	00:04:19 05 Feb 2021	00:24:41 05 Feb 2021	11:40:44 05 Feb 2021
TIRA857	PR	23:20:54 04 Feb 2021	23:26:41 04 Feb 2021	00:33:42 05 Feb 2021	02:15:57 05 Feb 2021
GREE7511	WT	23:40:59 04 Feb 2021	23:51:33 04 Feb 2021	00:45:00 05 Feb 2021	02:11:19 05 Feb 2021
TOKO8711	WT	23:41:05 04 Feb 2021	23:48:42 04 Feb 2021	00:52:18 05 Feb 2021	02:22:18 05 Feb 2021
WAIKATO2	OF	23:31:12 04 Feb 2021	23:34:56 04 Feb 2021		23:43:40 04 Feb 2021
RFOLAKEGR1	RFO	23:05:13 04 Feb 2021			05:10:34 05 Feb 2021



Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
NGON822	00:01:13	00:16:25	00:17:38	03:37:45
ROTO811	00:09:03	00:10:58	00:20:01	06:43:21
NGON821	00:01:13	00:19:14	00:20:27	12:25:37
ROTO812	00:11:10	00:16:15	00:27:25	03:17:36
ROTO8175	00:03:09	00:28:43	00:31:52	06:53:17
ROTO8126	00:10:14	00:22:21	00:32:35	03:57:15
CENTLAKES2	00:14:10	00:18:33	00:32:43	03:54:29
LAKE6575	00:09:00	00:26:48	00:35:48	03:36:30
MAMA841	00:16:30	00:27:02	00:43:32	03:37:47
ROTO813	00:42:56	00:10:34	00:53:30	01:29:35
PUTA861	00:16:36	00:42:15	00:58:51	03:08:51
FICENTLKS3	00:59:57	00:20:23	01:20:20	12:36:23
TIRA857	00:16:33	01:12:48	01:29:21	03:11:36
GREE7511	00:36:38	01:04:01	01:40:39	03:06:58
TOKO8711	00:36:44	01:11:13	01:47:57	03:17:57
WAIKATO2	00:26:51			00:39:19
RFOLAKEGR1	00:00:52			06:06:13

Notifications

Date	Time	Party Notified
04 Feb 2021	23:08:10	OSU ROTORUA PAGED

04 Feb 2021	23:14:20	POLICE VIA INTERCAD
04 Feb 2021	23:14:20	AMBULANCE VIA INTERCAD
04 Feb 2021	23:15:32	AREA CENTRAL LAKES
04 Feb 2021	23:15:47	UNISON
04 Feb 2021	23:16:43	PERSONS REPORTED NOTIFICATION - CFO NGONGOTAHA NOT DONE AS
04 Feb 2021	23:17:17	UNISON RE 2ND ALARM - [REDACTED] WILL GET SOMEONE ON THE WAY
04 Feb 2021	23:17:57	ROTO CO RED AND BLUE PAGED
04 Feb 2021	23:18:21	ROTORUA_RED/BLUE_WATCH VIA ETXT @2318
04 Feb 2021	23:19:08	CENTRAL LAKES 2 ACK PAGE AND RESPONDING
04 Feb 2021	23:20:08	UNISON RE 3RD ALAM AND K99
04 Feb 2021	23:20:18	ROTORUA DISTRICT COUNCIL RE 3RD ALARM
04 Feb 2021	23:20:32	BOP REGIONAL COUNCIL RE: THIRD ALARM
04 Feb 2021	23:21:03	REGION 2 MANAGEMENT GROUP - 3RD ALARM
04 Feb 2021	23:21:38	ROTORUA FULL BRIGADE CALLBACKS - PAGERS SENT
04 Feb 2021	23:21:42	ROTORUA FULL BRIGADE CALLBACKS - ETXT SENT
04 Feb 2021	23:22:27	WAIKATO 2 [REDACTED] ACK PAGE - WILL RESPOND IF CANT GET ANOTHER EXEC
04 Feb 2021	23:22:56	CENTRAL LAKES 3RD ALARM AND ABOVE 3RD ALARM
04 Feb 2021	23:23:23	CFO PAGES NOT SENT AS CFO IS ON THE INCIDENT
04 Feb 2021	23:23:33	NATIONAL MEDIA SUPPORT
04 Feb 2021	23:24:40	4 YES RESPONSES ON ETXT FOR ROTORUA
04 Feb 2021	23:30:52	ROTORUA FIRE
04 Feb 2021	23:31:04	AAC WAIKATO 2 PAGED REGARDING
04 Feb 2021	23:31:51	WAIKATO 2 WILL RESPOND - ONCE CENTLAKES2 GETS THERE [REDACTED] WILL ADVISE IF WAIKAT
04 Feb 2021	23:32:59	ROTORUA FIRE VIA PHONE: [REDACTED] - 1 AT STATION AT THE MOMENT
04 Feb 2021	23:33:08	ROTORUA FIRE ASKING IF THEY CAN CREW COMMAND UNIT - THEY ADVISE THEY WANT PU
04 Feb 2021	23:37:24	ROTORUA FIRE VIA PHONE ([REDACTED]) NO ANSWER
04 Feb 2021	23:39:12	ROTORUA FIRE VIA PHONE (STAFF) - DETAILS RE ROTO813 PASSED
04 Feb 2021	23:43:24	EASTWAIK1A ACK PAGE
04 Feb 2021	23:43:36	ROTORUA FIRE VIA PHONE: 3 ON STATION - WAITING ON ONE MORE BEFORE RESPONDING
04 Feb 2021	23:49:17	ROTORUA FIRE VIA PHONE: ([REDACTED]) ETXT YES RESPONSES PASSED. ROTO813 CREW
04 Feb 2021	23:50:15	FIBOPCOAST GROUP PAGED
04 Feb 2021	23:51:22	ROTORUA_BLUE/RED/GREEN/BROWN_WATCH VIA ETXT @2349
04 Feb 2021	23:51:38	ROTORUA CO BLUE/RED/GREEN/BROWN VIA ADHOC PAGING
04 Feb 2021	23:52:11	BAY OF PLENTY REGIONAL COUNCIL
04 Feb 2021	23:53:49	FIBOPCST1 ACKS PAGE PER PHONE - ADVISED PAGE BY ACCIDENT
04 Feb 2021	23:55:18	FI CENTRAL LAKES 2 [REDACTED] ACKS PAGE PER PHONE - ADVISED [REDACTED]

04 Feb 2021	23:58:41	FICENTLAKES3 PUT THROUGH TO ROTO811
05 Feb 2021	02:22:30	BC NGONGOTAHA

Message Log

Time	Message
23:04:57	INC INFO: HOUSE FIRE
23:04:58	** LOI search completed at 04/02/21 23:04:58
23:05:08	** Recommended unit NGON821 for requirement PUMP (>7.4 km) ** Recommended unit
23:05:08	NGON822 for requirement PUMP (>7.4 km) ** Recommended unit RFOLAKEGR1 for requi
23:05:08	rement RFO (>8.0 km) ** No recommendation for requirement TANKER or RTANKER
23:05:11	Station Selcal used to Initiate Alerting. (NGON821 at 1882 NGONGOTAHA 185823)
23:05:11	Station Selcal used to Initiate Alerting. (NGON822 at 1882 NGONGOTAHA 185823)
23:05:12	Pager used to Initiate Alerting.
23:05:13	ALERTING_COMPLETED RFOLAKEGR1
23:05:13	CALLER SAYS ITS A BED AND BREAKFAST
23:05:14	ALERTING_COMPLETED RFOLAKEGR1
23:05:14	ALERTING_COMPLETED RFOLAKEGR1
23:05:15	ALERTING_COMPLETED RFOLAKEGR1
23:05:15	ALERTING_COMPLETED RFOLAKEGR1
23:05:23	U/K IF ANYONE INSIDE
23:05:25	Unit NGON821 failed to contact via Selcal
23:05:26	CALLER DRIVING PAST
23:05:32	Station Selcal used to Initiate Alerting. (NGON821 at 1882 NGONGOTAHA 185823)
23:05:32	Station Selcal used to Initiate Alerting. (NGON822 at 1882 NGONGOTAHA 185823)
23:05:34	ALERTING_COMPLETED NGON821
23:05:35	ALERTING_COMPLETED NGON822
23:05:36	AL: PAGING ACK RECEIVED FROM STATION 1882 at 04/02/21 23:05:36
23:05:42	SOUNDS WELL INVOLVED
23:05:52	AL: PAGING ACK RECEIVED FROM STATION 1882 at 04/02/21 23:05:52
23:05:52	THREE VEHICLES PARKED OUTSIDE
23:06:07	** Requirement TANKER added for alarm level 1
23:06:13	[REDACTED]
23:06:17	** Requirement TANKER removed for alarm level 1
23:06:45	CAN HEAR EXPLOSIONS
23:07:14	INC INFO: HOUSE FIRE OPPOSITE
23:07:28	Phone used to Initiate Alerting.
23:07:30	ALERTING_COMPLETED ROTO8175

23:08:05 INC INFO: HOUSE FIRE OPPOSITE
23:08:12 INC INFO: HOUSE FIRE
23:08:15 UNABLE TO SEE DRIVEWAY TO PREMESIS
23:08:34 **MULTIPLE CALLS**
23:08:40 INC INFO: HOUSE FIRE
23:09:36 ** Cross Referenced to Event # F3173452 at: 04/02/21 23:09:36
23:10:07 INC INFO: SHED FIRE
23:10:37 CALLER UNABLE TO SEE DRIVEWAY TO PREMESIS
23:10:39 Unit NGON822 [K1 : PROCEEDING TO INCIDENT]
23:10:41 Unit NGON821 [KC : UNIT CALLING]
23:11:36 OTHER PERSONS MAY LIVE ON PROPERTY
23:11:52 Unit NGON822 [KP : PRIORITY MESSAGE]
23:11:53 Unit NGON821 [SITREP :] MAKE TANKERS 1
23:12:25 Unit NGON822 [KP : PRIORITY MESSAGE] CFO ██████████ MAKE TANKER 2 PUMPS 3
23:12:38 ** Requirement PUMP added for alarm level 1
23:12:50 ** Requirement TANKER added for alarm level 1
23:12:54 ** Recommended unit ROTO811 for requirement PUMP (>7.9 km)
** No recommendation
23:12:54 for requirement TANKER
23:13:14 PA Selcal used to Initiate Alerting. (ROTO811 at 1881 ROTORUA 185811)
23:13:14 Station Selcal used to Initiate Alerting. (LAKE6575 at 1865 LAKE OKAREKA RFP 185
23:13:14 653)
23:13:19 INC INFO: HOUSE FIRE MK PUMP 3 TANKERS 2
23:13:21 ALERTING_COMPLETED LAKE6575
23:13:23 INC INFO: HOUSE FIRE
23:13:24 ALERTING_COMPLETED ROTO811
23:13:54 CALLER SAID THERE'S A ██████████ THAT LIVES THERE, SUSPECTS ██████████ COULD STILL BE
23:13:54 INSIDE BU
23:13:54 T UNSURE
23:14:07 INC INFO: HOUSE FIRE MK PUMP 3 TANKERS 2 - PERSONS REPORTED
23:14:22 AMBO EVENT 0945-1-2021/02/04-FIR LINKED AT 04/02/2021 23:14:22
23:14:35 Pager used to Initiate Alerting.
23:14:35 Unit ROTO811 [K1 : PROCEEDING TO INCIDENT]
23:14:35 Unit ROTO8126 failed to contact via Selcal
23:14:35 ALERTING_COMPLETED ROTO8126
23:14:38 FIR2AMB: YOUR ATTENDANCE REQUESTED
23:14:55 Unit NGON822 [COMCEN COM : MESSAGE] PERSON REPORTED
23:15:12 Unit NGON822 [SITREP :] TXT 2ND ALARM
23:15:24 ** Alarm level updated to 2
23:15:24 ** Recommended unit ROTO812 for requirement PUMP (>7.9 km)
** No recommendation

23:15:24 for requirement TANKER or RTANKER

23:15:29 PA Selcal used to Initiate Alerting. (ROTO812 at 1881 ROTORUA 185811)

23:15:30 FIR2POL: 2ND ALARM PERSONS REPORTED HOUSE

23:15:31 ALERTING_COMPLETED ROTO812

23:15:40 FIR2POL: 2ND ALARM PERSONS REPORTED HOUSE FIRE

23:15:51 INC INFO: HOUSE FIRE = PERSONS REPORTED = 2ND ALARM

23:15:55 FIR2AMB: 2ND ALARM PERSONS REPORTED HOUSE FIRE YOUR ATTENDANCE REQUESTED

23:16:11 Unit LAKE6575 [K1 : PROCEEDING TO INCIDENT]

23:16:27 Unit LAKE6575 [K1 : PROCEEDING TO INCIDENT]

23:16:34 Unit ROTO811 [KC : UNIT CALLING]

23:16:53 Unit ROTO811 [SITREP :] ACTIVE LEVEL 2 CALLOUTS

23:17:36 Unit ROTO812 [K1 : PROCEEDING TO INCIDENT]

23:17:40 Unit LAKE6575 [K1 : PROCEEDING TO INCIDENT]

23:18:24 FIR2POL RG

23:18:30 Pager used to Initiate Alerting.

23:18:31 ALERTING_COMPLETED CENTLAKES2

23:19:13 Unit NGON821 [K1 : PROCEEDING TO INCIDENT]

23:19:42 INC INFO: HOUSE FIRE = PERSONS REPORTED = 3RD ALARM

23:19:44 Unit NGON821 [KP : PRIORITY MESSAGE] K99 PROCEEDING

23:19:45 Unit ROTO811 [KC : UNIT CALLING]

23:20:08 Unit NGON821 [SITREP :] TXT 3RD ALARM

23:20:15 FIR2POL - NOW THIRD ALARM

23:20:18 FIR2AMB - NOW THIRD ALARM

23:20:30 ** Alarm level updated to 3

23:20:30 ** Recommended unit ROTO8118 for requirement COMU (>7.9 km)
** Recommended unit

23:20:30 ROTO817 for requirement PUMP (>7.9 km)
** Recommended unit MAMA841 for require

23:20:30 ment PUMP (>6.9 km)
** No recommendation for requirement TANKER or RTANKER

23:20:47 Unit ROTO8175 [K1 : PROCEEDING TO INCIDENT]

23:20:48 Station Selcal used to Initiate Alerting. (MAMA841 at 1884 MAMAKU 185843)

23:20:48 Station Selcal used to Initiate Alerting. (TIRA857 at 1885 TIRAU 185853)

23:20:48 Station Selcal used to Initiate Alerting. (PUTA861 at 1886 PUTARURU 185863)

23:20:51 ALERTING_COMPLETED MAMA841

23:20:51 FIR2AMB THIRD ALARM PLEASE RESPOND

23:20:54 ALERTING_COMPLETED TIRA857

23:20:57 ALERTING_COMPLETED PUTA861

23:21:01 AL: PAGING ACK RECEIVED FROM STATION 1885 at 04/02/21 23:21:01

23:21:11 AL: PAGING ACK RECEIVED FROM STATION 1886 at 04/02/21 23:21:11

23:21:25 Unit ROTO812 [KC : UNIT CALLING]

23:21:59 Unit NGON822 [K2 : IN ATTENDANCE AT INCIDENT]

23:22:17 Unit ROTO811 [SITREP :] WHERE IS THE NEAREST HYDRANT - PARADISE VALLEY/CLAYTON

23:22:48 Unit ROTO8126 [K1 : PROCEEDING TO INCIDENT]

23:23:38 Unit ROTO812 [KC : UNIT CALLING]

23:24:22 Unit ROTO811 [K2 : IN ATTENDANCE AT INCIDENT]

23:24:28 Unit NGON821 [KC : UNIT CALLING]

23:24:34 Unit ROTO812 [SITREP :] WHAT LEVEL ARE WE AT - LEVEL 2, FULL BRIGADE JUST DONE

23:24:48 Unit NGON821 [K99 : PROPERTY FIRE WELL INVOLVED]

23:25:45 Unit NGON821 [K99 : PROPERTY FIRE WELL INVOLVED]

23:25:53 Unit NGON821 [K99 : PROPERTY FIRE WELL INVOLVED]

23:25:58 CFO ██████████ HOUSE FIRE WELL INV APPROX

23:25:59 Unit NGON821 [K99 : PROPERTY FIRE WELL INVOLVED] CFO ██████████ HOUSE FIRE WELL I

23:25:59 NV APPROX 30X30M AND SCRUB ON FIRE AS WELL, PERSONS REPORTED, 11 PERSON UNACCOUN

23:25:59 TED FOR MULTIPLE DELIV ERY AND BA IN USE EXTERNAL OFFENSIVE MODE K11 POWER, K11

23:25:59 POLICE

23:26:07 FIR2AMB FIRE ON SCENE CONFIRMED PERSONS REPORTED

23:26:27 Unit MAMA841 [K1 : PROCEEDING TO INCIDENT]

23:26:37 Unit PUTA861 [K1 : PROCEEDING TO INCIDENT]

23:26:41 Unit TIRA857 [K1 : PROCEEDING TO INCIDENT]

23:27:19 FIR2AMB ONE PERSON UNACCOUNTED FOR - DO YOU HAVE AN UPDATED ETA

23:27:33 Unit NGON821 [SITREP :] CORRECTION TO SITREP 1 PERSON REPORTED

23:27:56 Unit NGON821 [KC : UNIT CALLING]

23:28:25 Unit NGON821 [SITREP :] ALL PERSONS ACCOUNTED FOR POLICE

23:28:28 FIR2AMB ALL PERSONS NOW ACCOUNTED FOR

23:28:31 Unit CENTLAKES2 [K1 : PROCEEDING TO INCIDENT]

23:28:46 SIX 'Y' REPLIES TO ETXT

23:28:59 Unit CENTLAKES2 [SITREP :] COPIED COMCEN

23:31:11 Radio used to Initiate Alerting.

23:31:12 ALERTING_COMPLETED WAIKATO2

23:31:46 Unit ROTO812 [K2 : IN ATTENDANCE AT INCIDENT]

23:31:51 O 2 IS REQ

23:33:08 MPS FIRST AND WE SHOULD TURN OUT GREERTON IF WE NEED A COMMAND UNIT

23:33:09 Unit ROTO811 [KC : UNIT CALLING]

23:33:47 Unit ROTO811 [SITREP :] ETA ON TANKER - COUPLE OF MINUTES

23:34:56 Unit WAIKATO2 [K1 : PROCEEDING TO INCIDENT]

23:35:13 Unit ROTO811 [KC : UNIT CALLING]

23:35:21 Unit ROTO811 [KC : UNIT CALLING]

23:36:13 Unit ROTO8175 [K2 : IN ATTENDANCE AT INCIDENT]

23:36:33 Unit ROTO811 [COMCEN COM : MESSAGE] COMMAND UNIT WAS ON 3RD ALRM
TURNOUT, DID NO

23:36:33 T TURNOUT DUE TO NO CREW, WHEN STATION MANNED DO YOU WANT IT
RESPONDED

23:36:51 Unit ROTO811 [SITREP :] NEG ON COMMAND UNIT, RESPOND ROTO813

23:36:56 Unit ROTO8126 [K2 : IN ATTENDANCE AT INCIDENT]

23:37:04 Unit CENTLAKES2 [K2 : IN ATTENDANCE AT INCIDENT]

23:39:35 Unit NGON821 [KC : UNIT CALLING]

23:39:55 Unit NGON821 [SITREP :] MAKE TANKERS 4

23:40:09 Unit LAKE6575 [K2 : IN ATTENDANCE AT INCIDENT]

23:40:58 Pager used to Initiate Alerting.

23:40:58 Station Selcal used to Initiate Alerting. (TOKO8711 at 1887 TOKOROA 185873)

23:40:58 Unit GREE7511 failed to contact via Selcal

23:40:59 ALERTING_COMPLETED GREE7511

23:41:05 ALERTING_COMPLETED TOKO8711

23:42:16 Unit TIRA857 [K1 : PROCEEDING TO INCIDENT]

23:42:57 Unit ROTO811 [KC : UNIT CALLING]

23:43:26 Unit PUTA861 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

23:43:27 Unit ROTO811 [SITREP :] K28-1 AAM [REDACTED]

23:43:36 IN ROTO813

23:43:40 Unit WAIKATO2 [K6 : ON PAGER (STATE LOCATION)]

23:44:17 Unit ROTO811 [COMCEN COM : MESSAGE] JUST WAITING FOR 1 MORE CREW FOR 813

23:44:25 AL: PAGING ACK TIMED OUT FOR STATION: 1875 at 04/02/21 23:44:25

23:44:41 MSU Selcal used to Initiate Alerting. (PUTA861 D0BF02)

23:44:49 ALERTING_COMPLETED PUTA861

23:44:54 AL: PAGING ACK RECEIVED FROM STATION 1886 at 04/02/21 23:44:54

23:45:07 Unit PUTA861 [K1 : PROCEEDING TO INCIDENT]

23:45:50 Unit PUTA861 [SITREP :] VIA PHONE - IF WE HAVE BEEN STOOD DOWN WE ARE
HAPPY TO

23:45:50 K25 ROTORUA STATION

23:45:55 Unit ROTO812 [KC : UNIT CALLING]

23:46:09 Unit PUTA861 [COMCEN COM : MESSAGE] VIA PHONE - KEEP RESPONDING TO
STATION, BUT

23:46:09 WE WILL KEEP THAT IN MIND

23:46:54 Unit ROTO812 [SITREP :] ETA OF FI AND WHERE TANKERS ARE COMING FROM

23:47:17 Phone used to Initiate Alerting.

23:47:17 ALERTING_COMPLETED ROTO813

23:47:23 Unit TIRA857 [SITREP :] (VIA PHONE) ARE WE REQUIRED ? I CAN SEE PUTA861 HAS
GO

23:47:23 NE K3?

23:47:49 Unit TIRA857 [COMCEN COM : MESSAGE] (VIA PHONE) WE"VE REATTACHED THEM,
ALL APPLI
23:47:49 ANCES ARE STILL REQUIRED
23:47:53 Unit MAMA841 [K2 : IN ATTENDANCE AT INCIDENT]
23:48:16 Unit ROTO813 [K1 : PROCEEDING TO INCIDENT]
23:48:17 Unit ROTO813 [K35 : VERIFY ADDRESS OF CALL] DETAILS PASSED
23:48:43 Unit TOKO8711 [K1 : PROCEEDING TO INCIDENT]
23:49:17 ARE OUT THE DOOR. [REDACTED] REQUESTS ANOTHER FULL BRIGADE CALLOUT STATING
3RD ALARM
23:49:17
23:49:28 INC INFO: HOUSE FIRE = PERSONS REPORTED = 3RD ALARM TOC 2304 TOA 2321
23:51:24 Unit ROTO812 [KC : UNIT CALLING]
23:51:33 Unit GREE7511 [K1 : PROCEEDING TO INCIDENT]
23:52:18 Unit ROTO812 [SITREP :] K11 COUNCIL REP LOTS OF RUN OFF INTO WATERWAYS
23:55:18 HAD ALREADY PHONED IN. DETAILS PASSED.
23:55:20 Unit CENTLAKES2 [KC : UNIT CALLING]
23:56:33 Unit CENTLAKES2 [SITREP :] CONFIRM CLOSEST HYDRANT WILL SET UP A HYDRANT
FOR O
23:56:33 UR WATER TANKERS
23:56:51 Unit CENTLAKES2 [COMCEN COM : MESSAGE] PARADISE VALLEY AND CLAYTON
23:57:51 Unit ROTO813 [K2 : IN ATTENDANCE AT INCIDENT]
00:03:12 Unit PUTA861 [K2 : IN ATTENDANCE AT INCIDENT]
00:03:13 Alarm Timer Extended: 0
00:04:16 FROM ROTORUA FIRE 1 CREW ON STATION
00:04:19 Unit FICENTLKS3 [K1 : PROCEEDING TO INCIDENT]
00:13:10 Unit GREE7511 [K1 : PROCEEDING TO INCIDENT]
00:18:20 Alarm Timer Extended: 0
00:18:20 Alarm Timer Extended: 0
00:18:21 Alarm Timer Extended: 0
00:18:21 Alarm Timer Extended: 0
00:18:22 Alarm Timer Extended: 0
00:18:22 Alarm Timer Extended: 0
00:22:35 Alarm Timer Extended: 0
00:24:42 Unit FICENTLKS3 [K2 : IN ATTENDANCE AT INCIDENT]
00:33:42 Unit TIRA857 [K2 : IN ATTENDANCE AT INCIDENT]
00:33:57 Unit ROTO813 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
00:39:36 Alarm Timer Extended: 0
00:44:56 Unit NGON821 [KC : UNIT CALLING]
00:45:00 Unit GREE7511 [K2 : IN ATTENDANCE AT INCIDENT]
00:46:09 Unit NGON821 [SITREP :] FIRE NOW EXTINGUISHED AND UNDER CONTROL -
MULTIPLE DEL
00:46:09 IVERIES - DAMPENING DOWN HOTSPOTS - K42 - CAN YOU ALSO GIVE US THE ETA OF
GREERT

00:46:09 ON AND TOKOROA"S TANKER
00:46:32 Unit TOKO8711 [SITREP :] ABOUT 10 MINS AWAY
00:46:44 Unit NGON821 [SITREP :] COPIED
00:47:04 Unit NGON821 [COMCEN COM : MESSAGE] GREE7511 IS SHOWING AS K2 FOR 1 MIN
00:51:06 Unit TOKO8711 [KC : UNIT CALLING]
00:51:35 Unit TOKO8711 [SITREP :] GOING OFF GOOGLE MAPS WE ARE STILL PROBABLY 20
MINUTE
00:51:35 S AWAY
00:51:53 Alarm Timer Extended: 0
00:52:18 Unit TOKO8711 [K2 : IN ATTENDANCE AT INCIDENT]
00:53:05 Unit TOKO8711 [KC : UNIT CALLING]
00:53:57 I"VE PRESSED K2 BY ACCIDENT SORRY
00:53:57 Unit TOKO8711 [K1 : PROCEEDING TO INCIDENT] I"VE PRESSED K2 BY ACCIDENT
SORRY
00:57:33 Unit RFOLAKEGR1 [K22-1 : APPLIANCE AVAILABLE FOR A FURTHER INCIDENT]
01:02:41 Unit TOKO8711 [K2 : IN ATTENDANCE AT INCIDENT]
01:28:18 Alarm Timer Extended: 0
01:28:18 Alarm Timer Extended: 0
01:28:19 Alarm Timer Extended: 0
01:52:54 Unit NGON821 [KC : UNIT CALLING]
01:53:55 Unit NGON821 [KC : UNIT CALLING]
01:55:26 Unit NGON821 [K26-1 : APPLIANCE STILL ENGAGED, NO ADDITIONAL
DEVELOPMENTS]
02:00:43 Unit FICENTLKS3 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
02:11:19 Unit GREE7511 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
02:13:12 Unit PUTA861 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
02:15:57 Unit TIRA857 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
02:19:26 Unit NGON821 [KC : UNIT CALLING]
02:19:30 Alarm Timer Extended: 0
02:20:46 Unit NGON821 [SITREP :] FIRE EXT SCALING DOWN OPERATIONS BRIG WILL
STANDING BY
02:20:46 MONITOR K45 SSO [REDACTED] ROTO811 PGE NGON VOLUNTEERS AND GET THEM TO
RESPOND TO ST
02:20:46 ATION TO ASSIST WITH HOSE CLEANING AND MAKING UP OF APPLIANCES
02:21:01 Unit NGON821 [K45 : COMMAND RESPONSIBILITY CHANGED TO (STATE NAME)] SSO
[REDACTED] R
02:21:01 OTO811
02:21:30 Unit ROTO812 [KC : UNIT CALLING]
02:21:49 Unit ROTO812 [SITREP :] RETURNING TO STATION
02:21:58 Unit ROTO812 [K10 : RE-COMMISSIONING APPLIANCE]
02:22:18 Unit TOKO8711 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
02:40:51 Unit LAKE6575 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
02:41:44 Unit NGON822 [KC : UNIT CALLING]

02:42:07 Unit NGON822 [K10 : RE-COMMISSIONING APPLIANCE]
02:42:09 Unit MAMA841 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
02:58:50 Unit CENTLAKES2 [K6 : ON PAGER (STATE LOCATION)]
02:59:13 Unit NGON821 [KC : UNIT CALLING]
02:59:41 Unit NGON821 [K45 : COMMAND RESPONSIBILITY CHANGED TO (STATE NAME)] SSO
02:59:50 Unit NGON821 [K10 : RE-COMMISSIONING APPLIANCE]
03:01:37 Unit ROTO8126 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
05:10:35 Unit RFOLAKEGR1 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
05:46:56 Unit ROTO811 [KC : UNIT CALLING]
05:47:24 Unit ROTO811 [STOP : MESSAGE] FIRE EXT
05:47:42 Unit ROTO811 [K10 : RE-COMMISSIONING APPLIANCE]
05:57:39 Unit ROTO8175 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
06:35:56 UNIT 'FICENTLKS3' ALERT TIME '[NULL]' ADJUSTED TO '20210205000418ND' AT '05/02/2
06:35:57 ** Assigned Result Code: STRU, Detailed Event Type: 1100
08:22:56 FIRE INVESTIGATION
08:23:07 ** Event F3173450 has been reopened at: 05/02/21 08:23:07
08:23:08 ** LOI search completed at 05/02/21 08:23:08
08:23:43 FICENTLKS3 [REDACTED] REQ REOPEN AND ATTACH
08:24:46 Unit FICENTLKS3 [K1 : PROCEEDING TO INCIDENT]
08:44:17 Unit FICENTLKS3 [K2 : IN ATTENDANCE AT INCIDENT]
09:28:51 Alarm Timer Extended: 0
10:17:13 Unit FICENTLKS3 [SITREP :] RESPOND AN APPLIANCE TO THIS ADDRESS TO ASSIST
WITH
10:17:13 HOTSPOTS
10:17:20 HOUSE FIRE = PERSONS REPORTED = 3RD ALARM TOC 2304 TOA 2321
10:17:33 INC INFO: ASSIST FI WITH HOT SPOTS
10:18:07 ** Recommended unit NGON821 for requirement PUMP (>7.5 km)
** Recommended unit
10:18:07 NGON822 for requirement PUMP (>7.4 km)
** Recommended unit RFOLAKEGR1 for requi
10:18:07 rement RFO (>8.0 km)
** Recommended unit ROTO811 for requirement CANBACKUP (>7.
10:18:07 9 km)
** Recommended unit ROTO817 for requirement CANBACKUP (>7.9 km)
** Recom
10:18:07 mended unit ROTO812 for requirement PUMP (>7.9 km)
** Recommended unit ROTO8126
10:18:07 for requirement SUPPT (>8.0 km)
** Recommended unit MAMA841 for requirement PU
10:18:07 MP (>6.9 km)
** Recommended unit ROTO8118 for requirement COMU (>7.9 km)
** Re
10:18:07 commended unit TIRA857 for requirement PUMP (>37.8 km)
** Recommended unit ROTO
10:18:07 831 for requirement PUMP (>38.4 km)
** No recommendation for requirement TANKER

10:18:07	or RTANKER ** No recommendation for requirement TANKER ** No recommendation f
10:18:07	or requirement TANKER or RTANKER
10:18:13	Station Selcal used to Initiate Alerting. (NGON821 at 1882 NGONGOTAHA 185823)
10:18:16	ALERTING_COMPLETED NGON821
10:18:29	AL: PAGING ACK RECEIVED FROM STATION 1882 at 05/02/21 10:18:29
10:23:26	Unit NGON821 [K1 : PROCEEDING TO INCIDENT]
10:24:53	INC INFO: HOUSE FIRE = PERSONS REPORTED = 3RD ALARM TOC 2304 TOA 2321
10:47:31	Unit NGON821 [K2 : IN ATTENDANCE AT INCIDENT]
10:49:48	Unit NGON821 [KC : UNIT CALLING]
10:50:45	Unit NGON821 [SITREP :] DCFO [REDACTED] 1X HPD 1X BA SEPARATING PILES OF MDF AND DOU
10:50:45	SING SMOULDERING SPOTS AND HOT SPOTS
11:29:59	Unit NGON821 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
11:40:44	Unit FICENTLKS3 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
12:26:27	UNIT 'FICENTLKS3' ALERT TIME '[NULL]' ADJUSTED TO '20210205000418ND' AT '05/02/2
12:26:28	** Assigned Result Code: STRU, Detailed Event Type: 1100

Incident

CAD Number F3173450
Incident Reporter [REDACTED]
Incident Controller
Distance Travelled (km)
Delay In Receiving Call

Property Details

Occupant unknown
Building Owner [REDACTED]
General Property Use Residential - not classified above
Special Property Use House - not classified above
Purpose Group

Actions

Persons Reported Trapped
Evacuation Status Not occupied at time of incident
Action Prior 1
Action Prior 2

Action Taken Extinguishment only: Includes isolating fuel/power

Civilians

Civilians Rescued	0
Civilians Extricated	0
Civilians Assisted	0
Civilians Evacuated	0

Origin

Location Garage, Carport, Vehicle storage, Storage Shed
Level Ground level

Equipment Used

Quantity	Equipment
4	Low pressure delivery
1	Portable pump
1	Gas Detector/PID
1	Medical/First Aid Equipment

Equipment Involved

Equipment Involved

Year

Make

Model

Hazardous Materials

Control

Activation of detection and control systems

Extent of Spread on Arrival Spread confined to structure of origin

Wind Direction on Arrival West

Wind Speed on Arrival Calm

Cause of Leakage Explosion and fire

Environ. Contamination Ground and Water: Rivers, streams, creeks

Population Density Rural

Primary Advice

Secondary Advice

Chemicals

Trade Name UNKNOWN (9999)

Hazard Class	0
UNSI	9999
Quantity of Leakage	Unknown
Substance Leaking From	Bulk cylinder
Number of Containers	
Container Labeling	No
Method of Disposal	Burnt off, Consumed by fire
Org. Responsible for Disposal	Unable to classify
Place of Disposal	Burnt off, Consumed by fire

2

Fire

Arrival Condition	Totally involved fire
Heat Source	Information not recorded/Unknown
Termination Stage	
First Object Ignited	
First Object Material	
Second Object Ignited	
Second Object Material	
Indicated Cause	Equipment overloaded
Certainty of Cause	High
Age of Person	Persons: 19 - 64 yrs
Ethnicity	██████████
Gender	██
FAIP Service Offered	Unknown

Mobile

Vehicle Type	Passenger road transport vehicle - Other
Licence Plate	
Year	
Make	
Model	chevrolet classic car

Exposure Number 1

Incident Type 1201: Mobile Property Fire
Address 566 Paradise Valley Road Ngongotaha Valley
Distance Exposure Travelled
Surface Material of Exterior Wall
Construction Material of Roof
Method of Heat Transfer

Property Details

Occupant
Building Owner
General Property Use Single house
Special Property Use Garden shed, Other shed
Purpose Group

Actions

Persons Reported Trapped
Evacuation Status
Action Prior 1
Action Prior 2
Action Taken Extinguishment only: Includes isolating fuel/power

Civilians

Civilians Rescued	0
Civilians Extricated	0
Civilians Assisted	1
Civilians Evacuated	0

Origin

Location Garage, Carport, Vehicle storage, Storage Shed
Level

Equipment Used

Quantity	Equipment
4	Low pressure delivery

Equipment Involved

Equipment Involved
Year
Make

Model

Mobile

Vehicle Type Car, Taxi, Ambulance

Licence Plate

Year

Make

Model

Released Under The Official Information Act

Exposure Number 2

Incident Type 1312: Vegetation Fire
 Address 566 Paradise Valley Road Ngongotaha Valley
 Distance Exposure Travelled
 Surface Material of Exterior Wall
 Construction Material of Roof
 Method of Heat Transfer

Property Details

Occupant
 Building Owner
 General Property Use
 Special Property Use
 Purpose Group

Actions

Persons Reported Trapped
 Evacuation Status
 Action Prior 1
 Action Prior 2
 Action Taken Extinguishment only: Includes isolating fuel/power

Civilians

Civilians Rescued	0
Civilians Extricated	0
Civilians Assisted	0
Civilians Evacuated	0

Origin

Location
 Level

Equipment Used

Quantity	Equipment
4	Low pressure delivery

Equipment Involved

Equipment Involved
 Year
 Make

Model**Comments**

2/17/2021 10:33:48 PM

Reporter Comments

House and Hobby shed totally involved with Fire. Mobile property and scrub in close proximity on Fire as well.

2/18/2021 2:22:46 PM

Reporter Comments

Scene Examination 566 PARADISE VALLEY ROAD NGONGOTAHA VALLEY

A scene examination was conducted on the 4th and 5th of January 2021, by Fire and Emergency NZ, Specialist Fire Investigator [REDACTED] to assist the OIC with an origin and cause determination.

Permission was granted by [REDACTED] of the property and [REDACTED] of the workshop at the address.

There was an extremely large fire and Fire and Emergency NZ appliances were at the incident till the morning damping down hot spots.

There were two large garages one approximately 6m by 10m and the other 10m by 15m. In between these structures was a gap with two vehicles the tenant was working on.

The investigation revealed [REDACTED] rented part of [REDACTED] property to a person who made metal art in this area. There was a large amount of scrap metal on the site that [REDACTED] had purchased over the time [REDACTED] had [REDACTED] business. [REDACTED] has been on the property for approximately 10 years, two years with [REDACTED] of the property and eight years with [REDACTED]

[REDACTED] reported that [REDACTED] left the property at approximately 7:45 P.M. on the evening of the incident. [REDACTED] reported that [REDACTED] had been welding on one of the vehicles in the hours leading up to [REDACTED] leaving. [REDACTED] noticed a small smouldering fire in the upholstery of the vehicle after [REDACTED] had finished welding. [REDACTED] pattered the fire out and put water on it to ensure it was out. All the windows were up in the vehicle and [REDACTED] could not see or smell any more smoke.

[REDACTED] was at the property for a couple of hours after this to ensure it was not burning anymore. [REDACTED] walked past the vehicle on [REDACTED] way out the door. When I spoke with [REDACTED] said [REDACTED] was extremely upset and concerned that the fire had started from a spark from [REDACTED] welding. As part of my investigation I considered this as an ignition source. Fire patterns in and around the vehicle indicated that this was not the point of origin. The vehicle still had upholstery visible in the vehicle. One glass side pane was still in the window with just a crack through it. The side of the vehicle that spark was scene on still exhibited paint to the body of the vehicle. There were glass bulbs still remaining in the front of the vehicle. Given all of the above fire patterns the fire reigniting inside the vehicle was discounted as the ignition source.

Other ignition sources were canvassed [REDACTED] reported that [REDACTED] may have left a bedside lamp on next to a small bottom bunk bed inside the garage. This was an approximately \$10.00 bedside lamp. One lamp that looked like the one beside the bed was located in that area, however, [REDACTED] could not be sure if it was the kitchen light as it was of similar design to the lamp. This lamp located did not exhibited enough fire damage to be the ignition source. However, it may not have been the bedside lamp that may have been left on. Therefore, the bedside lamp could not be completely discounted as the ignition source.

██████████ and ██████████ of the property do not smoke cigarettes and there were no cigarettes butts seen lying around the garage or floor area, therefore this was discounted.

██████████ was asked if there were any known electrical issues in the garage. ██████████ reported that sometimes when ██████████ uses his welder it trips the main fuse on the distribution. However, ██████████ did inform that ██████████ used his welder that day and it did not trip the fuse this time.

As much as possible of the distribution board was located and checked. Because all of the distribution board, it's wiring, and components could not be located it could not be discounted as an ignition source.

██████████ did not have insurance on ██████████ content inside the garage only on one vehicle. ██████████ lost a lot of ██████████ ██████████ items which clearly upset ██████████.

There was a lot of paint, thinners and other materials that would make the PID indicated elevated levels of VOC's. Therefore, the PID was not deployed at the scene. There were no reasons identified that indicated an ignited liquid was used as an accelerant at the incident.

A natural fire was considered and eliminated through the process of elimination. There was no information located to support this. There is no evidence at the conclusion of the scene examination that would determine that the fire has been deliberately lit. There was no evidence of unlawful activity, broken windows, damaged vehicle, fuel containers that are foreign to the property or multiple fires. The cause of this fire is undetermined. An unidentified electrical event is thought to be the most likely cause, however, it could not be established as the exact cause of the incident, given the fire damage.

██████████

2/18/2021 2:23:56 PM

Reporter Comments

FSO Requested at incident F3173450 on 04 Feb 2021

Action was taken and a full report was not created because: see comments

██████████

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