



**Te Kei**  
85 Castle Street  
PO Box 341  
DUNEDIN  
New Zealand

Phone +64 3 474 0709

29 September 2020

J Thompson

By email: [fyi-request-13752-00f41d53@requests.fyi.org.nz](mailto:fyi-request-13752-00f41d53@requests.fyi.org.nz)

Dear J Thompson

**Information Request** – F3073835 - Pak n Save, Invercargill

I refer to your official information request dated 10 September 2020 asking for the following information.

In accordance with the provisions of the Official Information Act 1982, I *enclose* the information you requested.

Please note the Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system (SMS Report). In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely

Mike Grant  
Region Manager

encl