

10 April 2014

Dan Hawke  
[fyi-request-1600-3718bc42@requests.fyi.org.nz](mailto:fyi-request-1600-3718bc42@requests.fyi.org.nz)

Dear Mr Hawke,

**Local Government Official Information and Meetings Act 1987**  
**CAS-247463-K6F3V7**

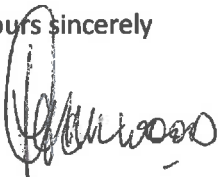
Thank you for contacting Auckland Transport on the 8<sup>th</sup> of April 2014.

You have requested information relating to AT Hop refund requests.

We are processing your request according to the provisions of the Local Government Official Information and Meetings Act 1987. You will receive a response 20 working days after receipt of your request by Auckland Transport, as required by the Act. Please note this is the maximum response time and we will endeavour to respond to you sooner.

If you have any further queries, please contact me on 09 355 3553 during business hours, quoting Local Government Official Information request number CAS-247463-K6F3V7.

Yours sincerely



Jo Garwood  
**Customer Response Team**

