



**TRANSPOWER**

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19 August 2021

F Smith

via the FYI website: [fyi-request-16386-f0fcc556@requests.fyi.org.nz](mailto:fyi-request-16386-f0fcc556@requests.fyi.org.nz)

Dear F Smith

**Request for information about the power outage on 9<sup>th</sup> August 2021 and communications**

I acknowledge receipt of your Official Information Act (OIA) request, dated 11 August 2021, for the following:

- all internal information of which includes communication eg verbal, emails, text etc. Including any documents and other relevant information for the incident of the power outage across the country on Monday 9<sup>th</sup> August 2021; and
- information as to why the general public was not notified until after the power was cut off, and specifically why was there absolutely no prior communication or warning before the outage took place.

We are currently experiencing a high volume of information requests. We will endeavour to respond to your request as soon as possible and in any event no later than 8 September 2021, being 20 working days after your request was received. If we are unable to respond to your request by then, we will notify you of an extension of timeframe.

Please note, as currently framed, we anticipate your request could require substantial collation, which we would allow us to decline the request under section 18(f) of the OIA. If you are willing to amend or clarify your request, we could more helpfully, easily and promptly respond to it. I am happy to discuss this directly with you if that would help.

Kind regards

A handwritten signature in blue ink that reads "Charlotte Edwards".

Charlotte Edwards  
Corporate Counsel