



19 October 2021

Amy S Van Wey Lovatt

By email to - [fyi-request-16807-50f6a7eb@requests.fyi.org.nz](mailto:fyi-request-16807-50f6a7eb@requests.fyi.org.nz)

Dear Amy

**Official Information Act Request**

Thank you for your request for information received on 20 September 2021.

Specifically you asked for –

*a copy of Waikato DHBs contracts with:*

- 1) ***CCL, who merged with formerly Spark-owned Revera, and provides IT management and cloud technology services to Waikato DHB; and***
- 2) ***SMXemail, who provides email and archive support to Waikato DHB.***

Waikato DHB has considered this request and its decision is to withhold this information relying on section 9(2)(g)(ii) because it is *“necessary to maintain the effective conduct of public affairs through the protection of officials from improper pressure or harassment and this is not outweighed by any public interest in its release”*.

Waikato DHB supports the open disclosure of information to assist community understanding of how we are delivering publically funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

You have the right to request the Ombudsman investigate and review the decision to withhold the information. The Ombudsman’s postal address is:

The Ombudsman  
Office of the Ombudsmen  
P O Box 10-152  
WELLINGTON

Yours sincerely

**MIKE FOLEY**  
**EXECUTIVE DIRECTOR – DIGITAL ENABLEMENT**

