

20 December 2021

Nic Lane

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Tēnā koe Nic

I refer to your request received on 22 November 2021, which has been considered under the Official Information Act 1982 (OIA), for information concerning systems and processes implemented since the 2017 Web Standards Self-Assessment Report.

You requested:

- A. *Are you able to supply what systems/processes have been implemented in regards to the education, monitoring and evaluation of your inward and outward-facing websites since your 2017 Web Standards Self-Assessment that was submitted to the Department of Internal Affairs (DIA).*
- B. *Are you able to supply a complete list of subdomains/domains currently managed by Manatū Taonga.*

On 6 December 2021, you responded to our request for clarification and refinement of Part A of your request, to advise the following:

- A. *What steps you've taken since 2017 to ensure you comply with the NZ Govt Web Accessibility and Usability standards effective: 1 July 2019.*

Manatū Taonga is committed to meeting the Web Usability and Accessibility Standards set out by the Department of Internal Affairs and is consistently taking steps to improve the accessibility of both our internal and external websites.

Below is a list of improvements Manatū Taonga has made in this area, as well as ongoing work the Ministry has implemented:

Direct improvements made following the 2017 Web Standards Self-Assessment

- Manatū Taonga has created a task list of improvements identified in the Self-Assessment, which is currently still active,
- Reviewed the self-assessment in conjunction with other reports commissioned to add context to our accessibility and usability improvements,
- Decommissioned superfluous websites,
- Began production of Web Video Text Track (.vtt) files to progress implementation of closed captioning across relevant videos on teara.govt.nz,
- An audit was completed in 2021 of roughly 1500 files on the Te Ara and NZHistory websites, to identify which ones require .vtt files for closed captioning capability,

- In October 2020, Te Pae Wānanga Research and Publishing team members attended a workshop on Web Accessibility. This workshop was presented by a Principal Advisor, Accessibility at the Department of Internal Affairs.
- Website design team members attend an Accessibility Community of Practice Hui monthly,
- Te Mata Production team regularly participates within the New Zealand government web community,
- All new alternative text has been developed to become more descriptive and effective.

Improvements implemented through new content to improve accessibility and usability on internal and external websites

- Internally, transcripts have been added to the videos of Induction E-learning modules.
- Te Tai Whakaea Treaty Settlement Stories content
 - a) New images uploaded onto Te Tai now have alternative text, with additional te reo Māori alternative text given to relevant images,
 - b) New video content uploaded onto Te Tai now have closed captioning, and some videos (depending on content) have transcripts in both te reo Māori and English,
 - c) Transcripts have been provided for the Public History Talks and podcast series *Kei Roto I te Miru: In the Bubble*.
- Te Ara content
 - a) New images uploaded onto Te Ara now have alternative text, with additional te reo Māori alternative text given to relevant images,
 - b) In August 2020, an entry on New Zealand Sign Language was uploaded into Te Ara, which is also delivered in NZSL via video. This work was completed with engagement from Deaf community organisations; this task was contracted out to the author of the entry.

Changes to existing content and ongoing work to improve accessibility and usability of internal and external websites

- Current Te Ara content
 - a. As of December 2020, old flash assets on Te Ara have been replaced with new templates for interactive content, developed in accordance with Web Content Accessibility Guidelines (WCAG).
- 28th Māori Battalion website
 - a) Website made responsive, many changes in the new design were to improve accessibility and usability of the site including improved colour

contrast. Responsive site launched on 28maoribattalion.org.nz in February 2021

- Procurement began in 2021 for transcribing services for the eventual implementation of closed captioning across all of the videos on Te Ara.
- Progression through the task list identified in 2017 Web Standards Self-Assessment,
- Scoping on a new corporate site (www.mch.govt.nz), with accessibility a key focus of the scope.

Regarding Part B of your request, please find enclosed a list of domains and subdomains currently managed by Manatū Taonga.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) [and enclosed documents] on the Ministry's website.

Nāku noa, nā



Neill Atkinson
Deputy Chief Executive, Delivery
Pou Mataaho o Te Hua

Domains and Subdomains

Domains and Subdomains managed by the Ministry currently.

28maoribattalion.nz	protected-objects.govt.nz
28maoribattalion.org.nz	pukeahu.co.nz
anzac.govt.nz	pukeahu.com
anzac.net.nz	pukeahu.nz
canterburyearthquakememorial.co.nz	quakestories.govt.nz
canterburyearthquakememorial.nz	teara.co.nz
dnzb.co.nz	teara.govt.nz
dnzb.govt.nz	teara.nz
earthquakememorial.co.nz	teopetaua28.maori.nz
firstworldwar.govt.nz	tetai.co.nz
firstworldwar.nz	tetai.nz
heritageequip.co.nz	tetaiwhakaea.nz
heritageequip.govt.nz	tiritiowaitangi.govt.nz
heritageequip.nz	tiritiowaitangi.nz
mch.govt.nz	treatyofwaitangi.govt.nz
ngatapuwae.co.nz	tuia250.co.nz
ngatapuwae.com	tuia250.nz
ngatapuwae.govt.nz	vietnamwar.co.nz
ngatapuwae.nz	vietnamwar.govt.nz
nzhistory.co.nz	vietnamwar.net.nz
nzhistory.govt.nz	vietnamwar.org.nz
nzhistory.net	ww100.co.nz
nzhistory.net.nz	ww100.govt.nz
nzhistory.nz	ww100.nz
nzhistory.org.nz	ww100.org.nz

Released under the Official Information Act (1982)