

24 December 2021

Andrew McGregor

By email: fyi-request-17707-d45ba096@requests.fyi.org.nz

Dear Andrew

Re: EXTENSION LETTER Official Information Act request – Treatment protocols – guidelines / procedures ADHB Ref: 20211209-1118

I refer to your Official Information Act request dated 25 November 2021 to the Ministry of Health (MoH) and the transfer from MoH to Auckland DHB dated **9 December 2021** requesting the following information:

1. *Please provide Guidelines/Procedures for the management of postoperative Urinary Retention (POUR)*
2. *"Please provide Guidelines/procedure for the management/prevention of persistent Postsurgical Pain"*
3. *"Please provide Guidelines/procedure in the treatment of patients after a suicide attempt and/or suicidal ideation"*
4. *Please provide Guidelines/procedure differentiating subtypes of primary (idiopathic) constipation"*

Response

We are unable to provide a response within the normal timeframes due to our response to COVID-19, as our clinicians, managers and staff are concentrating on measures to manage the current COVID-19 Delta outbreak in the region.

Given these circumstances you will, therefore, understand that we do not currently have the capacity to respond with our normal timeliness to OIA requests and, depending on how the outbreak spreads, we may not have the capacity for some time to come.

Also, please note that the OIA system is on hold nationally between 24 December 2021 and 17 January 2022.

It is therefore necessary to extend the time required to make a decision on your request for information in accordance with section 15A of the Official Information Act. This is because the

information cannot reasonably be identified, collated or reviewed by the necessary people within 20 working days without unreasonably interfering with our operations.

We are therefore writing to notify you that we require an extension of the time and will be able to supply the information you requested by **Friday 4 February 2022**.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours faithfully

A handwritten signature in black ink that reads "Margaret Dotchin". The signature is written in a cursive style, with the first name "Margaret" and the last name "Dotchin" clearly legible.

Margaret Dotchin

Acting Chief Executive of Te Toka Tumai (Auckland District Health Board)