

# SMS Incident Report

29/11/2021 08:12:15

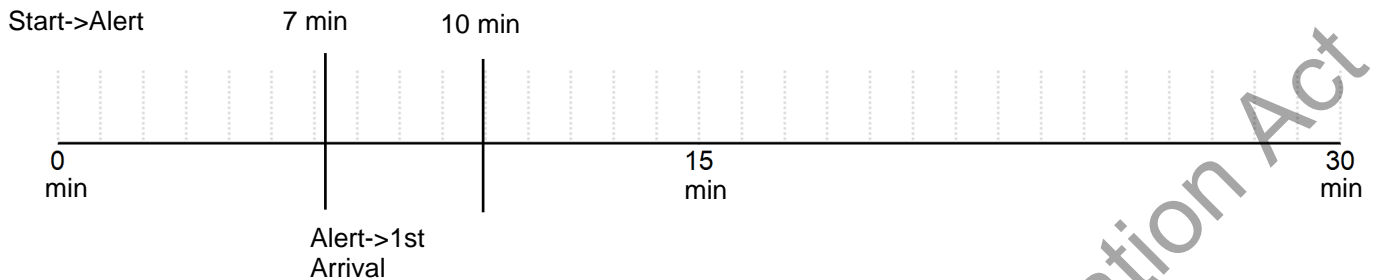
## Summary

**CAD Number** F2869981 **Status** Closed  
**Station** Mosgiel Station  
**Incident Started** 27/10/2019 12:02:08 **Incident Ended** 27/10/2019 17:21:38  
**Incident Type** 1101: Structure fire with damage  
**Common Name** POSTIE PLUS MOSGIEL  
**Address** / 126 Gordon Road Mosgiel  
**Alarm Method** 111 Telephone **Alarm Level** 2  
**PFA Number**  
**Zone** 363102  
**Map Grid E** 1394198 **Map Grid N** 4916390  
**First Caller** [REDACTED] **First Caller Contact** [REDACTED]  
**Incident Closed** 28/10/2019 15:48:09  
**Report Completed** 9:13, Wed 27 Nov 2019 by [REDACTED]

## Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
MOSG311	P1	12:03:15 27 Oct 2019	12:08:57 27 Oct 2019	12:11:36 27 Oct 2019	14:33:18 27 Oct 2019
OUTR321	P1	12:06:05 27 Oct 2019	12:08:54 27 Oct 2019	12:16:45 27 Oct 2019	14:43:12 27 Oct 2019
ROSL241	P1	12:04:30 27 Oct 2019	12:06:01 27 Oct 2019	12:17:03 27 Oct 2019	17:23:24 27 Oct 2019
STKI221	P1	12:08:49 27 Oct 2019	12:09:57 27 Oct 2019	12:22:34 27 Oct 2019	16:13:38 27 Oct 2019
DUNE211	P1	12:08:51 27 Oct 2019	12:10:03 27 Oct 2019	12:23:30 27 Oct 2019	14:37:16 27 Oct 2019
DUNE215	HP	12:15:03 27 Oct 2019	12:16:12 27 Oct 2019	12:30:53 27 Oct 2019	14:24:54 27 Oct 2019
EASTOTAGO2	OF	12:24:49 27 Oct 2019	12:24:50 27 Oct 2019	12:34:49 27 Oct 2019	14:12:52 27 Oct 2019
LOOK237	PR	12:41:41 27 Oct 2019	12:42:50 27 Oct 2019	12:53:02 27 Oct 2019	13:14:13 27 Oct 2019
DUNE2118	CUHU	12:11:01 27 Oct 2019	13:17:32 27 Oct 2019	13:39:39 27 Oct 2019	16:46:29 27 Oct 2019
DUNE2126	SU	14:41:32 27 Oct 2019	14:41:33 27 Oct 2019	14:41:34 27 Oct 2019	15:30:26 27 Oct 2019
FIOTAGO3	FSO	14:03:00 27 Oct 2019	14:03:08 27 Oct 2019	18:08:36 27 Oct 2019	14:38:15 28 Oct 2019

MOSG312	P2	12:03:15 27 Oct 2019		14:39:42 27 Oct 2019
EVENTSCC1	OT			09:11:20 28 Oct 2019
SOUTSUP9	VSO	17:26:23 27 Oct 2019	17:26:24 27 Oct 2019	20:33:03 27 Oct 2019



### Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
MOSG311	00:01:07	00:08:21	00:09:28	02:31:10
OUTR321	00:03:57	00:10:40	00:14:37	02:41:04
ROSL241	00:02:22	00:12:33	00:14:55	05:21:16
STKI221	00:06:41	00:13:45	00:20:26	04:11:30
DUNE211	00:06:43	00:14:39	00:21:22	02:35:08
DUNE215	00:12:55	00:15:50	00:28:45	02:22:46
EASTOTAGO2	00:22:41	00:10:00	00:32:41	02:10:44
LOOK237	00:39:33	00:11:21	00:50:54	01:12:05
DUNE2118	00:08:53	01:28:38	01:37:31	04:44:21
DUNE2126	02:39:24	00:00:02	02:39:26	03:28:18
FIOTAGO3	02:00:52	04:05:36	06:06:28	26:36:07
MOSG312	00:01:07			02:37:34
EVENTSCC1				21:09:12
SOUTSUP9	05:24:15			08:30:55

### Notifications

Date	Time	Party Notified
27 Oct 2019	12:06:31	PAGED ON CALL AREA OTAGO
27 Oct 2019	12:07:24	POLICE VIA INTERCAD
27 Oct 2019	12:09:28	AMBULANCE VIA INTERCAD
27 Oct 2019	12:10:45	POWER
27 Oct 2019	12:23:24	[REDACTED]
27 Oct 2019	12:42:34	- COMMAND UNIT AVAILABILITY E-TXT SENT
27 Oct 2019	12:47:10	MAIN POSTIE NYMBER ENGAGED
27 Oct 2019	12:52:26	- [REDACTED]

27 Oct 2019	12:54:53	VSO REG 5 PAGED
27 Oct 2019	12:55:30	COMMAND UNIT E-TEXT AVAILABILITY PAGE SENT TO SECOND
27 Oct 2019	13:01:22	[REDACTED]
27 Oct 2019	13:02:08	- COMMAND UNIT CALLOUT FILLED E-TEXT SENT
27 Oct 2019	13:06:27	[REDACTED] ACK PAGE, IS WANTING TO KNOW HOW MAN CYLINDERS ARE REQUI
27 Oct 2019	13:12:56	- [REDACTED] CALLED AND ADVISED THAT THE [REDACTED] IS NOT COMING - THEY HAVE B
27 Oct 2019	13:31:35	FI REGION 5 PAGED TO CONTACT FIRE COMMS
27 Oct 2019	13:36:47	[REDACTED]

### Message Log

Time	Message
12:02:59	INC INFO: BUILDING ON FIRE [REDACTED]
12:02:59	** LOI search completed at 27/10/19 12:02:59
12:03:10	** Recommended unit MOSG311 for requirement PUMP (>0.4 km) ** Recommended unit
12:03:10	MOSG312 for requirement PUMP (>0.4 km)
12:03:12	PA Selcal used to Initiate Alerting.(195311)
12:03:12	PA Selcal used to Initiate Alerting.(195311)
12:03:15	ALERTING_COMPLETED
12:03:15	ALERTING_COMPLETED
12:03:36	INC INFO: BUILDING ON FIRE
12:04:05	BEST ACCESS OFF GLASGOW ROAD - [REDACTED]
12:04:07	INC INFO: SMOKE FROM TOP OD BUILDING
12:04:18	INC INFO: SMOKE FROM POSTIE PLUS
12:04:20	** Requirement PUMP added for alarm level 1
12:04:22	** Recommended unit ROSL241 for requirement ADHOC PUMP (>10.8 km)
12:04:28	PA Selcal used to Initiate Alerting.(195241)
12:04:28	INC INFO: POSTIE ON FIRE ON IRVINE STREET
12:04:30	ALERTING_COMPLETED
12:04:47	**
12:04:56	MP3 MADE BY [REDACTED]
12:04:58	**
12:05:01	INC INFO: BUILDING FIRE
12:05:56	** Requirement PUMP added for alarm level 1
12:05:59	** Recommended unit OUTF321 for requirement ADHOC PUMP (>9.2 km)
12:06:01	Unit ROSL241 [ K1 : PROCEEDING TO INCIDENT]
12:06:02	Station Selcal used to Initiate Alerting.(195321)

12:06:04 Unit ROSL241 [ K1 : PROCEEDING TO INCIDENT]  
12:06:05 ALERTING\_COMPLETED  
12:06:18 INC INFO: BLACK SMOKE SHOWING FROM BUILDING  
12:06:24 AL: PAGING ACK RECEIVED FROM STATION 3632 at 27/10/19 12:06:24  
12:08:22 \*\* Alarm level updated to 2  
12:08:22 \*\* Recommended unit STKI221 for requirement PUMP (>12.8 km)  
12:08:22 \*\* Recommended unit  
12:08:22 DUNE211 for requirement PUMP (>12.6 km)  
12:08:25 INC INFO: SMOKE SHOWING FROM BUILDING  
12:08:27 Unit MOSG311 [ KC : UNIT CALLING]  
12:08:38 INC INFO: BUILDING FIRE - TX SECOND ALARM  
12:08:46 PA Selcal used to Initiate Alerting.(195221)  
12:08:47 PA Selcal used to Initiate Alerting.(195211)  
12:08:49 ALERTING\_COMPLETED  
12:08:51 ALERTING\_COMPLETED  
12:08:54 Unit OTR321 [ K1 : PROCEEDING TO INCIDENT]  
12:08:58 Unit MOSG311 [ K1 : PROCEEDING TO INCIDENT]  
12:09:01 Unit ROSL241 [ KC : UNIT CALLING]  
12:09:04 .  
12:09:08 Unit OTR321 [ KC : UNIT CALLING]  
12:09:08 Unit MOSG311 [ SITREP : ] CREW QFF+3, UNABLE TO RESPOND MOSG312  
12:09:13 .  
12:09:14 FIR2POL - FYI ONLY, BUILDING FIRE, 2ND ALARM  
12:09:18 Pager turnout error - request Id 0  
12:09:31 AMBO EVENT 0258-3-2019/10/27-FIR LINKED AT 27/10/2019 12:09:31  
12:09:36 FIR2AMB - FYI ONLY, BUILDING FIRE, 2ND ALARM  
12:09:58 Unit STKI221 [K1 : PROCEEDING TO INCIDENT]  
12:10:03 Unit DUNE211 [ K1 : PROCEEDING TO INCIDENT]  
12:10:06 Unit STKI221 [ KC : UNIT CALLING]  
12:10:17 Unit ROSL241 [ SITREP : ] TX SECOND ALARM, K11E, K11P FOR TRAFFIC  
12:10:28 Unit OTR321 [ SITREP : ] CREW 1+5  
12:10:40 \*\* Requirement CUHU added for alarm level 2  
12:10:42 Unit ROSL241 [ KC : UNIT CALLING]  
12:10:42 \*\* Recommended unit DUNE2118 for requirement ADHOC CUHU (>12.5 km)  
12:10:50 Unit STKI221 [ SITREP : ] RESPOND DUNE2118  
12:10:59 PA Selcal used to Initiate Alerting.(195211)  
12:11:01 ALERTING\_COMPLETED  
12:11:36 Unit MOSG311 [ K88 : PROPERTY SMALL]  
12:11:57 Unit STKI221 [ KC : UNIT CALLING]

12:12:49 Unit MOSG311 [ KC : UNIT CALLING]

12:13:30 Unit STKI221 [ SITREP : ] CAN YOU ADVISE APPLIANCE CREW STATUSES (PASSED)

12:13:54 Unit MOSG311 [ KC : UNIT CALLING]

12:13:58 Unit MOSG311 [ SITREP : ] FIRE LOCATED IN REAR [REDACTED], NEXT RESPONDING

12:13:58 APPLIANCE TO STAGE FROM LANARK ST

12:14:15 Unit OUTR321 [COMCEN COM : MESSAGE] YOU WILL BE NEXT TO ARRIVE, DID YOU COPY (CO

12:14:15 PY)

12:14:36 INC INFO:

12:14:53 \*\* Requirement AERIAL added for alarm level 2

12:14:57 \*\* Recommended unit DUNE215 for requirement ADHOC AERIAL (>12.6 km)

12:15:01 PA Selcal used to Initiate Alerting.(195211)

12:15:03 ALERTING\_COMPLETED

12:15:24 Unit MOSG311 [ SITREP : ] ALL RESPONDING APPLIANCES TO LANARK ST, ALSO REQUEST D

12:15:24 UNE215

12:15:39 DUNEDN STATION - STAGE 2 CALL OUT TEXT REQUIRED AND COMMAND UNIT TEXT REQUIRED

12:16:01 \*\*

12:16:12 Unit DUNE215 [ K1 : PROCEEDING TO INCIDENT]

12:16:25 ON CALL EXEC TO RING [REDACTED] ON [REDACTED]

12:16:27 \*\*\*

12:16:45 Unit OUTR321 [ K2 : IN ATTENDANCE AT INCIDENT]

12:16:53 Unit OUTR321 [ K2 : IN ATTENDANCE AT INCIDENT]

12:17:03 Unit ROSL241 [ K2 : IN ATTENDANCE AT INCIDENT]

12:22:34 Unit STKI221 [ K2 : IN ATTENDANCE AT INCIDENT]

12:23:30 Unit DUNE211 [ K2 : IN ATTENDANCE AT INCIDENT]

12:24:00 [REDACTED] ADVISED TO STAND BY ON STAGE 2 CALL OUT AND COMMAND UNIT RESPONSE UNT

12:24:00 IL [REDACTED] HAS DISCUSSED THE SITUATION [REDACTED].

12:24:50 Unit EASTOTAGO2 [ K1 : PROCEEDING TO INCIDENT]

12:25:51 .

12:26:26 [REDACTED] ADVISED AFTER CONSULTATION WITH [REDACTED], STAND DOWN ACTIONING ST

12:26:26 AGE 2 CALLOUT AND COMMAND UNIT RESPONSE.

12:26:29 .

12:30:53 Unit DUNE215 [ K2 : IN ATTENDANCE AT INCIDENT]

12:31:01 Unit MOSG311 [ KC : UNIT CALLING]

12:32:03 Unit MOSG311 [ KC : UNIT CALLING]

12:32:27 Unit MOSG311 [ KC : UNIT CALLING]

12:32:32 Unit MOSG311 [ SITREP : ] [REDACTED], 2 CREWS IN BA, WE ARE USING 1 LPD, WE HAV

12:32:32 E BROKEN DOWN INTO SECTORS 1 AND 4, SAFETY OFFICER APPOINTED (AT THIS  
STAGE THE  
12:32:32 COMMAND UNIT IS NOT RESPONDING)  
12:32:41 Unit EASTOTAGO2 [ KC : UNIT CALLING]  
12:33:04 Unit MOSG311 [ KC : UNIT CALLING]  
12:33:53 Unit MOSG311 [ SITREP : ] CAN YOU RESPOND DUNEDIN COMMAND UNIT  
12:34:38 Unit EASTOTAGO2 [ SITREP : ] COULD YOU DO COMMAND UNIT SPECIFIC STAGE 1  
CALLOUT  
12:34:49 Unit EASTOTAGO2 [ K2 : IN ATTENDANCE AT INCIDENT]  
12:37:24 Unit MOSG311 [ KC : UNIT CALLING]  
12:37:51 Unit MOSG311 [ SITREP : ] 4 CREWS IN BA, TTL IN USE, ETA KEYHOLDER? (STAND BY)  
12:38:55 Unit MOSG311 [COMCEN COM : MESSAGE] CONFIRM THIS IS IN THE [REDACTED] SO  
IT IS  
12:38:55 SOMEONE FROM [REDACTED] WE SHOULD BE LOOKING FOR? (NEGATIVE, POSTIE PLUS  
BUILDING [REDACTED]  
12:38:55 [REDACTED])  
12:40:08 \*  
12:41:03 Unit MOSG311 [ KP : PRIORITY MESSAGE]  
12:41:24 Unit MOSG311 [ SITREP : ] MAKE RESCUE TENDERS 1  
12:41:33 \*\* Requirement RESCUE added for alarm level 2  
12:41:35 \*\* Recommended unit LOOK237 for requirement ADHOC RESCUE (>9.2 km)  
12:41:39 PA Selcal used to Initiate Alerting.(195231)  
12:41:41 ALERTING\_COMPLETED  
12:41:55 \*\*\*  
12:42:12 [REDACTED] NO CONECTED TO NETWORK  
12:42:50 Unit LOOK237 [ K1 : PROCEEDING TO INCIDENT]  
12:43:15 Unit MOSG311 [ KC : UNIT CALLING]  
12:44:35 Unit MOSG311 [ SITREP : ] ANY FURTHER RESPONDING APPLIANCES TO COME IN VIA  
GLASG  
12:44:35 OW ST, AND ETA KEYHOLDER (STILL TRYING TO GET HOLD OF SOMEONE)  
12:44:51 Unit LOOK237 [COMCEN COM : MESSAGE] RESPOND VIA GLASGOW ST  
12:52:09 Alarm Timer Extended: 0  
12:52:16 Unit MOSG311 [ KC : UNIT CALLING]  
12:52:26 [REDACTED] OF MOSGILE STORE TO CONTACT FENZ  
12:53:03 Unit LOOK237 [ K2 : IN ATTENDANCE AT INCIDENT]  
12:53:42 Unit MOSG311 [ SITREP : ] FOLLOWING INFORMATION RECEIVED FROM FIRECOM VIA  
111 CA  
12:53:42 LL, WE HAVE PUMPED THIS UP TO [REDACTED], [REDACTED] TO  
STAND BY,  
12:53:42 AND VSO FOR CYLINDERS  
12:53:47 .  
12:54:06 BUILDING SEARCH IN PROGRESS  
12:54:34 .

12:55:02 \*

12:55:06 .

12:55:17 FIR2AMB - [REDACTED], [REDACTED]  
[REDACTED]

12:55:21 .

12:57:01 Alarm Timer Extended: 0

12:57:02 Alarm Timer Extended: 0

12:57:06 Alarm Timer Extended: 0

12:59:56 \*\*

13:00:45 .

13:01:22 [REDACTED] HAS BEEN POSTING PICTURES OF THE FIRE FROM OUTSIDE ON  
GORDON RD

13:01:26 \*\*

13:02:45 Alarm Timer Extended: 0

13:03:35 Alarm Timer Extended: 0

13:03:46 Unit MOSG311 [ KC : UNIT CALLING]

13:06:15 Unit MOSG311 [ SITREP : ] 2 LEVEL STRUCTURE, APPROX 12 BY 30, CEILING SPACE  
AT B

13:06:15 ACK OF BUILDING CURRENTLY ON FIRE, 3 LPD IN USE, MULTIPLE BA AND 215 IN USE,  
SEA

13:06:15 RCH AND RESCUE HAS BEEN CARRIED OUT, AWAITING 2118 (HAVING TROUBLE  
CONTACTING PO

13:06:15 STIE PLUS, DETAILS PASSED) THEY MAY BE IN THE PROCESS OF MAKING  
THEMSELVES KNOWN

13:06:15 NOW, POWER AND GAS ISOLATED (STILL WAITING ON A CALLBACK CREW FOR  
DUNE2118)

13:06:27 RED AND TO CALL [REDACTED] ON [REDACTED], WILL BE COMING [REDACTED]

13:10:03 Unit LOOK237 [ K22-1 : UNIT AVAILABLE FOR A FURTHER EVENT]

13:10:10 [REDACTED] WILL CONTACT [REDACTED] DIRECT AS THEY ARE  
RESPONDING BA CYL

13:10:10 INDERS WITH THE COMMAND UNIT.

13:10:11 .

13:11:12 Alarm Timer Extended: 0

13:11:22 Unit SOUTSUP9 [ K6 : ON TELEPAGER]

13:11:48 Unit SOUTSUP9 [ SITREP : ] HAVE JUST HAD A CALL FROM DUNEDIN - THEY ARE  
RESPONDING

13:11:48 NG THE COMMAND UNIT AND UTE FULL OF BA SO THEY HAVE STOOD ME DOWN

13:12:56 EEN STOOD DOWN

13:13:14 Unit MOSG311 [ KC : UNIT CALLING]

13:14:13 Unit LOOK237 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

13:14:34 .

13:14:45 [REDACTED] ACK'D RESPONDING

13:15:24 Unit MOSG311 [ SITREP : ] CAN YOU PASS ON TO THE VSO TO BRING THE BA DECON  
KIT A

13:15:24 S WELL (VSO HAS BEEN STOOD DOWN AFTER SPEAKING WITH STAFF AT DUNEDIN  
STATION, CO

13:15:24 MMAND UNIT WILL BE BRINGING OUT CYLINDERS, WILL PASS THAT ON TO THEM)

13:15:34 Alarm Timer Extended: 0

13:17:32 Unit DUNE2118 [ K1 : PROCEEDING TO INCIDENT]

13:29:31 Unit MOSG311 [ KC : UNIT CALLING]

13:29:55 Unit MOSG311 [ K11F : FIRE SAFETY REQUIRED]

13:30:27 Unit MOSG311 [COMCEN COM : MESSAGE] WHERE DO YOU WANT DUNE2118 TO SET UP

13:30:42 Unit MOSG311 [ SITREP : ] AT THE END OF GLASGOW ST, WE WILL MAKE ROOM FOR THEM

13:30:47 Unit DUNE2118 [ SITREP : ] ACK

13:31:24 .

13:38:28 [REDACTED] PATCHED THRU TO MOSG311

13:38:58 Unit DUNE2118 [ KC : UNIT CALLING]

13:39:06 Unit DUNE2118 [ KC : UNIT CALLING]

13:39:29 Unit DUNE2118 [ K44 : COMMAND OR CONTROL POINT ESTABLISHED - OIC AND LOCATION] G

13:39:29 LASGOW COMMAND, [REDACTED]

13:39:40 Unit DUNE2118 [ K2 : IN ATTENDANCE AT INCIDENT]

13:56:55 Unit DUNE2118 [ KC : UNIT CALLING]

13:57:47 Unit DUNE2118 [ SITREP : ] CREWS REMOVING ROOFING IRON AND SECTOR 1 IS BEING VEN

13:57:47 TILATED

14:03:00 Radio used to Initiate Alerting.

14:03:00 ALERTING\_COMPLETED

14:03:08 Unit FIOTAGO3 [ K1 : PROCEEDING TO INCIDENT]

14:12:52 Unit EASTOTAGO2 [ K6 : ON TELEPAGER]

14:21:10 Unit DUNE215 [ K22-1 : UNIT AVAILABLE FOR A FURTHER EVENT]

14:24:55 Unit DUNE215 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

14:33:18 Unit MOSG311 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

14:37:01 Unit DUNE211 [ KC : UNIT CALLING]

14:37:17 Unit DUNE211 [ K10 : RECOMMISSIONING]

14:39:08 Unit MOSG312 [ KC : UNIT CALLING]

14:39:43 Unit MOSG312 [ K0 : NOT AVAILABLE]

14:40:00 MOSG312 K0 DUE MANNING, WILL ADVISE WHEN BACK AVAILABLE

14:41:34 Unit DUNE2126 [ K2 : IN ATTENDANCE AT INCIDENT]

14:43:01 Unit OTR321 [ KC : UNIT CALLING]

14:43:12 Unit OTR321 [ K10 : RECOMMISSIONING]

14:43:18 Unit DUNE2118 [ KC : UNIT CALLING]

14:44:02 Unit DUNE2118 [ SITREP : ] BEGINNING TO SCALE DOWN INCIDENT, THERE WILL BE ONE C

14:44:02 REW ON STAND BY, STKI221, AND ALSO DUNE2118 TO REMAIN ON SCENE

14:45:02 Alarm Timer Extended: 0

14:46:01 FIR2AMB - AFFIRM



14:46:03 .

14:47:05 FIR2POL - AFFIRM

14:49:45 Unit ROSL241 [ KC : UNIT CALLING]

14:49:58 Unit ROSL241 [ K10 : RECOMMISSIONING]

15:21:42 Alarm Timer Extended: 0

15:30:26 Unit DUNE2126 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

15:37:01 Unit DUNE2118 [ KC : UNIT CALLING]

15:37:10 Unit DUNE2118 [ KC : UNIT CALLING]

15:38:43 Unit DUNE2118 [ SITREP : ] INITAL FIRE INVESTIGATION WORK BEING COMMENCED BY [REDACTED]

15:38:43 [REDACTED], STILL AWAITING [REDACTED]

15:58:01 Unit ROSL241 [ K1 : PROCEEDING TO INCIDENT]

16:08:28 Unit ROSL241 [ K2 : IN ATTENDANCE AT INCIDENT]

16:12:11 Unit DUNE2118 [ KC : UNIT CALLING]

16:12:53 Unit STKI221 [ KC : UNIT CALLING]

16:13:24 Unit DUNE2118 [ K45 : COMMAND RESPONSIBILITY CHANGED TO - NAME] [REDACTED]

16:13:38 Unit STKI221 [ K10 : RECOMMISSIONING]

16:37:04 Unit DUNE2118 [ KC : UNIT CALLING]

16:38:07 Unit DUNE2118 [ SITREP : ] GLASGOW COMMAND SHUTTING DOWN, ROSL241 STAYING ON SIT

16:38:07 E WITH [REDACTED] IN CHARGE.

16:46:29 Unit DUNE2118 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]

16:50:11 Alarm Timer Extended: 0

17:20:54 Unit ROSL241 [ KC : UNIT CALLING]

17:21:34 Unit ROSL241 [ SITREP : ] PROPERTY MADE SECURE USING SALVAGE SHEETS AND PLYWOOD,

17:21:34 BUILDING LEFT IN CARE OF MANAGER

17:21:38 Unit ROSL241 [ K47 : STOP MESSAGE: MESSAGE UNCHANGED FROM INFORMATIVE]

17:23:24 Unit ROSL241 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

17:26:01 \*\* Event Location changed from [REDACTED]

17:26:01 " to "126 GORDON RD,MOSGIEL,DUNEDIN CITY: @POSTIE PLUS MOSGIEL" at: 27/10/19 17:

17:26:01 26:01

17:26:03 INC INFO: BUILDING FIRE

17:26:03 \*\* LOI search completed at 27/10/19 17:26:03

17:26:24 Unit SOUTSUP9 [ K1 : PROCEEDING TO INCIDENT]

17:26:32 SOUTSUP9 K1 ENTERED BY FIRECOM

17:26:35 Unit SOUTSUP9 [ KC : UNIT CALLING]

17:26:58 Unit SOUTSUP9 [ SITREP : ] HAVING TROUBLE WITH LMR, I AM K1

17:53:36 Unit FIOTAGO3 [COMCEN COM : MESSAGE] [BY PHONE] WELFARE CHECK (GOING THROUGH WAI

17:53:36 HOLA, ETA 20 MINUTES, STARTING WORK TONIGHT, STAYING IN DUNEDIN OVERNIGHT, BACK

17:53:36 AT APPROX 08:00 TOMORROW)

17:59:16 SOUTSUP9 [REDACTED] AT APPROX 15:15, HEADING TO MOSGIEL AND  
OUTRAM VIA DUN

17:59:16 EDIN STATION, [REDACTED]

17:59:18 .

18:08:36 Unit FIOTAGO3 [ K2 : IN ATTENDANCE AT INCIDENT]

18:08:58 Unit FIOTAGO3 [ K2 : IN ATTENDANCE AT INCIDENT]

18:09:32 Unit FIOTAGO3 [ K2 : IN ATTENDANCE AT INCIDENT]

18:09:40 Unit FIOTAGO3 [ K2 : IN ATTENDANCE AT INCIDENT]

18:09:48 Unit FIOTAGO3 [ K2 : IN ATTENDANCE AT INCIDENT]

18:14:51 1

19:10:56 Unit FIOTAGO3 [ KC : UNIT CALLING]

19:11:37 Unit FIOTAGO3 [ K6 : ON TELEPAGER]

19:11:41 Unit FIOTAGO3 [ SITREP : ] CLEAR FOR TONIGHT - BACK TOMORROW MORNING

20:33:29 Unit SOUTSUP9 [ KC : UNIT CALLING]

20:33:48 Unit SOUTSUP9 [ K6 : ON TELEPAGER]

09:11:17 Unit FIOTAGO3 [ K1 : PROCEEDING TO INCIDENT]

09:11:21 Unit EVENTSCC1 [ K7 : AT NORMAL STATION]

09:48:23 Unit FIOTAGO3 [ K2 : IN ATTENDANCE AT INCIDENT]

10:28:27 Alarm Timer Extended: 0

14:36:59 Unit FIOTAGO3 [ KC : UNIT CALLING]

14:38:16 Unit FIOTAGO3 [ K6 : ON TELEPAGER]

14:38:26 Unit FIOTAGO3 [ SITREP : ] FINISHED AT THIS JOB, WILL NOT BE RETURNING, EVENT  
CA

14:38:26 N BE CLOSED

15:48:03 UNIT DUNE2126 RESPONSE TIME [NULL] ADJUSTED TO 20191027144133ND AT  
28/10/2019 15

15:48:08 UNIT 'EASTOTAGO2' ALERT TIME '[NULL]' ADJUSTED TO '20191027122449ND' AT  
'28/10/2

15:48:08 UNIT 'SOUTSUP9' ALERT TIME '[NULL]' ADJUSTED TO '20191027172623ND' AT  
'28/10/201

15:48:08 UNIT 'DUNE2126' ALERT TIME '[NULL]' ADJUSTED TO '20191027144132ND' AT '28/10/201

15:48:09 \*\*\* Assigned Result Code: STRU, Detailed Event Type: 1100

## Incident

**CAD Number** F2869981

**Incident Reporter** [REDACTED]

**Incident Controller**

**Distance Travelled (km)**

**Delay In Receiving Call**

## Property Details

**Occupant** Postie Plus  
**Building Owner** Rented property  
**General Property Use** Shop, Mall, Supermarket, Gas station, Sales, Other  
**Special Property Use** Clothing shop: New and used  
**Purpose Group**

## Actions

**Persons Reported Trapped**  
**Evacuation Status** Fully evacuated  
**Action Prior 1**  
**Action Prior 2**  
**Action Taken** Extinguishment, salvage and ventilation

## Civilians

<b>Civilians Rescued</b>	0
<b>Civilians Extricated</b>	0
<b>Civilians Assisted</b>	0
<b>Civilians Evacuated</b>	0

## Origin

**Location** Ceiling and roof assembly  
**Level** Roof space

## Equipment Used

Quantity	Equipment
3	Low pressure delivery
2	Hose reel, high pressure delivery
1	Aerial Ladder/Platform
1	Positive Pressure Ventilation Fan (PPV)

## Equipment Involved

**Equipment Involved**  
**Year**  
**Make**  
**Model**

## Fire

**Arrival Condition** Small fire

**Heat Source** Arc from fault, Loose or broken conductor  
**Termination Stage**  
**First Object Ignited**  
**First Object Material**  
**Second Object Ignited**  
**Second Object Material**  
**Indicated Cause** Other electrical failure  
**Certainty of Cause** High  
**Age of Person**  
**Ethnicity**  
**Gender**  
**FAIP Service Offered** Unknown

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**Alarms**

Type of Alarm Smoke Detector/Security Alarm System  
Initiating Call  
Performance of System Did not operate - detector in room of origin  
Failure/Ineffectiveness of system System shut down  
Number of sprinkler heads operated

**Comments**

6/19/2020 8:39:57 PM

Reporter Comments

Address: Postie Plus, 126 Gordon Rd Mosgiel

Reason for investigation: Cause and origin confirmation for OIC.

Description and use of property: The property was a medium size commercial clothing retail property. It was attached either side to other commercial buildings. It was approximately 50m x 20m in size. There was a mezzanine area at the rear of the shop approximately 10m x 20m. An internal stair went into this area. This mezzanine was not open to the rest of the room as a wall covered in the mezzanine area. This area was used for offices for the business and small break room with kitchenette.

Scene examination: From the front (Gordon road side) of the building damage was unnoticeable. At the rear of the property damage was visible but due to weather covered by tarpaulin type sheets to protect the scene from weather. The roofing iron looked affected by fire on the underside when observed. Due to the construction of the building nothing else was visible.

Internal: Fire damage was not visible from the front of the building. Proceeding further into the building water and fire damage was visible toward the rear of the building. Debris was noticeable on the floor and over the racks of clothing. This appeared to be dropped down from the ceiling above. Ceiling tiles were hanging down in the rear right area of the building into the shop. Charring was visible on structural timber in the ceiling above this area of the shop.

To investigate the ceiling space access was made from the mezzanine floor. An area approximately 5m x 5m was heavily charred. With most burning in the centre of this area above a light fitting.

The light fitting was taken down from underneath for investigation. The light fitting particularly the remains of the ballast appeared to show extensive damage beyond fire impingement. It was not removed for electrical testing. Electrical wiring was also observed in this area and as much of it as was possible was investigated for signs of arcing or similar activity. Nothing remarkable was observed on the wiring that was investigated.

The switchboard at the front of the shop was investigated the required testing was up to date with stickers marking the test dates. Some circuit breakers had tripped but this could be due to the fire rather related to the cause.

The area of origin is believed to be the rear right-side ceiling space in the area of a fluorescent light. This is because burn patterns observed on the roof trusses and timber framing all burnt outwards from this area.

The point of origin is most likely the light ballast in the light in the area of origin.

Supposed cause: Failure of the ballast in the fluorescent light has ignited combustible material around the fluorescent light fitting. This fire is classified accidental.

Elimination of other causes:

The area of origin was not in an area easily accessible, so a suspicious cause of fire was ruled unlikely as was the spontaneous combustion of chemicals as nothing was stored there nor could have been in a void ceiling space.

There were no external signs of lightning or similar phenomena that would indicate this as a cause of fire. Although the weather was inclement no lightning had been reported.

Another electrical event such as arcing of cables or rodent activity was determined to be unlikely as no evidence could be found of this activity.

6/19/2020 8:40:31 PM

Reporter Comments

Requested at incident F2869981 on 27 Oct 2019 12:02