



17 December 2021

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dia.govt.nz

Tēnā koe Amol

OIA request 21/22 0445 Request for information relating to Frank

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 29 November 2021.

You requested –

*We would like to request for the following details Full name: _____ Full
Address _____, for Frank from The Handymen Cannn Nationwide NEW ZEALAND*

This letter is to advise I must refuse your request pursuant to section 9(2)(a) of the Act. This is because the withholding of any information the Department may or may not hold is necessary to protect the privacy of a natural person.

The reason for withholding the information under section 9(2)(a) must be weighed against other considerations that render it desirable, in the public interest, to release the information. I have identified a public interest in release of the information - to enable you to lodge a claim in the Disputes Tribunal. However, I consider that this interest does not outweigh the interest in withholding the information. I note that you have other avenues available, like reporting the trader to Police. Police may be able to access the information from the Department, or from the Ministry of Business, Innovation and Employment.

I also note that the information you have provided would likely not be sufficient for the Department to identify the person at issue, as the Department holds information on individuals in their personal capacity and does not hold information about related businesses. The name "Frank" would likely return hundreds of thousands of records.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

Julia Taylor
Manager Operational Policy and Official Correspondence
Service Delivery and Operations