

24 December 2021

Anthony Jordan

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Tēnā koe Anthony

Your Official Information Act request, reference: GOV-015966

Thank you for your email of 14 December 2021, asking for the following information under the Official Information Act 1982 (the Act):

Please provide the following:

1. *Information guiding a claimant through the process of obtaining their Historical information/notes from the Disputes Resolutions Service*
2. *Information guiding a claimant through the process of obtaining their Historical information/notes from Fairways before the privatisation of Fairways*

ACC's response about obtaining historical information/notes from other agencies

ACC does not have any information or processes to guide a claimant to obtain their information from another agency. Therefore, we are refusing your request for this information because it does not exist. This decision is made under section 18(e) of the Act.

Who to contact

If you have not already done so, you may wish to contact these agencies directly for your information. If you have any questions about this response, you can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā



Sasha Wood

Manager Official Information Act Services
Government Engagement & Support