

8 February 2022

Hemant

[fyi-request-17977-545850f4@requests.fyi.org.nz](mailto:fyi-request-17977-545850f4@requests.fyi.org.nz)

Kia ora Hemant,

**The information you requested - CAS-482081-P9M7S0**

Thank you for your request for information dated 17 December 2021 about how Auckland Transport handles LGOIMA requests.

Auckland Transport is governed by the [Local Government Official Information and Meetings Act 1987](#) and utilise the [Ombudsman resources and templates](#) . Please find attached our LGOIMA Guide document which we follow. The LGOIMA Business Partners are also trained by staff from the Office of the Ombudsman's

Should you believe that we have not responded appropriately to your request, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA and seek an investigation and review in regard to this matter.

Yours sincerely



Phil Wratt  
**Customer Care  
Engagement Manager**