

SMS Incident Report

23/12/2021 09:40:51

Summary

CAD Number F3384953 **Status** Closed

Station Rai Valley Volunteer Fire Brigade (Auxiliary)

Incident Started 21/12/2021 08:27:28 **Incident Ended** 21/12/2021 14:17:07

Incident Type 3101: Motor Vehicle Accident (MVA)

Common Name

Address / Cissy Bay

Alarm Method Police Call **Alarm Level** 1

PFA Number

Zone 322320

Map Grid E 1668038 **Map Grid N** 5462330

First Caller [REDACTED] **First Caller Contact** [REDACTED]

Incident Closed 21/12/2021 14:17:07

Report Completed 16:50, Wed 22 Dec 2021 by [REDACTED]

Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
RAIV231	P1	08:28:36 21 Dec 2021	08:35:04 21 Dec 2021	09:39:47 21 Dec 2021	14:11:26 21 Dec 2021
OKIW4671	RP	08:28:24 21 Dec 2021	08:37:48 21 Dec 2021	09:56:58 21 Dec 2021	10:41:40 21 Dec 2021
NELS21AMS1	AMS	10:17:31 21 Dec 2021			12:02:11 21 Dec 2021
NELSHLI	HC				08:32:24 21 Dec 2021
AIRDESK1S	AIRDSK	08:32:48 21 Dec 2021			12:26:53 21 Dec 2021
NELS217	PR	08:28:27 21 Dec 2021	08:34:07 21 Dec 2021		10:14:37 21 Dec 2021
HAVE277	PR	08:28:18 21 Dec 2021			10:10:10 21 Dec 2021

Start->Alert

7 min

10 min

0 min

15 min

30 min

Alert->1st
Arrival

Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
RAIV231	00:01:08	01:11:11	01:12:19	05:43:58
OKIW4671	00:00:56	01:28:34	01:29:30	02:14:12
NELS21AMS1	01:50:03			03:34:43
NELSHLI				00:04:56
AIRDESK1S	00:05:20			03:59:25
NELS217	00:00:59			01:47:09
HAVE277	00:00:50			01:42:42

Notifications

Date	Time	Party Notified
21 Dec 2021	08:29:15	NELSON/MARLBOROUGH BUILT PAGED
21 Dec 2021	08:36:26	NELSON MARLBOROUGH BUILT PAGED UPDATE
21 Dec 2021	08:37:34	HELICOPTERS NELSON
21 Dec 2021	08:42:07	AMBULANCE AIRDESK - LET THEM KNOW THAT FENZ ARE SENDING A HELO ALSO WITH NEL
21 Dec 2021	08:56:18	DM NELSON [REDACTED] RANG IN TRANSFERRED TO FIRECOM SHIFT MANAGER
21 Dec 2021	10:24:45	NELSON HELI [REDACTED] [REDACTED] - STRAIGHT TO VOICE MAIL
21 Dec 2021	10:24:57	NELSON HELI ADMIN LINE - THEY ARE LIASING WITH PILOT EVERY 10 MINS
21 Dec 2021	10:47:21	NELSON MARLBOROUGH BUILT PAGED RE AMS RESPONSE
21 Dec 2021	10:51:06	FROM NELSON STATION - CREW OF 3 FOR NELS214
21 Dec 2021	13:13:06	NELS217 AT RAI VALLEY STATION ASKING HOW LONG RAI VALLEY WILL BE - ADVISED W
21 Dec 2021	13:15:41	NELS217 SO [REDACTED] [REDACTED] ADVISED RAI VALLEY WILL BE AN HOUR - SO [REDACTED]
21 Dec 2021	13:48:24	NELSON MARLBOROUGH BUILT UPDATED RE CREWS
21 Dec 2021	13:49:46	DMNELSON [REDACTED] ACK PAGE VIA RADIO
21 Dec 2021	14:14:05	NELS217 ADVISED RAI VALLEY ARE HEADING HOME - THEY ARE HEADING BACK TO NELSON

Message Log

Time	Message
08:27:27	AMBO EVENT 0107-3-2021/12/21-POL LINKED AT 21/12/2021 08:27:27
08:27:28	** ELOI search completed at 12/21/21 08:27:28 - 1 result
08:28:01	** Event Type changed from POL2FIR to RESC at: 21/12/21 08:28:01
08:28:02	** Event Priority changed from 2 to 1 at: 21/12/21 08:28:02
08:28:04	INC INFO: MVC VEHICLE UPSIDE DOWN

08:28:10 ** Recommended unit HAVE277 for requirement RESCUE (>32.6 km)
** Recommended un

08:28:10 it NELS217 for requirement RESCUE (>54.8 km)
** Recommended unit OKIW4671 for r

08:28:10 equirement RPUMP (>18.7 km)
** Recommended unit RAIV231 for requirement PUMP (>

08:28:10 32.6 km)

08:28:13 Station Selcal used to Initiate Alerting. (HAVE277 at 3227 HAVELOCK 191271)

08:28:13 PA Selcal used to Initiate Alerting. (NELS217 at 3221 NELSON 191211)

08:28:13 Station Selcal used to Initiate Alerting. (OKIW4671 at 3246 OKIWI 191461)

08:28:14 Station Selcal used to Initiate Alerting. (RAIV231 at 3223 RAI VALLEY 191231)

08:28:18 ALERTING_COMPLETED HAVE277

08:28:24 ALERTING_COMPLETED OKIW4671

08:28:27 ALERTING_COMPLETED NELS217

08:28:28 AL: PAGING ACK RECEIVED FROM STATION 3227 at 12-21-21 08:28:28

08:28:29 AL: PAGING ACK RECEIVED FROM STATION 3221 at 12-21-21 08:28:29

08:28:36 ALERTING_COMPLETED RAIV231

08:28:42 AL: PAGING ACK RECEIVED FROM STATION 3223 at 12-21-21 08:28:42

08:32:24 Unit NELSHELI [K7 : AT NORMAL STATION]

08:32:31 Pager used to Initiate Alerting.

08:32:32 Unit AIRDESK1S failed to contact via Selcal

08:32:49 ALERTING_COMPLETED AIRDESK1S

08:32:49 ALERTING_COMPLETED AIRDESK1S

08:33:12 Unit OKIW4671 [SITREP :] 2 CREW WE WILL WAIT 10 MINUTES FOR ONE MORE TO
PROCEE

08:33:12 D, WE DO HAVE A DRIVER

08:33:21 Unit NELS217 [K7 : AT NORMAL STATION]

08:33:39 .

08:33:42 Unit OKIW4671 [COMCEN COM : MESSAGE] YOU ARE THE CLOSET POLICE COMING
FROM HAVEL

08:33:42 OCK WE ARE TRYING TO ORGANISE A HELO FOR THE NELSON CREW

08:33:46 NELSON/MARLBOROUGH BUILT () ACK PAGE

08:34:00 CONFIRMS HELI RESPONSE TO BE INSTIGATED

08:34:07 Unit NELS217 [K1 : PROCEEDING TO INCIDENT]

08:34:22 Unit OKIW4671 [SITREP :] WE WILL PROCEED

08:34:26 FROM NELSON STATION - ACK HELO RESPONSE - NELS217 ARE ENROUTE ALREADY
AND THEY C

08:34:26 AN CONTINUE BY ROAD - IF CAR OVER BANK AND PEOPLE IN THERE WE WILL NEED
L3 LINE

08:34:26 S

08:34:51 SSO () FROM NELSON WOULD LIKE PHONE CALLS TO BE UPDATED

08:35:05 Unit RAIV231 [K1 : PROCEEDING TO INCIDENT]

08:35:13 Unit RAIV231 [K1 : PROCEEDING TO INCIDENT]

08:35:21 Unit RAIV231 [K1 : PROCEEDING TO INCIDENT]
08:35:30 Unit RAIV231 [K1 : PROCEEDING TO INCIDENT]
08:35:40 .
08:35:58 FROM HAVELOCK STATION - ONLY 1 AT STATION - DOESNT LOOK LIKE WE CAN RESPOND
08:36:10 Unit RAIV231 [KC : UNIT CALLING]
08:37:35 Unit RAIV231 [SITREP :] FULLY CREWED - IS THIS BEFORE OR AFTER OKIWI BAY
08:37:48 Unit OKIW4671 [K1 : PROCEEDING TO INCIDENT]
08:38:12 Unit RAIV231 [COMCEN COM : MESSAGE] PAST OKIWI BAY ABOUT 4KM FROM CISSY BAY VEHI
08:38:12 CLE IS UPSIDE DOWN IN A GULLY INFORMANT IS GOING BACK TO TRY AND GET MORE DETAIL
08:38:12 S
08:39:18 Unit NEL217 [SITREP :] (VIA PHONE) WE WILL CONTINUE TO THE INCIDENT BY ROAD A
08:39:18 S WE HAVE A NEW FF ON BOARD HWHO IS NOT HELO QUALIFIED YET. NEL214 CREW WILL HA
08:39:18 VE TO RESPOND AS THE HELO CREW.
08:39:35 Unit AIRDESK1S [FZAIRESK : MESSAGE] CONFIRMED WITH HELICOPTERS NELSON - TAKING
08:39:35 HQN - ETE 25 MINS - VERY HIGH WINDS SO MIGHT NOT BE ABLE TO GET TO THE BAY BUT
08:39:35 NEARBY WILL BE FINE
08:42:07 SON CREW
08:44:43 Unit RAIV231 [K1 : PROCEEDING TO INCIDENT]
08:44:51 Unit RAIV231 [K1 : PROCEEDING TO INCIDENT]
08:45:32 Unit NEL217 [COMCEN COM : MESSAGE] [REDACTED] BABY SEAT IN THE CAR
08:45:32 HARD TO SEE ANYTHING ELSE
08:45:33 Unit OKIW4671 [COMCEN COM : MESSAGE] [REDACTED] BABY SEAT IN THE CAR
08:45:33 Unit RAIV231 [COMCEN COM : MESSAGE] [REDACTED] BABY SEAT IN THE CAR
08:45:33 HARD TO SEE ANYTHING ELSE
08:45:33 HARD TO SEE ANYTHING ELSE
08:47:02 Unit NEL217 [COMCEN COM : MESSAGE] HELO FROM AMBULANCE WILL BE AT THE SCENE IN
08:47:02 10 MINUTES
08:47:03 Unit RAIV231 [COMCEN COM : MESSAGE] HELO FROM AMBULANCE WILL BE AT THE SCENE IN
08:47:03 Unit OKIW4671 [COMCEN COM : MESSAGE] HELO FROM AMBULANCE WILL BE AT THE SCENE IN
08:47:03 10 MINUTES
08:47:03 10 MINUTES
08:48:35 Unit RAIV231 [SITREP :] HELO FROM AMBULANCE SHOULD BE ON THE SCENE IN 10 MINUT
08:48:35 Unit NEL217 [SITREP :] HELO FROM AMBULANCE SHOULD BE ON THE SCENE IN 10 MINUT

08:48:35 ES
08:48:35 ES
08:50:07 NELSON MARLBOROUGH BUILT ([REDACTED]) REQUESTS NELS VOLUNTEERS
BE PUT ON COVE
08:50:07 R FOR NELSON STATION
08:52:28 Unit RAIV231 [KC : UNIT CALLING]
08:52:36 Unit RAIV231 [KC : UNIT CALLING]
08:54:14 Unit RAIV231 [COMCEN COM : MESSAGE] CALLED RAIV 231 NO RESPONSE
09:01:47 ** Cross Referenced to Event # F3384975 at: 21/12/21 09:01:47
09:03:04 FROM NELS212 FULLY CREWED
09:27:23 Unit OKIW4671 [K22-1 : APPLIANCE AVAILABLE FOR A FURTHER INCIDENT]
09:32:32 Unit RAIV231 [KC : UNIT CALLING]
09:33:00 Unit RAIV231 [K1 : PROCEEDING TO INCIDENT]
09:33:08 Unit RAIV231 [K1 : PROCEEDING TO INCIDENT]
09:33:12 Unit RAIV231 [KC : UNIT CALLING]
09:33:23 Unit RAIV231 [KC : UNIT CALLING]
09:33:40 Unit RAIV231 [KC : UNIT CALLING]
09:34:00 Unit NELS217 [KC : UNIT CALLING]
09:34:37 Unit RAIV231 [SITREP :] WE ARE FAR AWAY THERE IS A GRADER WORKING FROM
OKIWI T
09:34:37 URNOFF
09:35:38 Unit NELS217 [COMCEN COM : MESSAGE] GRADER WORKING ON ROAD FROM OKIWI
BAY TO THE
09:35:38 SCENE
09:39:47 Unit RAIV231 [K2 : IN ATTENDANCE AT INCIDENT]
09:45:39 Unit OKIW4671 [KC : UNIT CALLING]
09:47:11 Unit OKIW4671 [SITREP :] NELSON HELI CREW ARE ON SCENE
09:48:50 ***
09:49:56 NELSON HELI IS PARKING AT OKIWI BAY UNTIL NELSON CREW RELEASED TO
RETURN..WHEN
09:49:56 THEY ARE FREE, PLEASE RING NELSON HELICOPTERS TO ORGANISE WHERE TO
PICK CREW UP
09:49:56 FROM
09:49:57 **
09:54:16 Unit AIRDESK1S [FZAIRESK : MESSAGE] FOR WHEN WE NEED TO RING -
HELICOPTERS NEL
09:54:16 SON [REDACTED] [REDACTED]
09:54:33 Unit RAIV231 [KC : UNIT CALLING]
09:56:11 Unit RAIV231 [SITREP :] SFF [REDACTED] - ON SCENE WITH OKIWI CREW AND TE
NELSON
09:56:11 HELO CREW - [REDACTED] - VEH BELOW THE RD - CREWS TRYING TO STABILIZE IT
- SAR
09:56:11 INVES TO SEE IN ANY OTHER OCCUPANTS
09:56:58 Unit OKIW4671 [K2 : IN ATTENDANCE AT INCIDENT]

09:57:41 Unit RAIV231 [REDACTED]

09:59:56 Unit RAIV231 [KC : UNIT CALLING]

10:01:00 Unit RAIV231 [SITREP :] CAN YOU K28 OTHER RESPONDING APPLIANCES

10:01:31 Unit NELS217 [K28 : RESPONSE NO LONGER REQUIRED]

10:03:25 Unit RAIV231 [KC : UNIT CALLING]

10:03:33 Unit RAIV231 [KC : UNIT CALLING]

10:04:03 Unit RAIV231 [SITREP :] [REDACTED] NILL OTHER PERSONS REPORTED

10:10:11 Unit HAVE277 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

10:13:15 Unit RAIV231 [KC : UNIT CALLING]

10:14:03 **

10:14:25 Unit RAIV231 [SITREP :] SCENE HAS BEEN HANDED OVER TO POLICE ROAD HAS BEEN CLO

10:14:25 SED

10:14:37 Unit NELS217 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

10:14:45 NELSON/MARLBOROUGH [REDACTED] REQUESTS ONE CREW AVAILABILITY MADE

10:15:06 Unit RAIV231 [COMCEN COM : MESSAGE] BEFORE YOURSELVES OR OKIWI BAY LEAVE THE SCE

10:15:06 NE CAN YOU CONFIRM IF THE NELSON CREW WHICH ARRIVED BY HELO WILL BE LEAVING TOO

10:15:06 OKIWI BAY WITH YOU?

10:15:16 Unit RAIV231 [SITREP :] WILL CHECK AND GET BACK TO YOU

10:17:14 Pager used to Initiate Alerting.

10:17:15 Unit NELS21AMS1 failed to contact via Selcal

10:17:31 ALERTING_COMPLETED NELS21AMS1

10:17:38 Unit RAIV231 [KC : UNIT CALLING]

10:19:45 Unit RAIV231 [SITREP :] SSO [REDACTED]

10:20:25 Unit RAIV231 [SITREP :] FM SSO [REDACTED] STRUGGLING TO RAISE NELSON HELI WE CAN GE

10:20:25 T BACK TO OKIWI BAY AND WILL TRY AGAIN THEN EXTERMELY WINDY HERE

10:20:56 Unit RAIV231 [COMCEN COM : MESSAGE] TO SSO [REDACTED] COPY CAN YOU LET US KNOW WHEN Y

10:20:56 OUR LEAVING THE SCENE AS WE CAN KEEP DMNELSON [REDACTED] IN THE LOOP

10:25:43 Alarm Timer Extended: 0

10:25:48 NELSON HELI WANTS FENZ CREW TO STAY WHERE THEY ARE FOR NOW UNTIL THEY CAN CALL T

10:25:48 HE PILOT - BECAUSE PILOT CAN EITHER PICK THEM UP FROM DROP OFF SPOT, OR OKIWI BA

10:25:48 Y - NEEDS TO CONFIRM WITH PILOT SHORTLY

10:28:00 EXTERNAL ALERT DONE ON RAIV231 TO CONNECT SSO [REDACTED] TO HELO FIRM

10:28:09 Unit RAIV231 [KC : UNIT CALLING]

10:28:46 Unit RAIV231 [KC : UNIT CALLING]

10:29:47 Unit RAIV231 [COMCEN COM : MESSAGE] TO SSO [REDACTED] DO YOU HAVE A CELLPHONE WE HAVE

10:29:47 THE HELO FIRM ON THE LINE

10:29:57 Unit RAIV231 [SITREP :] NO CELLPHONE COVERAGE

10:30:28 Unit RAIV231 [SITREP :] CAN YOU TELL THEM GARDEN CITY HELOS HAVE LEFT SO THE S

10:30:28 POT THEY WERE IN CAN BE USED FOR LANDING

10:30:40 Unit RAIV231 [COMCEN COM : MESSAGE] TO SSO [REDACTED] COPY

10:30:41 Unit RAIV231 [KC : UNIT CALLING]

10:31:15 Unit RAIV231 [SITREP :] POLICE HAVE REQUESTED WE ASSIST WITH ROAD CONTROL UNDE

10:31:15 R FURTHER NOTICE

10:32:57 .

10:32:59 Unit AIRDESK1S [FZAIRESK : MESSAGE] GARDEN CITY HELI HAS LEFT THE SCENE SO THE

10:32:59 RE IS NOW A SPOT THERE TO LAND - HELI NELSON ADMIN WILL LIASE WITH PILOT AND GET

10:32:59 HIM TO LAND ON SCENE TO PICK UP FENZ CREW

10:33:06 .

10:33:26 FROM NELSON HELI - CAN YOU GET FENZ CREW TO GO ON FIRE4 RADIO CHANNEL- SHOULD BE

10:33:26 ABLE TO LIASE WITH PILOT THERE ALSO

10:37:19 Alarm Timer Extended: 0

10:41:20 Unit RAIV231 [COMCEN COM : MESSAGE] CAN YOU TELL SSO [REDACTED] USE FIRE4 CHANNEL TO

10:41:20 LIAISE DIRECTLY WITH THEM

10:41:28 Unit RAIV231 [SITREP :] ROGER WILL DO

10:41:40 Unit OKIW4671 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

11:32:08 Unit AIRDESK1S [FZAIRESK : MESSAGE] AIRCRAFT IS BACK AT HELICOPTERS NELSON

12:02:11 Unit NELS21AMS1 [K7 : AT NORMAL STATION]

12:09:52 Unit RAIV231 [KC : UNIT CALLING]

12:10:00 Unit RAIV231 [KC : UNIT CALLING]

12:11:03 Unit RAIV231 [SITREP :] CAN YOU LET POLICE COMMS KNOW [REDACTED] HAS ARRIVED A

12:11:03 BOVE OUR LOCATION

12:26:53 Unit AIRDESK1S [K7 : AT NORMAL STATION]

13:13:06 E ARE IN THE PROCESS OF FINDING OUT AND WILL CALL THEM BACK

13:13:22 Unit RAIV231 [KC : UNIT CALLING]

13:15:20 Unit RAIV231 [SITREP :] SERIOUS CRASH UNIT GETTING CLOSE TO US TO [REDACTED]

13:15:20 [REDACTED] ARE HERE WE SHOULD BE FREE TO LEAVE WITHIN THE HOUR

13:15:41 Y WOULD LIKE A PHONE CALL WHEN THEY ARE ON THEIR WAY BACK AND THEY WILL DRIVE HO

13:15:41 ME ALSO

13:15:42 .

13:49:36 *

14:10:30 Unit RAIV231 [KC : UNIT CALLING]

14:11:27	Unit RAIV231 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
14:11:42	Unit RAIV231 [STOP : MESSAGE] FM SSO [REDACTED] PACKING UP
14:14:05	NOW
14:17:07	** Assigned Result Code: RESC, Detailed Event Type: 3100

Incident

CAD Number F3384953

Incident Reporter [REDACTED]

Incident Controller

Distance Travelled (km)

Delay In Receiving Call

Property Details

Occupant

Building Owner

General Property Use Road, Street, Motorway

Special Property Use Public road, Street, Footpath

Purpose Group

Actions

Persons Reported

Trapped

Evacuation Status

Action Prior 1

Action Prior 2

Action Taken Manpower provided

Civilians

Civilians Rescued 0

Civilians Extricated 0

Civilians Assisted 1

Civilians Evacuated 0

Origin

Location

Level

Equipment Used

Quantity	Equipment
1	Equipment Not Listed

Equipment Involved

Equipment Involved

Year

Make

Model

Mobile

Vehicle Type Car, Taxi, Ambulance

Licence Plate

Year

2020

Make

Ford

Model

ranger wild track

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