



17 February 2022

Nic Lane  
fyi-request-18237-71ed069b@requests.fyi.org.nz

Tēnā koe Nic

Thank you for your email of 19 January 2022 requesting the following information under the Official Information Act 1982 (the Act):

*“I'd like to know how the current alternative formats: audio, braille, Easy Read, large print, and New Zealand Sign Language (NZSL) were decided upon, and signed off.”*

I am unable to fulfil your request, as the Department does not hold the information you have requested. This decision is in line with section 18(g) of the Act.

Alternate formats allow disabled people to experience the same level of service offered to the rest of the community. While [digital.govt.nz](https://www.digital.govt.nz) includes guidance on alternate formats, decisions about the formats themselves are made by the Alternate Formats Group, administered by the Accessibility team at the Ministry of Social Development.

We have forwarded your request to the appropriate team at MSD, who will be in touch with you in due course.

You have the right, under section 28(3) of the Act, to seek an investigation and review of this decision by the Office of the Ombudsman. Information is available on the website [www.ombudsman.parliament.nz](https://www.ombudsman.parliament.nz). Alternatively, you can phone 0800 802 602 or email [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz).

Nāku noa, nā

Steve Cutting  
**Tumuaki | Director (Acting)**  
**Ministerial, Monitoring, and Capability Group**