



11 February 2022

Hayden Allen
fyi-request-18329-3b0c5ccb@requests.fyi.org.nz

Ref: OIA-2021/22-0890

Dear Hayden Allen

Official Information Act request for a list of moderated words on the Unite Against COVID-19 Facebook page

Thank you for your Official Information Act 1982 (the Act) request received on 26 January 2022. You requested:

"I require you to provide a full list of "moderated" words, terms, phrases, etc. This will need to be in the format of screenshots. A sufficient number of screenshots will be required in order to scroll through the entire list."

I have decided to release to you the attached list of moderated words in the Facebook filter for the Unite against COVID-19 Facebook page, as at 12.05pm on 31 January 2022. The alphabetical list at the start are the ones automatically added by the platform.

As you are aware, comments with these words are automatically hidden from everyone except the people who wrote them and their friends. For everyone else, they're not visible. We choose to make use of this tool provided by Facebook in order to keep our comments section free of abuse, swearing and misinformation.

Regarding your request for screenshots, the instructions provided are for personal Facebook pages. The Unite Against COVID-19 is business page, and the lay out is quite different. We are only able to provide this information within a .pdf format, noting that all of the words are located within this list.

You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

This response may be published on the Department of the Prime Minister and Cabinet's website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Yours sincerely

Cheryl Barnes
Deputy Chief Executive, COVID-19 Response