

16 March 2022

Sarah Matahiwi  
fyi-request-18478-94f7fe40@requests.fyi.org.nz

REF: OIA-9478

Dear Sarah

**Request made under the Official Information Act 1982**

Thank you for your email of 7 February 2022 requesting the following information under the Official Information Act 1982 (the Act):

*...Please provide all information held by NZTA that relates to cameras and the convoy/protest, including*

- all internal correspondence or records of any discussions*
- any correspondence with any Minister or official in any minister's office; and/or*
- any correspondence with other government departments*

All correspondence and documents that fall in scope of your request are outlined in the Document Schedule appended to this response.

Certain information has been withheld under section 9(2)(a) of the Act. This section allows for the withholding of information to protect the privacy of natural persons, including that of deceased natural persons. Other information has been withheld under section 9(2)(ba)(ii) of the Act as it is subject to an obligation of confidence, and releasing it would likely damage the public interest.

With respect to the information that has been withheld, I do not consider there are any other factors which would render it desirable, in the public interest, to make the information available.

You have also requested the following information:

*Please also provide all information held by NZTA about every camera outage that occurred during the period 1 February 2022-8 February 2022, inclusive. This should include, but not be limited to:*

- the start and end time of each outage by camera*
- the duration of each outage for each camera;*
- any records with an initial indication or finalised view on the cause of the outage*
- any remedial steps taken or contemplated to avoid recurrence of the outage.*

*I am not seeking any reports from members of the public about the unavailability of these feeds.*

Details about two web cameras in the Auckland region that were faulty due to device defects, are outlined below:

Location	Raised	Rectified and nature
SH1 Greville Road Southbound/south along Northern Motorway from Greville Road	27 October 2021; 15:24	3 February 2022; working at 6AM checks Camera fault in NCI area – project works impact
SH20 Hillsborough Road Southbound/south along Southwestern Motorway from Hillsborough road	8 February 2022; 06:08	9 February 2022; working at 3PM checks Camera fault resolved

All other cameras experiencing faults are listed below. The initial causes of their faults are unknown and there is no record of any remedial action taken during 1 to 8 February 2022:

Camera name	Date outage started:
SH1 Picton South, Marlborough	16 June 2020
Sh1 Picton North, Marlborough	12 February 2021
SH1 Blenheim North, Marlborough	9 April 2021
SH1 Blenheim South, Marlborough	10 April 2021
SH63 Renwick, Marlborough	9 April 2021
SH74 Travis Rd Roundabout, Christchurch	13 July 2020
SH74 Linwood Ave, Christchurch	16 September 2020
SH76 Burlington St, Christchurch	27 January 2021
SH73 Blenheim Rd, Christchurch	18 April 2021
SH1 Wilkinsons Rd, Christchurch	9 August 2021
SH1/SH3 Ohaupo Rd Intersection, Hamilton	28 August 2021
SH6A Queenstown South, Otago	12 November 2021
SH1 Cobham Dr Roundabout	2 December 2021

In general, when undertaking remedial action for devices covered under a maintenance contract, we contact our maintenance contractor who investigates and works on resolving the issue. Issues detected throughout that triage process inform actions needed to remedy issues, and remedial action can vary from resetting devices remotely to replacing hardware (which is subject to annual renewal schedules) or decommissioning sites. For devices not covered under a maintenance contract, our Technology Operations team works on initiating funding and resources to carry out similar actions on a case-by-case basis.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to withhold part of this information. The contact details for the Ombudsman can be located at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

In line with Waka Kotahi policy, this response will soon be published on our website, with personal information removed.

If you would like to discuss this reply with Waka Kotahi, please contact us by email to [official.correspondence@nzta.govt.nz](mailto:official.correspondence@nzta.govt.nz).

Yours sincerely



**Peter Brown**

Acting National Manager, Maintenance and Operations

**OIA-9478 Document Schedule**

REF	Document name	Date	Information being withheld/reason for withholding
1.	Holiday Sitrep Waitangi Weekend #2 ( <i>extracts</i> )	5 Feb 2022	Pages 4 and 5 only released, as other pages are outside the scope of this request.  Certain information redacted as outside the scope of this request.
2.	Holiday Sitrep Waitangi Weekend #3 ( <i>extracts</i> )	6 Feb 2022	Pages 2 and 7 only released, as other pages are outside the scope of this request.  Certain information redacted as outside the scope of this request.
3.	Holiday Sitrep Waitangi Weekend #4 ( <i>extracts</i> )	7 Feb 2022	Pages 2, 3, 5, 11 and 12 only released, as other pages are outside the scope of this request.  Certain sections redacted as outside the scope of this request.  Persons' faces and vehicle registration numbers to protect the privacy of natural persons, under s9(2)(a) of the Act.
4.	2022 02 06 – NZ Truckies Convoy 2022 ( <i>4-side PowerPoint presentation</i> )		None – information released in full.
5.	FW CONVOY Protest – Tomorrow Monday ( <i>email</i> )	7 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.
6.	FW CONVOY Protest – Update 3pm ( <i>email</i> )	7 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.
7.	4003 – Watchman Rd _ Domain Rd clip_2022_2_7 ( <i>image attached to above email (Attachment 6)</i> )	7 Feb 2022	Waka Kotahi staff name redacted as out of scope (not requested).

REF	Document name	Date	Information being withheld/reason for withholding
8.	FW CONVOY Protest - Update 11am ( <i>email</i> )	7 Feb 2022	<p>Waka Kotahi staff names redacted as out of scope (not requested).</p> <p>Waka Kotahi staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.</p>
9.	FW Convoy to Wgtn on 6-8 Feb ( <i>email</i> )	2 Feb 2022	<p>Waka Kotahi staff names redacted as out of scope (not requested).</p> <p>Waka Kotahi staff contact details to protect their privacy, under s9(2)(a) of the Act.</p>
10.	RE: Convoy to Wgtn on 6-8 Feb ( <i>email from Simon Harty attached to above e-mail (Attachment 9)</i> )	2 Feb 2022	<p>Waka Kotahi staff names redacted as out of scope (not requested).</p> <p>Waka Kotahi staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.</p>
11.	FW Protest Action Wellington – Convoy 2022 NZ – Tues 8 Feb 2022 ( <i>email</i> )	4 Feb 2022	<p>Waka Kotahi staff names redacted as out of scope (not requested).</p> <p>Waka Kotahi staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.</p> <p>Names and contact details in image (<i>page 4</i>) not redacted as these people are involved in the convoy.</p>
12.	FW Convoy to Wgtn on 6-8 Feb email 4 Feb 11.10am ( <i>email</i> )	4 Feb 2022	<p>Waka Kotahi staff names redacted as out of scope (not requested).</p> <p>Waka Kotahi staff contact details withheld under section 9(2)(a) of the Act, to protect their privacy.</p>

REF	Document name	Date	Information being withheld/reason for withholding
13.	Info from staff name at ASM ( <i>email</i> )	2 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details withheld under section 9(2)(a) of the Act, to protect their privacy.
14.	JM update on Convoy 2022 protest ( <i>email</i> )	4 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details withheld under section 9(2)(a) of the Act, to protect their privacy.
15.	RE Convoy 2022 ( <i>e-mail</i> )	3 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details to protect their privacy, under s9(2)(a) of the Act.
16.	Re Convoy 2022 email 4 Feb 6.13am ( <i>email</i> )	4 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff personal contact details to protect their privacy, under s9(2)(a) of the Act.
17.	RE EXTERNAL Convey NZ 2022 ( <i>email</i> )	3 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.
18.	RE Upcoming protest activity ( <i>email</i> )	3 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.

REF	Document name	Date	Information being withheld/reason for withholding
19.	RE Convey NZ 2022 ( <i>email</i> )	3 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.
20.	272963888_Thank you ( <i>image</i> )		Released in full
21.	273038866_map ( <i>image</i> )		Released in full
22.	273278438_Emergency response ( <i>image</i> )		Released in full
23.	RE CONVOY 2022 NZ email 2 Feb 2022	2 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Waka Kotahi staff contact details to protect their privacy, under s9(2)(a) of the Act.
24.	RE Convoy 2022 NZ email 4 Feb 2022	4 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.
25.	RE NZ Truckies – Convoy 2022 NZ – ATOC Operations Planning ( <i>email</i> )	4 Feb 2022	Waka Kotahi staff names redacted as out of scope (not requested).  Staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.

REF	Document name	Date	Information being withheld/reason for withholding
26.	FW Convoy 2022 NZ information ( <i>email</i> )	4 Feb 2022	<p>Waka Kotahi staff names redacted as out of scope (not requested).</p> <p>Staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.</p> <p>Other information under s9(2)(ba)(ii) of the Act as it is subject to an obligation of confidence, and releasing it would likely damage the public interest.</p>
27.	email – staff member	4 Feb 2022	<p>Waka Kotahi staff names redacted as out of scope (not requested.)</p> <p>Staff contact details, and names and details of external persons, to protect their privacy, under s9(2)(a) of the Act.</p> <p>Other information under s9(2)(ba)(ii) of the Act as it is subject to an obligation of confidence, and releasing it would likely damage the public interest.</p>