

From: S7(2)(a) Privacy
To: S7(2)(a) Privacy
Cc: Anita Marsh; Dee Deswal
Subject: Re: White Lady, Commerce Street, Auckland CBD
Date: Friday, 4 March 2022 5:15:17 PM

Hey S7(2)(a) Privacy

Thanks for including me in the conversation and thank you Anita and Dee for helping out.

The White Lady has moved significantly down towards our shop front recently and I understand this is due to a complaint from another tenant.

The new position that the White Lady is now parking unfortunately **will not work for us**; it obscures almost all of the store front and the rangehood exhaust of the White Lady is now in very close proximity to where our fresh air ducting is.

This means the air quality in the restaurant now has deteriorated significantly and we have received numerous complaints from both customers and staff.

I understand it is a tough time for everyone, but **a solution to the other tenant's complaint should come at our expense**; we cannot afford to drive away customers because of the bad air smell/quality in the restaurant or for staff to get sick/leave. We are talking about health issues here as well as a huge storefront which, I am confident, we pay a lot more rent for in comparison.

We did not react but sit back and observed if the White Lady moving forward would affect us negatively in any way; we wish it didn't but unfortunately it does and the issues are not ones which we can mitigate on our end.

Thanks again for all your help and I am really keen to find a solution quickly.

Cheers

S7(2)(a) Privacy



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On Fri, Mar 4, 2022 at 3:47 PM S7(2)(a) Privacy wrote:

Hi Anita,

We have received a complaint from S7(2)(a) Privacy from S7(2)(a) Privacy. So we have moved slightly back about 1 meter, but not as far as previous. Our point of sale is still clear of the doorway so should not be an issue. Due to the size of our parking bay and cars illegally parked we can not always be in exactly the same spot, but endeavour to do so.

Again a big issue in the area is the greater presence of street people and street drinking. Turnover is down for everyone at the moment and this definitely does not help. We understand it is a tough time for everybody.

Under normal trade we create an area of interest for people, however foot traffic is right down due to covid.

I have copied S7(2)(a) Privacy in for reference from S7(2)(a) Privacy and Dee Deswal from AT.

We are always happy to look at a new site, however we worked for years with council and AT to relocate us to the current position.

Regards
S7(2)(a) Privacy

On 4/03/2022, at 2:11 PM, Anita Marsh <Anita.Marsh@aucklandcouncil.govt.nz> wrote:

Kia ora S7(2)(a) P,

Hope you are keeping well.

Everything seems to be going well when TWL is parked further down in the parking bay.

Can we please keep this up, I've received an email today from S7(2)(a) Privacy saying the last 3 days

TWL has parked further up towards where they are and so problems are happening again.

If you can please keep parking further down in the parking bay would be appreciated.

Many thanks

Anita

From: S7(2)(a) Privacy
Sent: Monday, 24 January 2022 6:20 pm
To: Anita Marsh <Anita.Marsh@aucklandcouncil.govt.nz>
Subject: Re: White Lady, Commerce Street, Auckland CBD

Hi Anita,

Site was clear, so no issues.

Point of sale is now well clear of the shops door way.

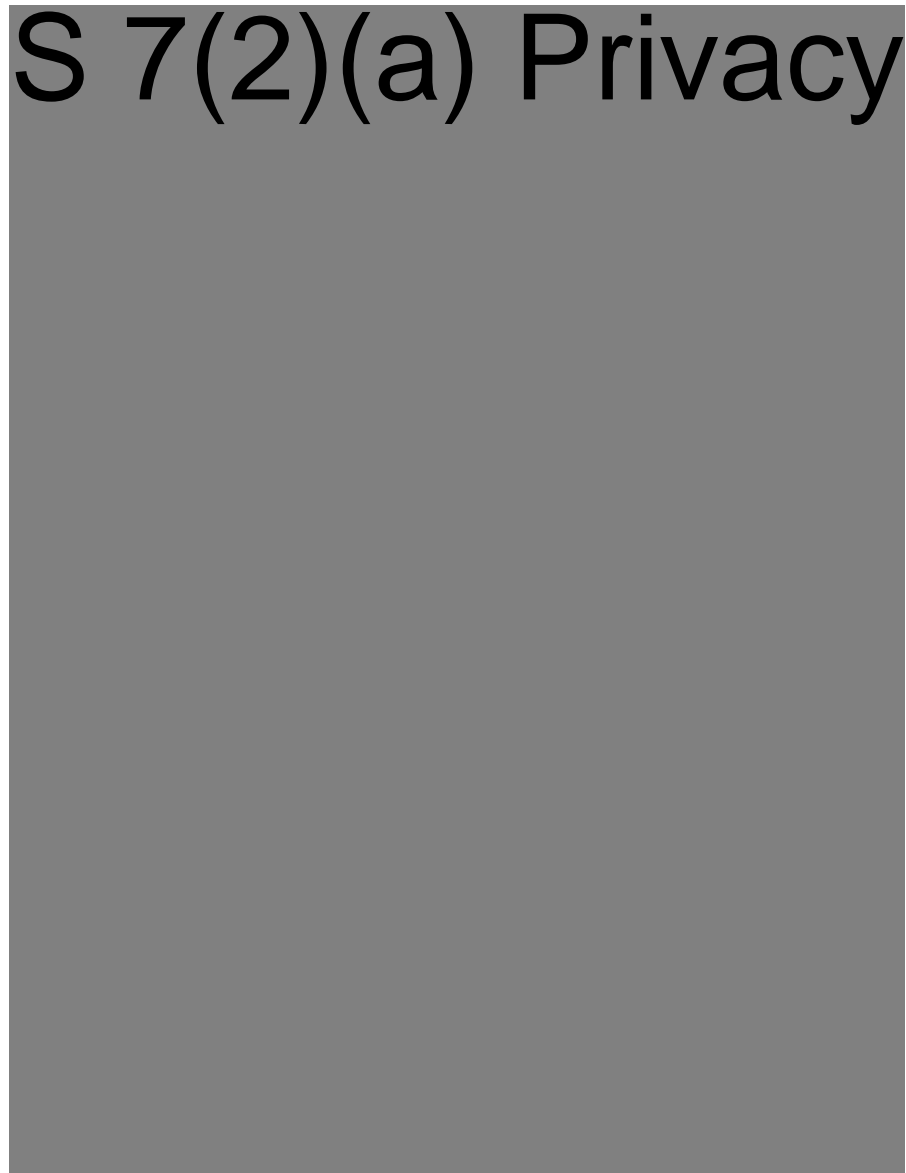
Shop keeper is happy when we checked in with him.

Its a tough time for business in the CBD. Hopefully as a business man he can take advantage of the situation now.

We can park in this way as long as the site is clear.



S 7(2)(a) Privacy



Regards

S7(2)(a) Privacy

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

S7(2)(a) Privacy

On 24/01/2022, at 12:27 PM, Anita Marsh
<xxxxx.xxxxx@xxxxxxxxxxxxxxxxxxxx.xxxx> wrote:

Thanks S7(2)(a).

I suggest if someone is parking where they shouldn't be then report the vehicle to AT.

Yes I am aware of the many years your business has been in operation nevertheless it shouldn't mean that other businesses

that wish to operate cannot because of another businesses customers.

Hopefully you moving a little further down will mitigate the problems, however if the problems continue then Council will need to consider whether a mobile trading licence is appropriate for that area.

Thanks if you could please send photos through when you set up would be appreciated.

Thanks

Anita

From: S7(2)(a) Privacy
Sent: Monday, 24 January 2022 11:59 am
To: Anita Marsh <xxxxx.xxxxx@xxxxxxxxxxxxxxxxxxxx.xxxx.xx>
Subject: Re: White Lady, Commerce Street, Auckland CBD

Hi Anita,

We will do all we can to clear S7(2)(a) Privacy doorway.

Can you ask AT to organise parking officers to be on site to move any vehicles away that block this from happening at 6:15pm each evening.

Better signage would help as well!

We can only move forward if the parking is clear and this can be an issue most nights as parking enforcement isn't what it use to be.

We will endeavour to move the cart as far forward as possible each night.

I want to reiterate that this was not our first choice of location and we are just following what AT and council set out.

We are one of Auckland CBDs oldest running businesses. Always happy to look at another long term solution.

Regards

S7(2)(a) Privacy

[Redacted signature block]

On 24/01/2022, at 11:09 AM, Anita Marsh
<xxxxx.xxxxx@xxxxxxxxxxxxxxxxxxxx.xxxx> wrote:

Good morning [Redacted],

Some monitoring was done over the weekend of when TWL was operating and there is room for your food caravan to move down further within the parking bay.

I have talked to AT and they have advised that this will be TWL last location, so it needs to work for all parties. I have mentioned about the pole to AT, moving it is not possible so we need to

find a workable solution.

I would like to suggest you move your towing vehicle further down toward the pole, or far down that when your hatches open they are right next to the pole.

This way you should still be able to trade with your hatches open and **S7(2)(a) Privacy** will be able to operate without the problems that they are currently facing (see photographs below).

If this could be implemented from tonight or whenever your next trading would be appreciated.

If you could please take some photographs once you have set up would be appreciated.

I look forward to hearing from you.

Regards

Anita

Sent from my iPhone

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