
From: Out of Scope
Sent: Friday, 6 May 2022 12:51 PM
To: Out of Scope Out of Scope Out of Scope Out of Scope
Subject: RE: Digital Driver Licences - Meeting Action Points

Thanks Out of Scope and thanks everyone for the chat this morning.

Introducing you to Out of Scope who is our lead for the Digital Hub.

Regards

Out of Scope

From: Out of Scope <Out of Scope@nzta.govt.nz>
Sent: Friday, 6 May 2022 12:43 pm
To: Out of Scope <Out of Scope@nzta.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>
Subject: Digital Driver Licences - Meeting Action Points

Kia ora all

Thank you for your time this morning to discuss the introduction of digital driver licences (DDL). It was interesting to discuss the impact of digital technology in the transport sector and how its envisaged that Waka Kotahi will use DIA information to verify the information that Waka Kotahi holds, and use this information in line with the Digital Identity Trust Framework.

As discussed, currently the Land Transport Act and Driver Licensing Rule prescribe the form and format that driver licences must have, and other requirements such as the need to surrender a driver licence in certain circumstances. There could also be greater clarity in our legislation between the driver licence (being the electronic record that authorises an individual to drive) and the driver licence card (being the evidence of this authorisation to drive).

Following our meeting, Out of Scope and I will:

- reach out to our operational policy team to explore whether there are possible operational fixes that we can use to recognise DDL
- touch base with legal to discuss what legislative changes may be required to recognise DDL
- provide the Digital Team with a document detailing what the current legislative requirements are that will likely need to be amended to support the introduction of DDL and outlining any information that we need from the Digital Team.

Hope everyone has a great weekend.

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope

M Out of Scope

E Out of Scope @nzta.govt.nz w nzta.govt.nz

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From: Out of Scope
Sent: Thursday, 12 May 2022 12:13 PM
To: Out of Scope
Cc: Out of Scope
Subject: Digital Driver Licences Option Table

Hi Out of Scope

Out of Scope and I have put together an **Document 7** that sets out the different legislative changes that may be required to recognise digital driver licences as the legal equivalent of a physical driver licence. If you have a chance to review the document and have any feedback on the content of the table or the policy background section, that would be great.

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope

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E Out of Scope nzta.govt.nz **w** nzta.govt.nz

Waka Kotahi NZ Transport Agency
Chews Lane Office / 50 Victoria Street
Private Bag 6995, Wellington 6141, New Zealand

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Subject: Digital Identity - memo catch up
Location: Microsoft Teams Meeting
Start: Tue 21/06/2022 2:30 PM
End: Tue 21/06/2022 3:00 PM
Show Time As: Tentative
Recurrence: (none)
Meeting Status: Not yet responded
Organizer: Out of Scope
Required Attendees: Out of Scope
Optional Attendees: Out of Scope

Hi team

Setting up a meeting about the digital identify work, in particular to discuss:

1. An update, next steps forward and timeline for the memo
2. What information we need from the digital team, and any questions or additional information we have for them

It would also be good to clarify a few points, such as:

3. Section 9(2)(g)(i) [Redacted]
4. Section 9(2)(g)(i) [Redacted]
5. Lastly, I understand the concept of having a digital twin for all land transport documents and the ease of having a digital copy in the app, but don't know how we could satisfy the display requirements if we introduced a digital driver identification card. It would be good to get your thoughts on this issue.

Let me know if this time doesn't suit or if we should invite anyone else to the meeting

Cheers

[Redacted]

Microsoft Teams meeting

Join on your computer or mobile app
[Click here to join the meeting](#)

Or call in (audio only)
[+64 4-280 6054,,860116692#](#) New Zealand, Wellington
Phone Conference ID: 860 116 692#
[Find a local number](#) | [Reset PIN](#)



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From: Out of Scope
Sent: Monday, 16 May 2022 8:27 AM
To: Out of Scope
Subject: RE: Digital licences

Awesome, thanks, Out of Scope I'm reading it now.

Kind regards

Out of Scope

Out of Scope Principal Counsel, Regulatory
Legal Team / Corporate Support

DDI Out of Scope

E Out of Scope nzta.govt.nz / w nzta.govt.nz

Waka Kotahi NZ Transport Agency
Auckland Office / Level 5, AMP Centre
29 Customs Street West
Private Bag 106602, Auckland 1143, New Zealand

From: Out of Scope <Out of Scope@nzta.govt.nz>
Sent: Friday, 13 May 2022 2:34 PM
To: Out of Scope <Out of Scope@nzta.govt.nz>
Subject: RE: Digital licences

Hi Out of Scope

Yes, we have been in touch with both Out of Scope and Out of Scope and will continue to loop them in throughout. Hopefully this link works, if not I've also attached the document.

"Digital Driver Licence Option Table.docx" can be accessed via the following link:

Document 7

Kind regards

Out of Scope

From: Out of Scope <Out of Scope@nzta.govt.nz>
Sent: Friday, 13 May 2022 1:52 pm
To: Out of Scope <Out of Scope@nzta.govt.nz>
Subject: Digital licences

Hi Out of Scope thanks for the invite. I'm more than happy to attend. I can't seem to open the link you sent through. Are you able to send me the document itself or grant me access to the link?

Will you be involving people like Out of Scope or Out of Scope

Kind regards

Out of Scope

From: Out of Scope
Sent: Wednesday, 22 June 2022 11:39 AM
To: Out of Scope
Subject: RE: Draft email for the Digital Team

Thanks – have updated and sent. I think you're right regarding the point about multiple sign in. I've taken this point out.

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope
M Out of Scope
E Out of Scope nzta.govt.nz w nzta.govt.nz

Waka Kotahi NZ Transport Agency
Chews Lane Office / 50 Victoria Street
Private Bag 6995, Wellington 6141, New Zealand

From: Out of Scope <Out of Scope@nzta.govt.nz>
Sent: Wednesday, 22 June 2022 10:53 am
To: Out of Scope <Out of Scope@nzta.govt.nz>
Subject: RE: Draft email for the Digital Team

Thanks Out of Scope as below.

Just some comments in the bottom table to address still. 😊

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy
Systems Integrity | Te Rōpū Waeture | Regulatory Services

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Mobile: Out of Scope

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Private Bag 6995, Wellington 6141, New Zealand

From: **Out of Scope** <**Out of Scope** nzta.govt.nz>
 Sent: Wednesday, 22 June 2022 10:39 AM
 To: **Out of Scope** <**Out of Scope** nzta.govt.nz>
 Subject: RE: Draft email for the Digital Team

Thanks **Out of Scope**

Can you have a quick look at the comments in red to see if you agree and then I will fire it off!

<u>62 Features to verify and protect licence integrity</u>		
A driver licence (other than a temporary driver licence) must have the following features for the purposes of verifying or protecting the integrity of the licence:		
Requirement	Regulatory Policy Expectation	Digital team's assessment Agree/Disagree + Comments
(i) For a full driver licence, green background colour	Section 9(2)(g)(i)	
(ii) For a restricted driver licence, yellow background colour		
(iii) For a learner licence, blue background colour		
(iv) For a limited licence, an alcohol interlock licence, or a zero alcohol licence, a pink background colour		
(Note this colour could change if the director decides)		
For a driver licence if the holder holds licences to which 2 or more of paragraphs (i) to (iv) apply, such background colour as the Director considers desirable to protect the integrity of the licence		

Do you know what colour this is? Question for **Out of Scope**

Section 9(2)(g)(i)

the words "NEW ZEALAND DRIVER LICENCE"
the word "LEARNER", if the driver licence is a learner licence
the word "LIMITED", if the driver licence is a limited licence issued under section 105 of the Act
the word "RESTRICTED", if the driver licence is a restricted licence
the words "ALCOHOL INTERLOCK", if the driver licence is an alcohol interlock licence
(v) the words "ZERO ALCOHOL", if the driver licence is a zero alcohol licence
an image of the New Zealand Flag
a one-dimensional bar code containing the driver licence number, driver licence card number, and a quality control number
1 or more of the following
a. micro-printing:
b. special fonts:
c. a ghosted image of a photographic image
d. a holographic image:
the expiry date of each endorsement held by the holder of the licence.

63 Form of driver licence

A driver licence must, at the discretion of the Director, display the following information on either the front or back of the licence:

	Will be the same for a DDL	May or may not be the same	Will not be the same
the word "LEARNER", if the driver licence is a learner licence:	Section 9(2)(g)(i)		
the word "RESTRICTED", if the driver licence is a restricted licence:			
either the word "LEARNER" or the word "RESTRICTED", if the holder holds 2 or more of those driver licences			
the words "ALCOHOL INTERLOCK", if the driver licence is an alcohol interlock licence			
the words "ZERO ALCOHOL", if the driver licence is a zero alcohol licence:			
the word "LIMITED", if the driver licence is a limited licence issued under section 105 of the Act:			
the holder's signature:			
the original date on which the driver licence is issued:			
the date or dates of expiry of the licence class or classes:			
the expiry date of each endorsement held by the holder of the licence:			
the holder's current address, if requested by the holder:			
the classes to which the licence applies and the endorsements issued to the holder:			
an indication of any condition the holder must comply with while driving a motor vehicle:			

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the word "DONOR", if the holder has indicated a willingness to be an organ donor:	Section 9(2)(g)(i)		
a one-dimensional bar code containing the driver licence number, driver licence card			
number, and a production quality control number.			
the words "NEW ZEALAND DRIVER LICENCE":			
an image of the New Zealand flag:			
a photographic image of the holder:			
the holder's full name, unless it is impracticable to display the name in full:			
the holder's date of birth:			
the driver licence number and driver licence card version number.			
An endorsement must be indicated on a driver licence in the following way:			
for all endorsements other than a driving instructor endorsement, by the appropriate single letter specified in Schedule 4 :			
for a driving instructor endorsement, by the single letter specified in Schedule 4 followed by the appropriate driver licence class number specified in Schedule 3 .			

Ngā mihi

Teams/DDI Out of Scope
M Out of Scope
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Private Bag 6995, Wellington 6141, New Zealand

From: Out of Scope <Out of Scope nzta.govt.nz>
Sent: Wednesday, 22 June 2022 10:26 am
To: Out of Scope <Out of Scope nzta.govt.nz>
Subject: RE: Draft email for the Digital Team

Thanks Out of Scope

Some notes below.

For the Section 62 and 63 content can we just quickly go down and if we expect each item to be applicable or suitable for a DDL and let Out of Scope know how we would like the response formatted or make it obvious/easy?

e.g.

Requirement	Regulatory Policy Expectation	SME Assessment (or similar wording)
1. the following background colour: (i) for a full driver licence, green:	Section 9(2)(g)(i)	Agree/Disagree + Comments

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy
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Private Bag 6995, Wellington 6141, New Zealand

From: Out of Scope <Out of Scope nzta.govt.nz>
Sent: Tuesday, 21 June 2022 5:37 PM
To: Out of Scope <Out of Scope nzta.govt.nz>
Subject: Draft email for the Digital Team

Hi Out of Scope

Sending through the draft email before I log off 😊

...

Kia ora Out of Scope

As mentioned in our last meeting, we are in the process of drafting a recommendation memo for regulatory services senior management (and at their discretion the wider organisation), giving an overview of what legislative change is likely needed and likely a recommended approach to enabling DDLs and the consumer hub.

In this email, I've listed the features that a (physical) driver licence must have to verify and protect licence integrity according to the Land Transport Driver Licensing Rule 1999 clause 62. I've also listed what information a (physical) driver licence must have according to clause 63 of the same Rule.

We note the some of the features and information requirements for a DDL may be different from the legal requirements for a physical DL. For example, a DDL might not have a barcode, however it may show the real time status of the licence e.g. revoked, suspended, etc. which wouldn't be displayed on the physical driver licence. The features and information a driver licence must have are listed below:

62 Features to verify and protect licence integrity

A driver licence (other than a temporary driver licence) must have the following features for the purposes of verifying or protecting the integrity of the licence:

1. the following background colour:
 - (i) for a full driver licence, green:
 - (ii) for a restricted driver licence, yellow:
 - (iii) for a learner driver licence, blue:
 - (iv) for a a limited licence, an alcohol interlock licence, or a zero alcohol licence, such background colour as the Director considers desirable to protect the integrity of the licence: **Do we know what colour this is?**
Pink
 - (v) for a driver licence if the holder holds licences to which 2 or more of paragraphs (i) to (iv) apply, such background colour as the Director considers desirable to protect the integrity of the licence: **Do we know what colour this is?** Colour of lowest class e.g. blue if class 1F and 6L held.

2. the words "NEW ZEALAND DRIVER LICENCE":

- (i) the word "LEARNER", if the driver licence is a learner licence:
- (ii) the word "LIMITED", if the driver licence is a limited licence issued under [section 105](#) of the Act:
- (iii) the word "RESTRICTED", if the driver licence is a restricted licence:
- (iv) the words "ALCOHOL INTERLOCK", if the driver licence is an alcohol interlock licence:
- (v) the words "ZERO ALCOHOL", if the driver licence is a zero alcohol licence:
- (vi) an image of the New Zealand Flag:
- (vii) a one-dimensional bar code containing the driver licence number, driver licence card number, and a quality control number:

- (viii) 1 or more of the following:
 - a. micro-printing:
 - b. special fonts:
 - c. a ghosted image of a photographic image:
 - d. a holographic image:
- (i) the expiry date of each endorsement held by the holder of the licence.

63 Form of driver licence

- (1) A driver licence must... display the following information:
 - (a) the word "LEARNER", if the driver licence is a learner licence:
 - (b) the word "RESTRICTED", if the driver licence is a restricted licence:
 - (c) either the word "LEARNER" or the word "RESTRICTED", if the holder holds 2 or more of those driver licences:
 - (ca) the words "ALCOHOL INTERLOCK", if the driver licence is an alcohol interlock licence:
 - (cb) the words "ZERO ALCOHOL", if the driver licence is a zero alcohol licence:
 - (d) the word "LIMITED", if the driver licence is a limited licence issued under [section 105](#) of the Act:
 - (e) the holder's signature:
 - (f) the original date on which the driver licence is issued:
 - (fa) the date or dates of expiry of the licence class or classes:
 - (g) the expiry date of each endorsement held by the holder of the licence:
 - (h) the holder's current address, if requested by the holder:
 - (i) the classes to which the licence applies and the endorsements issued to the holder:
 - (j) an indication of any condition the holder must comply with while driving a motor vehicle:
 - (k) the word "DONOR", if the holder has indicated a willingness to be an organ donor:
 - (l) a one-dimensional bar code containing the driver licence number, driver licence card number, and a production quality control number.
- (2) A driver licence must display the following information...:
 - (a) the words "NEW ZEALAND DRIVER LICENCE":
 - (b) an image of the New Zealand flag:
 - (c) a photographic image of the holder:
 - (d) the holder's full name, unless it is impracticable to display the name in full:
 - (e) the holder's date of birth:
 - ..
 - (g) the driver licence number and driver licence card version number.
- (4) An endorsement must be indicated on a driver licence in the following way:
 - (a) for all endorsements other than a driving instructor endorsement, by the appropriate single letter specified in [Schedule 4](#):
 - (b) for a driving instructor endorsement, by the single letter specified in [Schedule 4](#) followed by the appropriate driver licence class number specified in [Schedule 3](#).

It would be useful if you or your team would be able to review these requirements, and let us know how they compare to the features and information that a DDL **will-may** have. Lastly, to gain a better understanding of what other changes might be required and the possible privacy implications, I've listed some questions we have for your team in the table below. If you would like to chat through any of these, or there's anything we can clarify, please let me know.


Question	Example	Answer
1. Does the Digital team refer to users of the app as		


consumers or customers?		
2. How will consumers register for the app?	E.g., using RealMe, passport, driver licence etc.	
3. How are supermarkets, liquors etc. stores expected to verify the information on a DDL? • If we are using a QR code, will the supermarket attendants be expected to use their personal phones to scan the digital driver licence QR code?	In Western Australia, Coles would not accept DDLs because their liquor stores did not have a mobile device in place to complete the verification. Note that DDL were introduced in WA in 2017 and perhaps since we've had the Covid scanner app this will not be an issue.	
4. How is the DDL secure?/What security features will it have?	For example: <ul style="list-style-type: none"> • Holographic image • Facial recognition technology • Cryptography • Encryption • DDL data validated against the back-end database • Pull to refresh function. 	
5. What will the authentication process be?		
6. How will info be stored, and data transmitted and verified?		
7. How will we prevent multiple devices signing in and using the same credential? Section 9(2)(g)(i) [Redacted] [Redacted] [Redacted] [Redacted] [Redacted]		

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<p>8. If someone loses their phone, will they be able to cancel access to their digital licence app by using another device and restoring it onto a new device?</p>		
<p>9. Are there any security and/or identity features that we think should be a mandatory minimum on a DDL and will be unlikely to change?</p>		
<p>10. How will privacy be ensured?</p>	<p>For example:</p> <ul style="list-style-type: none"> • no geolocation tagging • no tracking of your device or DL usage • not accessible to third parties without customer's consent • phone always remains in customer's hands • consumer controls when to show it • consumer controls what data to share • Consumer can access a log displaying who has accessed their info, and what info was shared. 	
<p>11. Can the DDL hide info such as if the licence is revoked or suspended to protect the consumer's privacy?</p>	<p>For example, have a separate tab with licence status? Would a hidden/separate tab impede law enforcement or car hirers' ability to determine the status of the licence? Perhaps we would not need to hide this information, if there is a separate function that allows the</p>	

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	customer to use their DDL simply as an evidence of age doc, without any of their DL info.	
<p>12. Will there be a need for temporary DDLs?</p> <p>13. Can our technology/agents issue a DDL in real time – i.e., process photo and application in 10 minutes? If they can't, do we need temporary digital DDLs or will we continue issuing physical temporary driver licences?</p>		
<p>14. Do we hold the correct data already to issue DDLs i.e. can we use the images and information we already hold in the Driver Licence Register, or do customers need to reapply with new info such as a new photo?</p>		
<p>15. Could there be a surrender function on the app?</p>		
<p>16. Will the team in Waka Kotahi that suspends or revokes digital driver licences be the same team that suspends or revokes physical licences?</p> <p>Section 9(2)(g)(i)</p> 		

<p>17. If someone provides an email address and signs up to the consumer hub, is it envisaged that they would receive notices both by email and through the consumer hub?</p>		
<p>18. Section 9(2)(g)(i) </p>		

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI **Out of Scope**

M **Out of Scope**

E **Out of Scope** nzta.govt.nz **w** nzta.govt.nz

Waka Kotahi NZ Transport Agency
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 Private Bag 6995, Wellington 6141, New Zealand


From: Out of Scope
Sent: Tuesday, 16 August 2022 12:03 PM
To: Out of Scope
Cc: Out of Scope Out of Scope
Subject: RE: Draft Memo - Legislative Change to enable a DDL - feedback by COB 18 August.

Hi all, Out of Scope



Here's my thoughts on your specific questions below:

Section 9(2)(h)



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Section 9(2)(h)

I hope this helps. I'm more than happy to chat further.

Kind regards

Out of Scope

Out of Scope (she/her) Principal Counsel, Regulatory
Legal Team / Corporate Support

DDI Out of Scope

E Out of Scope nzta.govt.nz / w nzta.govt.nz

Waka Kotahi NZ Transport Agency
Auckland Office / Level 5, AMP Centre
29 Customs Street West
Private Bag 106602, Auckland 1143, New Zealand

From: Out of Scope <Out of Scope@nzta.govt.nz>

Sent: Wednesday, 10 August 2022 11:17 AM

To: Out of Scope <Out of Scope@nzta.govt.nz>

Cc: Out of Scope <Out of Scope@nzta.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>

Subject: Draft Memo - Legislative Change to enable a DDL - feedback by COB 18 August.

Kia ora Out of Scope

Out of Scope

s 9(2)(h)

If possible, would we be able to have your feedback by COB 18 August.

Happy to discuss

Ngā mihi

Out of Scope

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
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Waka Kotahi NZ Transport Agency
Chews Lane Office / 50 Victoria Street
Private Bag 6995, Wellington 6141, New Zealand

From: Out of Scope
Sent: Tuesday, 28 June 2022 4:23 PM
To: Section 9(2)(a) Out of Scope
Cc: Out of Scope Section 9(2)(a) Out of Scope Out of Scope
Subject: RE: Electronic driver licences - update

Kia ora kōrua,

That time works for me.

Note our working up of the barriers to DDL and the Registers/a consumer hub is yet to be socialised to form a formal Waka Kotahi position. What the below does clearly indicate – as excellently outlined by Out of Scope – is the likely lean of this work re: the wider desire of Waka Kotahi inc. to become more agile and responsive to consumer needs in a digital age. Out of Scope

Ngā mihi

Out of Scope

Out of Scope (She/Her)

Manager, Regulatory Policy

Systems Integrity | Te Rōpū Waeture | Regulatory Services

Email: Out of Scope [nzta.govt.nz](mailto:Out of Scope@nzta.govt.nz)

Phone: Out of Scope

Mobile: Out of Scope

Waka Kotahi NZ Transport Agency

Chews Lane Office, 50 Victoria Street

Private Bag 6995, Wellington 6141, New Zealand

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www.nzta.govt.nz

From: Section 9(2)(a) <Section 9(2)(a)@transport.govt.nz>
Sent: Tuesday, 28 June 2022 11:30 AM
To: Out of Scope <Out of Scope@nzta.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>
Cc: Out of Scope <Out of Scope@nzta.govt.nz>; Section 9(2)(a) <Section 9(2)(a)@transport.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>
Subject: RE: Electronic driver licences - update

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Hi Out of Scope

We could do 2-3 on Friday - @Out of Scope will you be able to attend at this time?

Thanks,

Section 9(2)(a)

From: Out of Scope <Out of Scope@nzta.govt.nz>

Sent: Tuesday, 28 June 2022 11:06 am

To: Section 9(2)(a) <Section 9(2)(a)@transport.govt.nz>

Cc: Out of Scope <Out of Scope@nzta.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>; Section 9(2)(a) <Section 9(2)(a)@transport.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>

Subject: RE: Electronic driver licences - update

Hi Section 9(2)(a)

Out of Scope and I are free between 1-4pm Thursday and 1-4pm Friday if that works.

Ngā mihi

Out of Scope

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope

M Out of Scope

E Out of Scope@nzta.govt.nz w nzta.govt.nz

Waka Kotahi NZ Transport Agency

Chews Lane Office / 50 Victoria Street

Private Bag 6995, Wellington 6141, New Zealand

From: Section 9(2)(a) <Section 9(2)(a)@transport.govt.nz>

Sent: Tuesday, 28 June 2022 10:52 am

To: Out of Scope <Out of Scope@nzta.govt.nz>

Cc: Out of Scope <Out of Scope@nzta.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>; Section 9(2)(a) <Section 9(2)(a)@transport.govt.nz>

Subject: RE: Electronic driver licences - update

CAUTION: The sender of this email is from outside Waka Kotahi. Do not click links, attachments, or reply unless you recognise the sender's email address and know the content is safe.

Hi Out of Scope

Thanks for that information. It would be good to discuss this further, as we do have some concerns – especially in relation to privacy impacts.

If you let me know when would work over the next week or so, I can co-ordinate calendars at this end.

Thanks,

Section 9(2)(a)

From: Out of Scope <Out of Scope@nzta.govt.nz>

Sent: Monday, 27 June 2022 12:04 pm

To: Section 9(2)(a) <Section 9(2)(a)@transport.govt.nz>

Cc: Out of Scope <Out of Scope nzta.govt.nz>

Subject: RE: Electronic driver licences - update

Hi Section 9(2)(a)

Thanks for your email. Please see our responses below and let us know if you'd like to chat through anything.

- What policy work has been to date? We would want to understand carefully the rationale for this change and why this should be prioritised.

We are living in the digital age where New Zealanders' expectations of digital services from government agencies are continually increasing. The immediate focus of the digital strategy of Waka Kotahi is to build and strengthen the foundations that we will need for our digital future. ELT has prioritised the areas of our digital future that are of most interest – one of those being a Digital Hub.

It is intended that the Digital Hub will be a single digital platform for consumer interactions and engagement. The aim is that it will be a one stop shop that allows users secure access to a consumer's digital credentials issued by Waka Kotahi, provide access to a range of Waka Kotahi services, and allow consumers the capability to pay for services and other products electronically.

The Digital Strategy Plan identifies driving history and status, payments (NTS, tolling, infringement), and motor vehicle status and history as included features. It is also anticipated that functionality will extend to land transport documents and credentials issued by Waka Kotahi (such as digital driver licences).

Our hypothesis is if we build a series of digital features that are highly useful and engaging for New Zealanders, we will have the ability to engage directly with them for modal shift, safety and climate messages. A digital driver licence is a foundational feature for the Hub because New Zealanders under 30 use their driver licence frequently to prove their age.

Currently, Out of Scope and I are in the process of drafting a recommendation memo for regulatory services senior management, giving an overview of what legislative change is likely needed to enable digital driver licences and the Digital Hub. The most relevant legislative requirements impacting on the digital driver licence and Digital Hub are the Land Transport Act 1998 and the Land Transport (Driver Licensing) Rule 1999, and we are working with the Legal and Digital Teams to develop the necessary legislative framework.

- What stage is the project currently at? You mentioned that you had a legal opinion and that there was a MVP potentially ready to launch early next year – can you confirm your timelines? If I have got this wrong, it would be good to understand if this work is funded and what the timeline will be.

The Digital Team is in the development process. It is intended that there will be a MVP ready to launch next year, although at this stage we are unable to give a specific timeline. We can say that it is intended that the functions that the Digital Hub offers will be rolled out over time. For example, users may be able to download the Digital Hub to receive electronic notices and renew their driver licence and vehicle registration, before we launch the digital driver licence function.

Ngā mihi

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