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Mike Hunua

By email: [fyi-request-21359-a1e4dec7@requests.fyi.org.nz](mailto:fyi-request-21359-a1e4dec7@requests.fyi.org.nz)

Tēnā koe Mike

#### **Information Request** – Whangaparāoa and Silverdale coverage

I refer to your official information request dated 7 December 2022 asking for information relating to incident response times and levy data for the Whangaparāoa and Silverdale areas. Please see responses to your individual questions below.

1. *Has FENZ undertaken a risk assessment regarding response times and resourcing to incidents around the large and growing population on the Whangaparāoa peninsular in Manly, Gulf Harbour and Army bay, particularly during weekday business hours? If so can this be released?*

Fire and Emergency has not undertaken a formal risk assessment regarding response times in Whangaparāoa Peninsula and Silverdale. However, we have located two business case style documents and they are *enclosed*. Please note, one document is watermarked as draft. While these documents and the suggestions they contain were not approved or implemented by Fire and Emergency, we consider they relate to the information you have asked for.

2. *Can Manly volunteer fire brigade man during weekdays, if not there plans for a career fire crew to be based there?*

The Manly volunteer fire brigade is challenged to respond during weekdays. A daytime response to a weekday incident in Gulf Harbour/Army Bay would include appliances from Silverdale. There is no current plan for a career crew to be based in Manly.

3. *Is nearby Silverdale going to have a full-time career fire crew, I believe it's paid staff on weekdays only on one appliance with a growing population in the Silverdale, Orewa and Milldale areas.*

There are no immediate plans to change the crewing model at the Silverdale Station. The current staffing model is one Senior Station Officer and three firefighters on day shift 0700-1730 Monday-Friday, not including public holidays. The volunteer appliance is also available during the Yellow Watch hours.

4. *How long would it take for three fire trucks to arrive on the scene of a working structure fire incident in Gulf Harbour on a weekday during business hours?*

When responding to most structure fire incidents, Fire and Emergency typically responds two appliances. For a structure fire in Gulf Harbour, the estimated appliance response times from Silverdale is 18 minutes for the first responding appliance and 22 minutes for the second appliance.

5. *Does FENZ know how much in Fire and Emergency levies are collected from the Whangapora, Milldale and Silverdale areas?*

Fire and Emergency is funded by levy on fire insurance for certain types of property. We do not collect data on the geographic location of the property and do not therefore have data on levies collected for specific areas. The levy is used to fund Fire and Emergency as a national service and as such the provision and levels of our services are not predicated on the amount of levy any given geographical area may have contributed to Fire and Emergency's total revenue. This part of your request is declined under section 18(e) of the Official Information Act 1982, as the document alleged to contain the information requested does not exist.

You have the right to seek an investigation and review by the Ombudsman of this decision. freephone 0800 802 602.

Nāku noa nā



Julia McCook-Weir  
Manager, Information Requests

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