

Review of Annual Income client groups

This page describes the different client groups for the Review of Annual Income process.

Clients who will not need a due-paid assessment

No income recorded in the past 52 week period

Income recorded but benefit rate not abated at any point in the past 52 week period.

Clients who must provide verification of their income

Income has been recorded and benefit has been abated during past 52 week period, and

Deliberate or doubtful debt established at any point in time, or

Debt level about \$10,000 at any point in time, or

Outgoings are greater than 70% of income (including benefit and supps)

Benefit has been suspended due to excess income during past 52 week period

Income not updated in past two years

All clients receiving Emergency Benefit or Emergency Maintenance Allowance

Low Trust Client Management clients – Low Trust clients will also need to book an appointment

Clients who can confirm their income

Income recorded and benefit has been abated (but not suspended due to excess income) during past 52 week period

Any other client not defined in the other two groups.

Released under the Official Information Act (1982)