

2020 Engagement Survey Action Approach – for discussion

Themes

Leadership

- Decision making/ delegation - Communicating

decisions / direction

- Communicating
- decisions - Sharing and engaging in future / strategy

ELT

- Role of ELT - Visibility

Career & **Development**

- Access to learning
- Career progression
 - Technical development
 - Visibility of opportunities

Flexible working

- Clarity - Access
- Alignment with other agencies

Remuneration

- Review bands - Specialists - Strategy
- New people starting at higher rates

Key Drivers – from survey

Our People:

- Have their career and development needs met
- Have confidence in future of the EPA
- Trust the ELT to make right decisions
- see the ELT demonstrate people are important to success
- positive change from the survey results

Key Messages

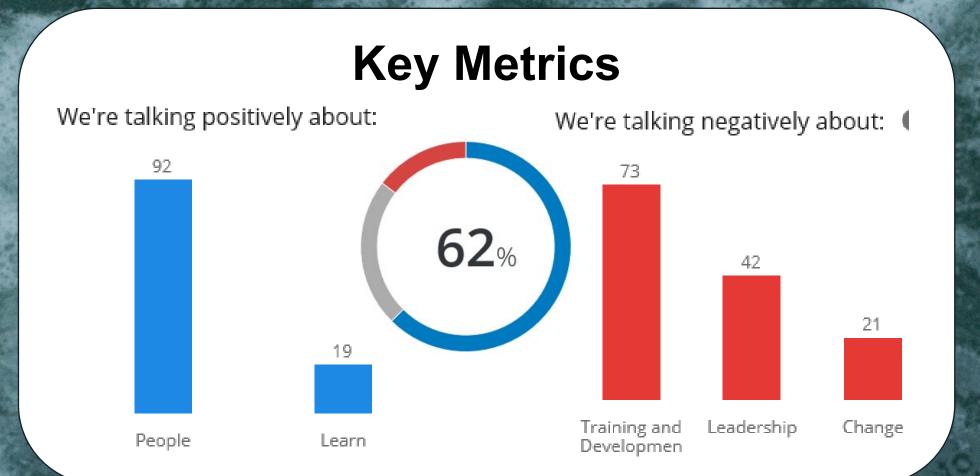
(Comms & All staff meeting)

We've heard you and value you. We:

- Want your input into solutions
- Commit to making improvements
- Understand the impact COVID and changes to the organisation have had and want to work with you on this

Steps:

- 28 September ELT discuss & feedback on proposed approach
- 5 October ELT confirm and communicate approach
- 13 October All Staff meeting present ELT thoughts and workshop
- 21 October ELT Session, confirm details work plan and ELT Team goals
- 30 October All EPA action plans locked in



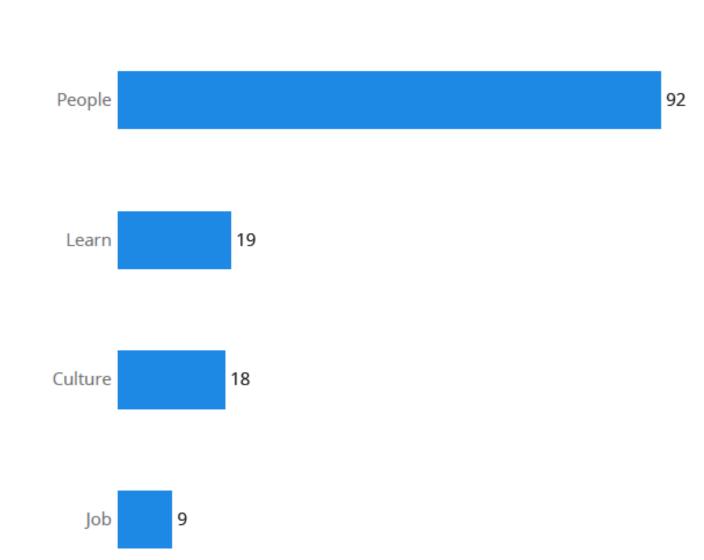


Verbatim summaries

What does EPA do well?



Topics- What does this company do well that helps you be successful? •



What could EPA do better?



Topics- What could this company do better to help you be successful?

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