

17 July 2023

Maxim Barnett
fyi-request-22754-2999be6a@requests.fyi.org.nz

Ref. NZT-8547

Dear Maxim

Thank you for your email of 10 May 2023 regarding the frequency of cleaning of State Highways, in particular on State Highway 1 (SH1).

Litter is collected by Waka Kotahi NZ Transport Agency's maintenance contractors under a Network Outcomes Contract (NOC). These contracts stipulate that contractors are responsible for determining the frequency of this litter collection in order to meet the cleanliness standards set by Waka Kotahi.

Generally, all national high-volume highways require less than 75 pieces of litter visible at any one time to anyone travelling at a normal operating speed, and 100 pieces for all other roads. Waka Kotahi also audits 10 percent of the State Highway network each month to ensure that the standards are being met.

Sweeping of urban sections of the state highway network is generally undertaken by local councils, as determined by a Memorandum of Understanding (MOU). Our NOC suppliers do, however, monitor the water levels of streets. If the water levels in a street are found to be unacceptable, the NOC will raise this with the appropriate council and work with them to resolve that matter to ensure that our streets are tidy.

If you would like more information about the NOC system, including manuals, you can find this at: www.nzta.govt.nz/roads-and-rail/highways-information-portal/technical-disciplines/network-outcomes-contracts/resources-and-manuals/.

If you would like to discuss this matter further with Waka Kotahi, you are welcome to contact Ministerial Services by email at official.correspondence@nzta.govt.nz

Yours sincerely



Wayne Oldfield
Senior Manager Maintenance and Operations