

## By email

4 February 2015

File Ref: E/01/05/02

Jay Daley  
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Dear Mr Daley

## Request for information 2014/172

I refer to your request for information dated 17 December 2015 which was received by Greater Wellington Regional Council on 17 December 2015. You have requested the following information:

*“1. What is the official name of the RTD system and the name of the service provider that operates it?*

*2. Please provide the number of trips that do not track broken down by month, bus operator and route, for the year to date.*

*3. Please provide a copy of the document that details the KPIs that the service is measured by.*

*4. Please detail what data the RTD system collects about its operation and what other data is collected about the operation of the RTD system, including copies of manuals, system documentation and the like that contains this information.*

*5. Please provide all correspondence and emails about*

*a) the reliability of the RTD system; and*

*b) trips not tracking on the RTD system”*

It is necessary for Greater Wellington Regional Council to extend the time available to it to answer your request to 27 February 2015. This decision is made pursuant to section 14 of the Local Government Official Information and Meetings Act 1987 (the Act) on the basis that consultations necessary to make a decision on your request are such that a proper response to your request cannot be reasonably made within the original 20 working day time limit.



You have the right, under section 27(3) of the Act, to make a complaint about this extension to the Ombudsman.

Yours sincerely



**Leigh-Anne Buxton**  
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