

6 October 2023

T Smith

Email: fyi-request-24000-2098865d@requests.fyi.org.nz

Tēnā koe

Your Request for Official information - Reference: HN200029253

Thank you for your email on 31 August 2023, asking for the following under the Official Information Act 1982 (the Act) and your follow-up request of 31 August 2023:

“A. I reside in NZ, under the OIA I request copies of the job description/role description/expectations/KPI's for:

- 1. Hauora a Toi Mental Health & Addiction Community Mental Health Case Managers*
- 2. Bay of Plenty Addiction Service Case Manager”*

“B. I also request a list of available therapeutic interventions/treatments available from the Hauora a Toi Mental Health and Addiction Service.”

Response

Hauora a Toi Mental Health and Addiction Services does not have a documented list of therapeutic interventions/treatments that are provided. Mental Health and Addiction Services provide community care focused on recovery and harm reduction.

The Bay of Plenty Addiction Service is a specialist regional service working with adult (18+) clients with moderate to severe alcohol and other drug problems. They offer specialist services such as detox and Opioid Substitution (Methadone) Treatment, and work with a multi-disciplinary team approach. The services are supported by a 24-hour seven-day-a-week acute/crisis service and acute admission inpatient services.

The Tauranga acute inpatient unit, Te Whare Maiangi, provides 24 beds and the Whakatāne acute/crisis inpatient unit, Te Toki Maurere, has 10 beds.

The main community services focus on:

- community alcohol and drug
- mental health services for older people
- child and adolescent mental health
- community mental health.

Some of these services also help with eating disorders, maternal mental health, early intervention, consultation and liaison. Consumer and family/whānau advisors are available to help people in our communities, their families and staff with consumer and family issues.

Te Pou Kōkiri cultural advisors are available to provide cultural support to Māori. They work closely with community services including accommodation providers, iwi-based groups, family groups and consumer groups.

How to get in touch

If you have any questions, you can contact us at hnzOIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Debbie Brown
Senior Advisor Governance and Quality
Te Whatu Ora