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Fire and Emergency New Zealand  
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22 September 2023

Hayden Marsh

By email: [fyi-request-24083-9c2bec79@requests.fyi.org.nz](mailto:fyi-request-24083-9c2bec79@requests.fyi.org.nz)

Tēnā koe Hayden

**Information Request – F3812425**

Thank you for your information request dated 10 September 2023 asking for the SMS Incident Report relating to F3812425 and any communication about Dunedin 216 and 2126 attending this incident.

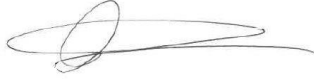
In accordance with the provisions of the Official Information Act 1982 (OIA), we enclose the SMS Incident Report (SMS Report). The request for Dunedin 216 and 2126 to attend was made via a call, as recorded in the SMS Report. The request for the Dunedin aerial appliance and support vehicle was made because it has a specialist ladder capability.

Some personal information has been withheld to protect the privacy of natural persons under section 9(2)(a) of the OIA. We do not consider that there is a public interest in the release of the information which outweighs withholding it. We have redacted the names of the firefighters who attended this incident. However, if you want their names, please let us know. We may need to consult with the individuals concerned, which may take some time.

Please note the SMS Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system. In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa nā



Julia McCook-Weir  
Manager Information Requests

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