



12 October 2023

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Tēnā koe Mahmoud

**OIA request 23/24 0200 Request for Citizenship by Grant Timeframes**

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 19 September 2023.

You requested –

*Can you please provide application status by country in each bucket (workstream) separately for the citizenship applications submitted in Feb 2023 (online applications only)?*

*Example: UK - bucket 1 - Approved - 100*

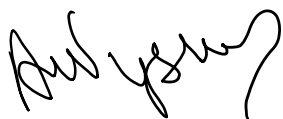
As you are aware the term "Bucket" is an internal word the Department uses. Essentially it means workstream. When you apply for New Zealand citizenship, your application is triaged into a workstream with similar applications. Putting applications into workstreams is an internal process which allows the Department to assign citizenship trained Life and Identity Service Officers (LISO) to process similar types of applications, based on their skills. Given this, we have replaced the word bucket with workstream in the answers to your response.

In response to your request, I can provide you with information contained in Appendix A that is attached alongside this letter.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngā mihi

A handwritten signature in black ink, appearing to read 'Anne-Claire Wyseur', with a stylized flourish at the end.

Anne-Claire Wyseur  
Manager Operational Policy and Official Correspondence (Acting)  
Service Delivery and Operations