



AIRWAYS

23 November 2023

Steven Perreau

Sent by email: fyi-request-24779-bfdd3541@requests.fyi.org.nz

Dear Steven

Official Information Act request

I refer to your official information request dated 18 November 2023 for Airways's latest copy of the MATS manual.

We have decided to refuse your request under the following sections:

- Section 9 (2)(b)(i) (Trade Secret)
- Section 9 (2)(i) (Prejudice or disadvantage to an agency's commercial activities)

Our MATS manual contains commercially sensitive information concerning our organisation's core business operations. Making this information publicly available could lead to competitors copying or adopting our business propositions, which would unreasonably prejudice our commercial position.

If you wish to discuss this decision with us, please feel free to contact me.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely

Naoka Iwase

Legal Counsel/OIA Advisor

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