

18 April 2024

Cody Cooper

By email: fyi-request-26185-f9fa31fa@requests.fyi.org.nz

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Dear Cody

**Local Government Official Information and Meetings Act 1987 (“LGOIMA”):
Request for Information**

I refer to your email dated 20 March 2024 requesting information on the latest updates regarding the deployment progress of the National Ticketing Solution (NTS), as well as any costs incurred up to the present date.

The NTS is on track for delivery, with implementation to start in Canterbury in late 2024 as per the latest update by the NTS Programme
<https://www.nzta.govt.nz/walking-cycling-and-public-transport/public-transport/national-ticketing-solution/> .

Requests relating to the costs of the NTS programme are best directed to the New Zealand Transport Agency who are responsible for its delivery.

You will be aware that if you are not satisfied with this response, you can refer this matter to the Office of the Ombudsman under s27(3) of the LGOIMA Act 1987.

Should you require any further information or clarification, please do not hesitate to contact LGOIMA@ecan.govt.nz in the first instance.

Yours sincerely,



Giles Southwell,
Director Corporate and Public Transport Services