SMS Incident Report

22/05/2017 10:31:26

Summary			X
CAD Number	F2310690	Status	Closed
Station	Papatoetoe Station		
Incident Started	20/05/2017 16:50:04	Incident Ended	20/05/2017 17:24:59
Incident Type	5104: Assist public		, O'
Common Name			2
Address	66A CAMBRIDGE TERRACE PAPATOET	OE	
Alarm Method	111 Telephone	Alarm Level	1
PFA Number			
Zone	143409		
Map Grid E	1764979	Map Grid N	5905222
First Caller		First Caller Contact	
Incident Closed	20/05/2017 17:24:59		
Report Completed	19:48, Sun 21 May 2017 by Alex Betteridg	e	

Responses

Call Sign	Туре	Station A	Alert	Enr	oute 1	Time		Arr	rival Ti	me		De	epart	ted	
PAPA347	PR	16:52:52 20 N	lay 2017	16:54:5	8 20 N	lay 201	7 16	6:58:2	1 20 M	ay 2017	7 17:	10:52	2 20 1	May 2	017
Start->Alert	7 min	10 min	0												
		0													
	6			15 min								i	i		r
	Alert->1st	Arrival													

Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed		
PAPA347	00:02:48	00:05:29	00:08:17	00:20:48		

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Time	Message
6:50:57	INC INFO: ASSIST OCCUPANT
6:51:06	** LOI search completed at 20/05/17 16:51:06
6:51:24	DISABLED PERSON LOCKED INSIDE THE HOUSE AND SHE IS STUCK ON THE TOLIET
6:51:44	DISABLE LADYS NAME
6:52:24	CARER AND CALLER ARE AT CAMBRIDGE
6:52:41	
6:52:45	** Recommended unit PAPA347 for requirement PUMP (>1.6 km)
6:53:32	THE BRIGADE HAS BEEN THERE BEFORE (A NUMBER OF TIMES)
6:54:58	Unit PAPA347 [K1 : PROCEEDING TO INCIDENT]
6:55:47	Duplicate Event:Location = 159 GREAT NORTH RD AUCKLAND @NCCCross Street 1KIRK
6:55:47	STCross Street 2WAIMA ST, Type = NE NON EMERGENCY, Subtype = default, Caller Ph
6:55:47	Number = 10211462244, Call Source = 111Alarm Level1Inc Info111 HANG UP, Event
6:55:47	Source = Fire 111
6:55:48	End of Duplicate Event data
6:55:48	INC INFO: 111 HANG UP
6:55:48	CALLING BACK
6:55:48	** LOI search completed at 20/05/17 16:50:12
6:55:48	GOES TO VOICE MAIL
6:55:48	FINALLY AN ANSWER HERE THIS IS FOR F2310690
6:55:49	** Cross Referenced to Event # F2310688 at: 20/05/17 16:55:49
6:58:22	Unit PAPA347 [K55 : SPECIAL SERVICE EVENT]
7:01:56	Unit PAPA347 [KC : UNIT CALLING]
7:02:51	Unit PAPA347 [SITREP :] SSO BETTERIDGE; ELDERLY PERSON DISABLED LOCKED IN
7:02:51	HOUSE BRIGADE ATTEMPTING TO GAIN ACCESS.
7:04:18	Unit PAPA347 [KC : UNIT CALLING]
7:05:56	Unit PAPA347 [KC : UNIT CALLING]
7:06:22	Unit PAPA347 [STOP : MESSAGE] ENTRY GAINED CAREGIVER IN ATT NFABB
7:10:54	Unit PAPA347 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
7:24:58	** Assigned Result Code: MIN, Detailed Event Type: 9900, Qualifier 1: Q1,
7:24:58	Qualifier 2:

Incident

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CAD Number	F2310690
Incident Reporter	Alex Betteridge
Incident Controller	SSo Betteridge
Distance Travelled (km)	3
Delay In Receiving Call	

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SMS Incident Report F23	3/4	22/05/2017 10:31:26
Property Details		
Occupant		
Building Owner		
General Property Use	Single house	
Special Property Use	Single house	
Purpose Group		
		×
Actions		
Persons Reported Trappe	ed	
Evacuation Status		
Action Prior 1		
Action Prior 2		
Action Taken	Assistance (inc. minor rescues, medic service)	
Civilians	<u> </u>	KO*
Civilians Rescued		0
Civilians Extricated		0
Civilians Assisted		1
Civilians Evacuated		
Origin	O	
Location	$\langle \mathcal{O} \rangle$	
Level	×	
_ . ,	201	
Equipment Used		
Quantity	Equipment	<u>.</u>
1	Hand tools - Crowbar, Saw, Hammer, Mop, Broom, Misc s	small gear
Equipment Involved	20	

Equipment Involved Year Make Model

Comments

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3/4

5/21/2017 7:48:45 PM

Reporter Comments

Managed to open door with a knife.

Alex Betteridge

Released under the Official Information Act

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