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21 July 2017

Harriet Gale fyi-request-6015-fd24d612@requests.fyi.org.nz

Dear Ms Gale

### Local Government Official Information and Meetings Act 1987

#### CAS-503548-K8S2Q4

Thank you for contacting Auckland Transport (AT) on 18 June 2017 requesting information relating to the Auckland Rail Network and the New Network.

AT's response to your request for information is as follows:

# 1. The City Rail Link Business Case mentioned the potential for 60tph, however, more recently 48tph is quoted. Is 60tph still possible & if so what network upgrades are necessary to reach this?

The CRL (City Rail Link) can theoretically be capable of operating 30 trains per hour (tph) per direction, and will be expected to operate at such a frequency in times of disruption.

However, in terms of operating a reliable railway with very busy trains, day in, day out, 24 tph per direction is expected to be a practical limit (as has been found with the Thameslink scheme in London).

To operate 30 tph per direction reliably, with busy trains calling at all stops day in day out, would require a review of the evacuation capacity of the CRL stations with regards to a higher than planned passenger volume. In addition, the current wider rail network is not capable of feeding 30 tph into the CRL and would require track and signalling improvements to do so.

2. Could the Rail Development Programme used for ATAP, or a more recent version please be released to me? NZTA has already released a list of the projects included the indicative costings but it would be great to have a copy of the report.

Please see attached ARDP presentation that informed ATAP.

The programme remains under development, and some of the information contained within this presentation will have been superseded.

## 3. An upgrade of Glen Innes Station has been mentioned to be done in partnership with Tamaki, is any information on the proposed upgrade able to be released?

AT is planning to install HOP ticket gates at Glen Innes station and to close the two pedestrian level crossings providing access to the train platforms. We are discussing with Tamaki



Regeneration their long term plans for the station and environment, and investigating the construction of a new footbridge at the main station entrance area where an underpass currently sits.

A footbridge is AT's preferred option, and will allow closure of the pedestrian crossings, link to cycling and walking initiatives and provide an alternative to the current other station access, an underpass. We will be working closely with Tamaki Regeneration, KiwiRail and Local Boards over the coming months to agree a design, and are planning to complete the works in 2019.

### 4. Why has the Central New Network been delayed until Q2 2018?

The implementation of the Central Auckland New Network in mid-year 2018 is due to the scale of service tendering, contractual negotiations and ability for operators to mobilise and resources that are needed for bedding in other areas of the network. The East Network will commence later this year followed by the Central New Network in 2018. The tenders were called under the Public Transport Operating Model (PTOM) which is a new approach to planning and contracting Public Transport services to enable less reliance on public subsidy and to ensure services are procured effectively.

### 5. When does AT hope to be able to use platform 2 at Newmarket?

We can advise that all work is now complete, other than the requirement for a Public Information Display System for platform 2. This has been ordered and we are awaiting confirmation of the delivery date. Once installed, we will be able to commence operations from Platform 2.

We trust the above information has addressed the matters raised however, should you believe that we have not responded appropriately to your request, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman to seek an investigation and review in regard to this matter.

If you have any further queries, please contact Auckland Transport on (09) 355 3553 during business hours, quoting Local Government Official Information request number CAS-503548-K8S2Q4.

Yours sincerely

A. Hecloon

Annemarie Hodgson Customer Contact Operations Manager

Attached ARDP ATAP Programme February 2016.pdf



