

SMS Incident Report

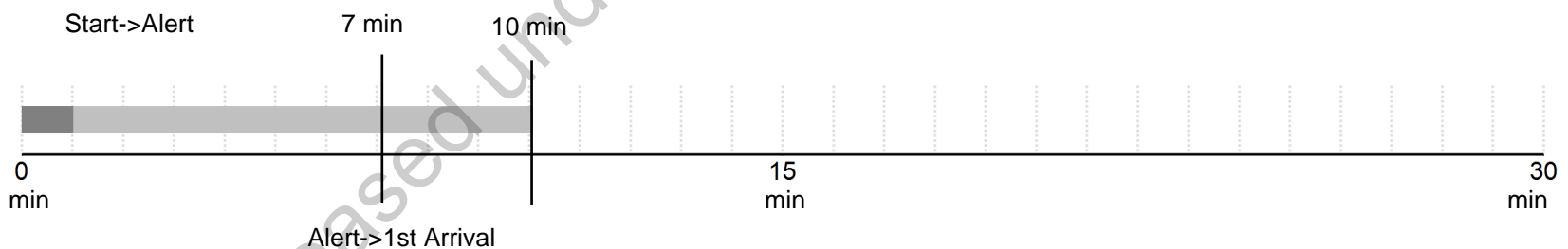
24/07/2017 14:33:11

Summary

CAD Number F2346910 **Status** Closed
Station Takapuna Station
Incident Started 20/07/2017 13:21:52 **Incident Ended** 20/07/2017 13:39:51
Incident Type 6102: False alarm good intent: Burglar or other alarm mistaken for fire alarm
Common Name
Address / 135 Forrest Hill Road Forrest Hill
Alarm Method 111 Telephone **Alarm Level** 1
PFA Number
Zone 148002
Map Grid E 1756132 **Map Grid N** 5929259
First Caller **First Caller Contact** ██████████
Incident Closed 20/07/2017 14:20:08
Report Completed 18:41, Sat 22 Jul 2017 by Shaun Pilgrim

Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
TAKA807	PR	13:22:53 20 Jul 2017	13:23:57 20 Jul 2017	13:31:57 20 Jul 2017	13:40:00 20 Jul 2017



Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
TAKA807	00:01:01	00:09:04	00:10:05	00:18:08

Notifications

Date	Time	Party Notified
20 Jul 2017	13:39:44	PRI MON CO UNABLE TO CONTACT K/H WILL CONTINUE TO TRY AND CALL BACK IF THEY

Message Log

Time	Message
13:22:14	INC INFO: ALARM ACTIVATION - RESIDENTIAL
13:22:17	** LOI search completed at 20/07/17 13:22:17
13:22:46	** Recommended unit TAKA807 for requirement PUMP (>0.9 km)
13:23:57	Unit TAKA807 [K1 : PROCEEDING TO INCIDENT]
13:27:35	Unit TAKA807 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
13:31:57	Unit TAKA807 [K77 : NOTHING SHOWING]
13:32:28	Unit TAKA807 [KC : UNIT CALLING]
13:34:00	Unit TAKA807 [SITREP :] SSO PILGRIM ALARM SOUNDING IS A SECURITY GUARD
13:34:00	RESPONDING - DETAILS PASSED
13:37:03	Unit TAKA807 [SITREP :] (VIA PHONE) ARE THEY RESPONDING A SECURITY GAURD -
13:37:03	THERES 2 WINDOWS OPEN
13:39:18	Unit TAKA807 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
13:39:36	Unit TAKA807 [COMCEN COM : MESSAGE] FM SECURITY COMPANY UNABLE TO CONTACT
13:39:36	KEYHOLDER
13:39:44	MAKE CONTACT
13:39:51	Unit TAKA807 [K47 : STOP MESSAGE: MESSAGE UNCHANGED FROM INFORMATIVE]
13:40:02	Unit TAKA807 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
13:49:40	CALLER (OCCUPANT) ADV THAT SHE THINKS THAT THE BUILDERS THAT WERE ONSITE SET THE
13:49:40	Duplicate Event:Location = 131 FORREST HILL RD,FORREST HILL,AUCKLAND, Type = ADV
13:49:40	ALARM OFF - ADV THAT THE WINDOWS WERE OPEN AND SHE THINKS THAT THE DUST FROM
13:49:40	- ADVISED, Caller Ph Number = [REDACTED] Call Source = 111, Event Source =
13:49:40	Fire 111
13:49:40	BUILDERS WENT THROUGH THE WINDOWS AND SET OFF ALARM
13:49:40	INC INFO:
13:49:40	End of Duplicate Event data
13:50:28	OCCUPANT IS AT WORK BUT SAID SHE IS 10MIN FROM HOME AND WILL SILENCE ALARM
14:20:07	** Assigned Result Code: MIN, Detailed Event Type: 7100, Qualifier 1: Q1,
14:20:07	Qualifier 2:

Incident

CAD Number	F2346910
Incident Reporter	Shaun Pilgrim
Incident Controller	SSO Pilgrim
Distance Travelled (km)	2
Delay In Receiving Call	

Origin

Location

Level

Equipment Used

Quantity	Equipment
0	No equipment used

Equipment Involved

Equipment Involved

Year

Make

Model

Comments

7/22/2017 6:41:18 PM

Reporter Comments

On arrival there were a number of windows open on the roadside face of the house. It appeared to be a burglar alarm rather than a fire alarm sounding.

Shaun Pilgrim

Released under the Official Information Act