OIA18-0305
OIA18-0306

30 MAY 2018

Herve Thevenon
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Dear Herve Thevenon

OFFICIAL INFORMATION ACT REQUEST

I refer to your official information requests on 2 May 2018 relating to on the verification and enforcement online system for the implementation of the Food Act 2014 ("the Act").

You have specifically requested:

The process that led to selecting Salesforce as the next best Lego block to build the verification and enforcement online system. This may include, but is not limited to, a list of functional and non-functional requirements, that may have been produced before or after the previous platform was rejected, as well as the complete business case submitted to release the funds and resources required to carry on with the internal implementation of the project

And;

The decision process and any study performed that have informed and supported the Ministry for Primary Industries (MPI)'s decision to implement and operate the verification and enforcement system instead of delegating it to third parties.

The following information is released to you under the Official Information Act 1982 (OIA):

There is a need to ensure any record of any verification activity or enforcement outcome clearly identifies the relevant registered business, and for accuracy and efficiency, MPI decided the food business registration data should be selectable reference data rather than manual data entry.

The option chosen (while technically viable) did not adequately mitigate the risk of a user selecting an incorrect business or creating a duplicate business record in Information Leader (IL).

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The MPI IL business owner became concerned about the integrity of the business data within IL and asked the MPI ICT architecture team to review whether a different technology could be considered instead of IL.

A MPI solution architect reviewed IL and the other technologies available within MPI for suitability. The review was limited to existing MPI technologies, in response to the request for urgency from the Food Act Implementation team. It is an MPI policy to reuse existing technologies where possible.

The review findings were presented to the MPI ICT Architecture governance group with a recommendation to use Salesforce.

The recommendation was based on a number of Salesforce aspects such as:

- No business registration data integration would be required. Food Act business registrations are stored in the Multiple Approvals Processing System (MAPS) which is also housed in Salesforce.
- A configuration first approach.
- Suitable out-of-the-box functionality.
- Existing integration with RealMe for access by external users and;
- Provide Food Act business registration reference data to IL.

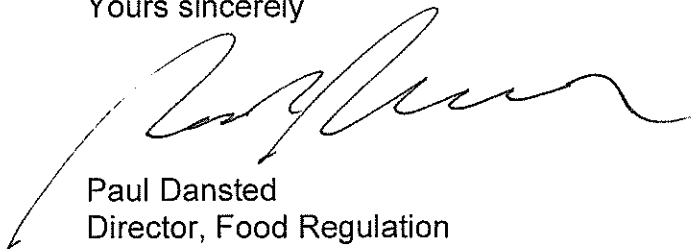The MPI ICT Architecture governance group approved the recommendation.

The new system will be called Titīro. The attached user stories provide the details of the functionality Titīro will provide to users.

Food Act verifiers are formally recognised by MPI under section 389 of the Act. MPI has responsibilities to monitor the performance of a verifier as a recognised person and ensure any performance concerns are addressed.

Food Safety Officers are formal statutory appointments under section 276 of the Act and, again, MPI has a responsibility to monitor them.

I trust this information satisfies your request.

Yours sincerely

Paul Dansted
Director, Food Regulation