

19 July 2018

H. Crawford  
fyi-request-7924-73f901b7@requests.fyi.org.nz

Dear H. Crawford

I write regarding your request under the Official Information Act 1982 (OIA), received on 23 May 2018. You requested:

*Any department correspondence relating to decreasing of IRD processing times for PTS and IR3 personal tax refunds.*

Pareesha Mehta-Wilson, Ministerial Advisor, sent you an email on 6 July 2018 asking you to clarify your request, as your initial request was very broad. This was to ensure that we could give you relevant and helpful information. To assist you with this, Pareesha provided you with some background information on Inland Revenue processing times for a Personal Tax Summary (PTS) and IR3 personal tax refunds.

We have not received a response to Pareesha's email. As mentioned in this email, your request can be interpreted in a number of different ways. When making an OIA request, it is helpful if you can ask your question as specifically as possible, so it is clear what information would be helpful to you, and meets the test of being asked with due particularity as required by section 12(2) of the OIA.

It is my view that your request lacks the due particularity required by the OIA. If there is specific information that would be helpful to you, please send another request for information via the FYI website, or you can contact us directly via email at [oa@ird.govt.nz](mailto:oa@ird.govt.nz).

Yours sincerely



Kerryn McIntosh-Watt  
**Manager, Government & Executive Services**