



11 July 2018

C97170

Mark Hanna
fyi-request-7622-0701b728@requests.fyi.org.nz

Dear Mr Hanna

Thank you for your email of 14 June 2018 seeking clarification regarding your request for information about the timeliness of responses to Official Information Act requests. Your request has been considered under the Official Information Act 1982 (OIA).

The previous spreadsheet provided contained records of responses to all general correspondence as well as OIAs. The correct information is now attached for the 1,937 OIA requests that Corrections responded to from 1 July 2017 to 31 December 2017.

Please see below current OIA statistics for the first six months of the 2017/18 financial year. The below statistics differ slightly from those previously provided to you as they include updated data as a result of continual maintenance and verification of our database:

Date	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Total
Number received	316	368	374	374	382	272	2086
Number sent	284	380	325	326	337	285	1,937
Number on time	283	378	324	324	330	273	1,912
Percentage sent on time	99.6%	99.5%	99.7%	99.4%	97.9%	95.8%	98.7%
Average days	9.9	7.3	7.3	8.8	9.7	12.2	9.0

Of the 1,937 OIA requests responded to, 53 were granted an extension of time under section 15 of the OIA. Please see below statistics for OIA responses that were subject to an extension of time:

Date	Jul 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Total
Number sent	8	3	7	15	8	12	53
Average days	30.5	26.3	34.6	33.3	39.4	38.5	35

Thank you for bringing this to our attention. If you have any concerns with this response, I would encourage you to raise these with the Corrections. Alternatively you are advised of your right to also raise any concerns with the Office of the Ombudsman. Contact details are: Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely

A handwritten signature in black ink, consisting of several overlapping, slanted strokes that form a cursive-like shape.

Richard Waggott
Deputy Chief Executive
Corporate Services