


There are 26 similar cases found for this contact

Customer  **Hugh Davenport**

Confidential

Response Required

Preferred Method of Contact **Any**

Source **Phone**

Type **Complaint**

Code **Staff**

Sub-Code **Driving**

Description

From: Hugh Davenport [mailto:hughdavenport@gmail.com]
Sent: Wednesday, 12 December 2018 10:56 AM
To: Metlink; Bruce Horsefield
Subject: Re: Bus beeping at cyclist for using road

This may have been route 24 at 8:32, or route 83 at 8:43am. I believe it is most likely the latter.

Cheers,

Hugh

On Wed, 12 Dec 2018 at 10:06, Hugh Davenport <hughdavenport@gmail.com> wrote:
 Oh sorry Bruce, I forgot to apologise for sending through this as a complaint not as an OIA. I guess it isn't requesting any information, rather informing you of a complaint so I guess it doesn't really suit an OIA. Hopefully you reconsider refusing to take legitimate complaints.

Cheers,

Hugh

On Wed, 12 Dec 2018 at 08:49, Hugh Davenport <hughdavenport@gmail.com> wrote:
 Was the bus in front of 32x northward at Willis grand arcade at around 8:40. Would have been behind a number 7 that arrived a minute earlier.

I was on footpath. Heard a bus beep loudly, looked over and noticed a cyclist swerve back into the right lane, and the bus drove rather quickly brushing tyre against the curb. In such a hurry ... To stop....

SERVICE DETAILS

Route  **83 - Eastbourne - Lower Hutt - Petone - Wellington**

Destination --

Date & Time of Incident **12/12/2018 08:40**

Incident Location **5008 - Willis Street at Grand Arcade**

Departure Time --

Fleet --

Licence Plate --

Operator Involved **NZ Bus**

STAFF DETAILS

Staff Name / Number --

Staff Description --

DELAY & TRACKING

Advised of Delay

Service Tracked --

SNAPPER

Snapper Card # --

DATES & TIMES

Date & Time Serious --


Date & Time Referred **18/01/2019 09:29**


REFERRED TO

Operator/Team **GW Complaints Team**

Category --


Category 2 **BH/MW**

SERIOUS REASONS 

Name 

No Serious Reason records found.

HOT TOPICS 

Name 

No Hot Topic records found.

INTERESTED PARTIES 

Full Name  E-mail

No Contact records found.