

## By email

20 March 2019

File Ref: OIAP-7-9745

Hugh Davenport

[hugh.davenport@xxx](mailto:hugh.davenport@xxx)

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Shed 39, 2 Fryatt Quay  
Pipitea, Wellington 6011  
PO Box 11646  
Manners Street  
Wellington 6142  
T 04 384 5708  
F 04 385 6960  
[www.gw.govt.nz](http://www.gw.govt.nz)

Dear Mr Davenport

## Request for information 2019-060

I refer to your request for information dated 20 February 2019, which was received by Greater Wellington Regional Council (GWRC) on 20 February 2019. You have requested the following information:

*“I would like to request the following case files from Metlink:*

*161029  
161204  
162574  
161058  
161228  
161599  
161280  
159954  
160638  
161939  
159977  
161888  
160751  
161699  
162096  
161440  
160430  
160616”*

### GWRC’s response follows:

**Attachment 1** to this letter contains a spreadsheet of the Resolve cases you have listed above.

Please note that we have elected to remove personal identifiers from this spreadsheet in order to protect the privacy of those people referred to in the attached document (this affects complainants and staff members below management level).

RESPONSE TO OIA 2019-060

The Greater Wellington Regional Council promotes **Quality for Life** by ensuring our environment is protected while meeting the economic, social and cultural needs of the community



This information has been withheld in accordance with section 7(2)(a) of the Local Government Official Information and Meetings Act 1987 (the Act) on the ground that withholding the information is necessary to protect the privacy of natural persons.

We have considered whether the public interest in the requested information outweighs GWRC's need to withhold personal identifiers from this spreadsheet. As a result, we do not consider that the public interest outweighs GWRC's reason for withholding the information under the ground identified above.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Yours sincerely



**Greg Pollock**  
General Manager, Public Transport