



**MINISTRY OF SOCIAL
DEVELOPMENT**

TE MANATŪ WHAKAHIATO ORA

Felix Lee

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5 AUG 2021

Tēnā koe Felix Lee

On 8 July 2021, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

1. *Number of registered MyMSD users*
2. *Of the number in 1, how many have associated a RealMe login to their MyMSD account*
3. *Of the number in 2, how many have a verified identity associated with their RealMe account*
4. *Are there any plans to implement RealMe verified identity on the MyMSD? If not, why not.*
5. *A copy of any documents, memos, research, etc that explores implementing RealMe verified identity on the MyMSD service*

This letter is to advise you that the Ministry has received your request, however, requires more time to respond to this request. In accordance with section 15(1) and 15A of the Official Information Act, the Ministry's decision will be with you no later than 19 August 2021.

The reason for the extension is that consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact OIA_Requests@msd.govt.nz

I will respond to you sooner if I am able to.

Ngā mihi nui

Janet Green

Manager, Official and Parliamentary Information, Ministerial and Executive Services