



14 June 2022

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Kia ora Anthony

Your Official Information Act request, reference: GOV-018462

Thank you for your email of 25 May 2022, asking for the following information under the Official Information Act 1982 (the Act):

Please provide the following where possible. All Questions Pertaining to years between 0 and 16 years old:

Physical Punishment/Discipline to the areas of the body (Excluding the Cranium and Face) ACC deems Acceptable

Physical Punishment/Discipline to the areas of the Cranium ACC deems Acceptable

Physical Punishment/Discipline to the areas of the Face (Excluding the Cranium) ACC deems Acceptable

Claims made to the ACC where Physical Injury in the context of issuing Discipline has occurred Accepted Claims with reference to question 4

Evidence-based Research the ACC relies upon when diagnosing Post Injury Complications as the result of Historical Cranium and/or Face Physical Discipline

Process Individuals are required to use to make a Historical Conduct claim where Post Injury Consequences are Objectively or Subjectively evident

ACC is a no-fault scheme and as such, we do not require the reason for an injury to make a cover decision on a claim

The data set available to ACC is reliant on the information provided on an ACC45 injury claim form, which is completed when a person seeks treatment for their injury. There are multiple fields on the ACC45 form, some fields are mandatory to complete and others are not. There is a free-text field 'accident description' on the form where a person can provide a brief description of how their accident happened. This field is not mandatory to complete and not every client does so.

When the 'accident description' field is completed there is considerable variation in the way accidents are described. There are a number of ways physical punishment/discipline could be recorded as, if it is recorded at all.

As such, in order to provide you with information related to claims resulting from physical punishment/discipline, we would be required to undertake a manual review of claims. We have, therefore, decided to refuse your request under section 18(f) of the Act, as finding this information would require substantial collation and research to complete.

We considered extending the time limit for responding or applying a charge (as allowed under the Act). However, neither of these were offered as responding using either option would still have unreasonably interfered with ACC's operations.

Claims made for historical injuries are called late-lodged claims

Please find attached our policy for this process.

If you're concerned about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi



Sara Freitag

Acting Manager Official Information Act Services
Government Engagement & Support