The way we look

Christchurch City Council brand visual guidelines



Design system

Our colours

Our shapes and patterns

Our typeface

Our typography

Our grid

Our logo

Our illustration

Our iconography

Our photography

Our website branding

Note: The following guidelines are subject to change to relfect the changing needs of the business.



Our vision

Make Christchurch a great place to be

We are responsible for the infrastructure that makes Christchurch work, we provide the pools, parks and libraries people love, and our services make life easier and more enjoyable.

Underpinning everything we do is a diverse team with expertise and a deep knowledge about our city.

We want to be known for our positive can do attitude, where people help shape their city, we make it easy to get things done, we provide the right information when people need it, and we use smart systems to help people achieve more.

Our unifying brand idea

Actively engaging

It's who we are. It's why we are.

By being Actively Engaging in everything we say and do, We make sure people are involved and we work together to get the job done.

Actively engaging is being easy to deal with, engaging, positive, joined up and it's expressed in the way we communicate – it's our personality.

Actively Engaging is an expression everyone can remember and describes what the Council stands for.

Our story

One team One brand

Being consistent everywhere. Always.

We deliver hundreds of services and activities everyday. The way we write, talk and look creates an instant impression. By being consistent in they way we communicate we make it easy for people to understand us, engage with us and rely on us.

Our personality

It's more than what we say, it's how we say it

Our personality will shine through everything we do.

It's how we express our personality through the written and spoken word that we build positive connections with people.

Our personality will be recognisable in our ad campaigns, letters and website. You will see it in everything from our rates bills to the way we talk to people when they call us.

Our tone of voice

We inspire confidence and a can-do attitude

Be helpful

We are here to make things easier for people.

We will use plain English, avoid jargon and wordiness.

We will give people information they need in a way they can use it

Make it personal

Make people feel welcome, supported and involved.

Don't be afraid to be human.

Bring some warmth to the way you write.

Be conversational and connect with people.

Stay positive

We want people to know what can be done.

Anything is possible in our world.

If there's a problem we can fix it with a little creativity.

Write in a way that shows the Council leads but believes in the power of possibilities and collaboration.

Being positive is infectious, so use positive, upbeat language.

Focus on the things we can do, not on what we can't do.

Be confident

Know your stuff and be certain of your facts. Be humble. We will make clear, informed statements and back them up with facts.

We will do what we say. We will show we understand the issues and choices people face.

We are honest. We own up to our mistakes and we put things right

Stand proud

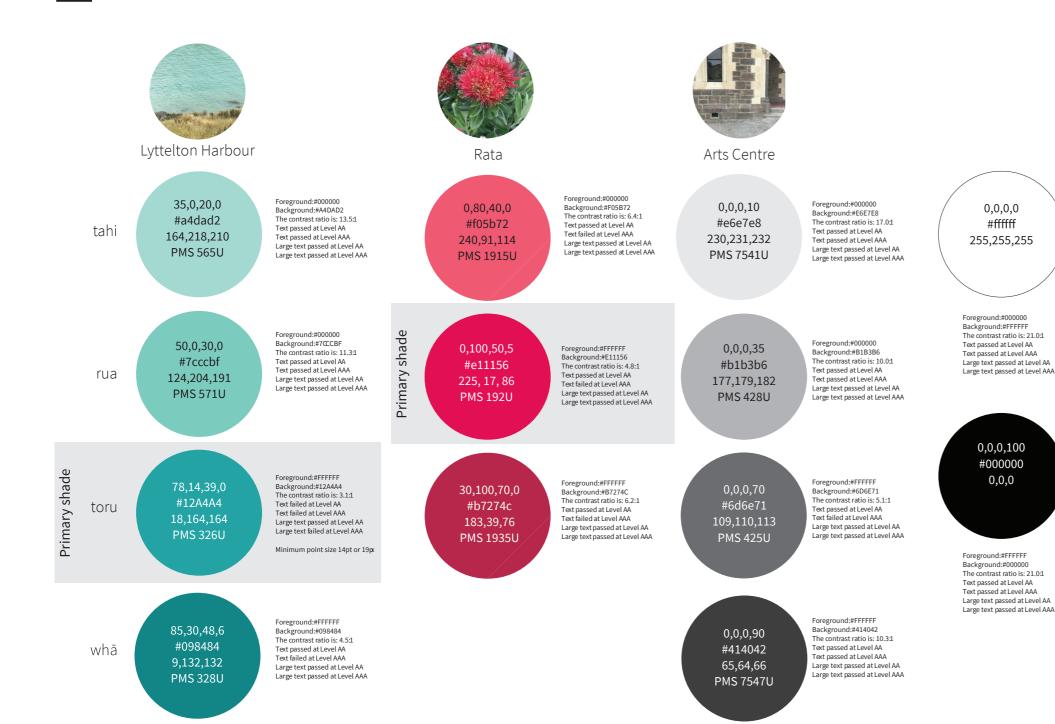
We are proud of our city and want others to share our pride.

Talk with enthusiasm and pride about our city and our achievements.

There are so many opportunities on offer - inspire people to take them.

Our colours

Our colours - corporate palette



Design notes

- All colours must be taken from the Brand colour palette
- The corporate palette is used to distinguish the Council's overarching visual identity
- Tints of the brand palette may be used at the direction of the Design Team

Accessibility

0,0,0,0

#ffffff

0,0,0

- All colour contrasts must pass to AA standard of Web Content Accessibility Guidelines (WCAG) 2.0
- Colour should never be relied on alone to determine information or meaning to the user
- Black or white text should be used on the palette colours as shown

Our colours - general palette



Avon River

80,0,65,0 #00b385 0,179,133 PMS 3265U

> Foreground:#000000 Background:#000385 The contrast ratio is: 7.8:1 Text passed at Level AA Text passed at Level AAA Large text passed at Level AA Large text passed at Level AA

80,30,60,10 #328272 50,130,114 PMS 335U

rua

Foreground:#FFFFFF
Background:#328272
The contrast ratio is: 4.6:1
Text passed at Level AA
Text failed at Level AAA
Large text passed at Level AA
Large text passed at Level AA

85,55,75,50 #1d3f34 29,63,52 PMS 627U

> Foreground:#FFFFFF Background:#1D3F34 The contrast ratio is: 11.6:1 Text passed at Level AA Large text passed at Level AA Large text passed at Level AA Large text passed at Level AAA



Rata

0,80,40,0 #f05b72 240,91,114 PMS 1915U

Foreground:#000000
Background:#F05B72
The contrast ratio is: 6.4:1
Text passed at Level AA
Text failed at Level AA
Large text passed at Level AA
Large text passed at Level AA

0,100,50,5 #e11156 225, 17, 86 PMS 192U

Foreground:#FFFFFF
Background:#E11156
The contrast ratio is: 4.8:1
Text passed at Level AA
Text failed at Level AA
Large text passed at Level AA

30,100,70,0 #b7274c 183,39,76 PMS 1935U

Foreground:#FFFFF Background:#B7274C The contrast ratio is: 6.2:1 Text passed at Level AA Text failed at Level AAA Large text passed at Level AA Large text passed at Level AAA



Hagley Park

25,0,90,0 #cadb44 202,219,68 PMS 380U

Foreground:#000000
Background:#CADB44
The contrast ratio is: 13.7:1
Text passed at Level AA
Text passed at Level AAA
Large text passed at Level AA
Large text passed at Level AAA

40,0,80,0 #a3cf62 163,207,98 PMS 366U

Foreground:#000000 Background:#A3CF62 The contrast ratio is: 11.7:1 Text passed at Level AA Text passed at Level AAA Large text passed at Level AAA

75,30,90,15 #477d45 71,125,69 PMS 363U

Foreground:#FFFFFF Background:#477D45 The contrast ratio is: 4.9:1 Text passed at Level AA Text failed at Level AAA Large text passed at Level AA Large text passed at Level AAA



Pukeko

60,25,0,0 #61a2d8 97,162,216 PMS 292U

Foreground:#00000 Background:#61AZD8 The contrast ratio is: 7.7:1 Text passed at Level AA Text passed at Level AA Large text passed at Level AA Large text passed at Level AAA

> 80,65,0,0 #4764af 71,100,175 PMS 2728U

Foreground:#FFFFF Background:#4764AF The contrast ratio is: 5.7:1 Text passed at Level AA Text failed at Level AAA Large text passed at Level AA

95,100,20,35 #2a1a5a 42,26,90 PMS 287U

Foreground:#FFFFFF Background:#2A1A5A The contrast ratio is: 15.1:1 Text passed at Level AA Text passed at Level AAA Large text passed at Level AAA Large text passed at Level AAA



Tram

15,100,35,0 #d11b6a 209,27,106 PMS 226U

Foreground:#FFFFFF Background:#D11B6A The contrast ratio is: 5.2:1 Text passed at Level AA Text failed at Level AAA Large text passed at Level AA Large text passed at Level AAA

40,100,50,35 #751341 117,19,65 PMS 228U

Foreground:#FFFFFF Background:#751341 The contrast ratio is: 10.9:1 Text passed at Level AA Large text passed at Level AA

60,90,50,50 #4b1e39 75,30,57 PMS 262U

Foreground:#FFFFF Background:#4B1E39 The contrast ratio is: 13.6:1 Text passed at Level AA Text passed at Level AAA Large text passed at Level AA Large text passed at Level AAA



Port Hills

0,5,70,0 #ffe96b 255,233,107 PMS 100U

Foreground:#000000 Background:#FFE96B The contrast ratio is: 17.1:1 Text passed at Level AA Text passed at Level AAA Large text passed at Level AAA Large text passed at Level AAA

0,13,80,0 #ffd94f 255,217,79 PMS 114U

Foreground:#000000 Background:#FFD94F The contrast ratio is: 15.3:1 Text passed at Level AA Text passed at Level AAA Large text passed at Level AA Large text passed at Level AAA

> 0,25,90,0 #ffc233 255,194,51 PMS 7404U

Foreground:#000000 Background:#FFC233 The contrast ratio is: 13.0:1 Text passed at Level AA Text passed at Level AAA Large text passed at Level AAA



Punt

0,55,100,0 #f68b1f 246,139,31 PMS 130U

Foreground:#000000
Background:#F68B1F
The contrast ratio is: 8.6:1
Text passed at Level AA
Text passed at Level AA
Large text passed at Level AA
Large text passed at Level AA

0,90,100,0 #ef4123 239,65,35 PMS 172U

Foreground:#000000 Background:#EF4123 The contrast ratio is: 5.5:1 Text passed at Level AA Text failed at Level AAA Large text passed at Level AA Large text passed at Level AAA

5,89,100,14 #c83b20 200,59,32 PMS 1665U

Foreground:#FFFFFF Background:#C83B20 The contrast ratio is: 5.1:1 Text passed at Level AA Text failed at Level AAA Large text passed at Level AA Large text passed at Level AAA

Design notes

- All colours must be taken from the Brand colour palette
- Tints of the brand palette may be used at the direction of the Design Team

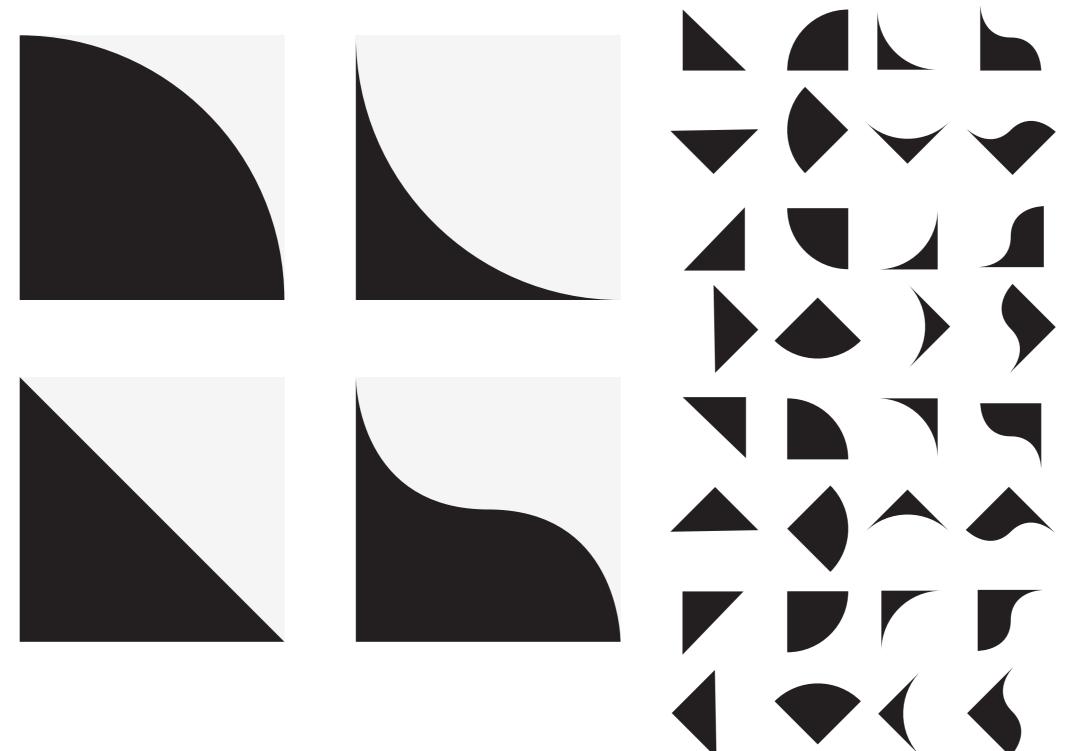
Accessibility

- All colour contrasts must pass to AA standard of Web Content Accessibility Guidelines (WCAG) 2.0.
- Colour should never be relied on alone to determine information or meaning to the user
- Black or white text should be used on the palette colours as shown

Our shapes and patterns

Our core shapes





Design notes

- There are four core shapes and these can be used to create compositional layouts
- All of the core shapes can contain text, imagery, colour and pattern
- All of the core shapes have been created with a a square
- All core shapes can be rotated to 45° increments
- All core shapes are available for all areas of council.
- Campaign collateral may choose to restrict itself to just one composition of core shapes for visual consistency
- Core shapes need to be considered and enhance the pattern, frame and image

Our pattern shapes

Flow Peak

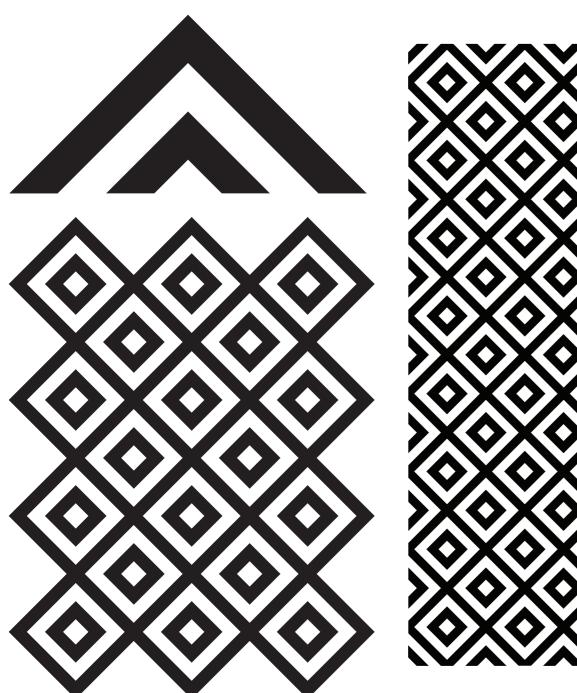
Design notes

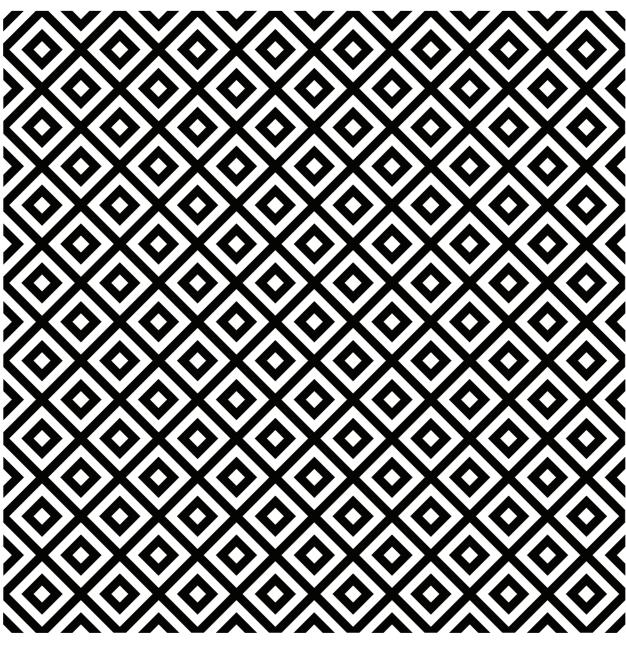
Flow: everyone working together in the same direction Unity: we are stronger together Connections: we build positive connections with people

- The pattern shapes create all 4 patterns and will be used to give flexibility in the Council's visual identity
- Pattern shapes cannot be used on their own

Regent

Meaning: Unity (male and female)





Design notes

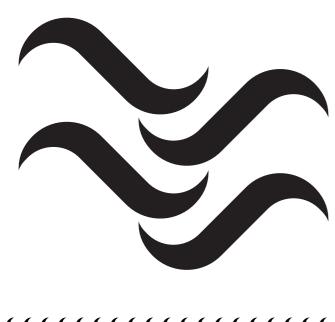
- Patterns must be applied thoughtfully and considered in conjunction with the content
- There are currently only 4 patterns in use
- Avoid using multiple patterns beside each other
- Avoid using text over patterns
- Patterns are not specifically allocated to an area/group of Council

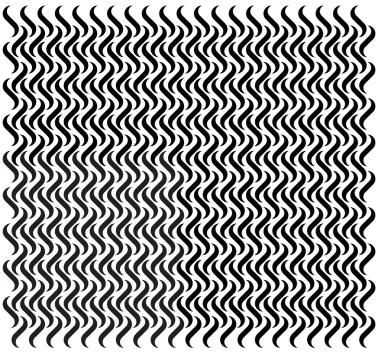
Accessibility

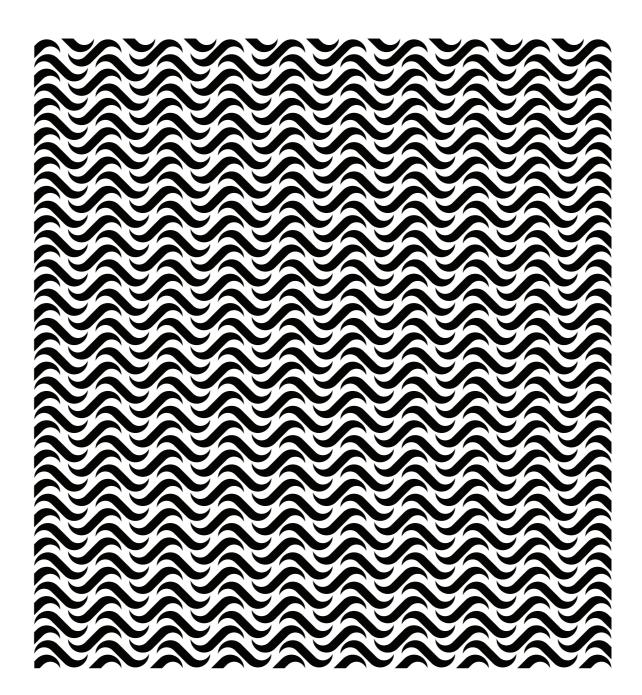
 The pattern (scale and colour contrast) must be considered alongside content and must not distract the user from the main message

Eels

Meaning: Working together in the same direction







Design notes

- Patterns must be applied thoughtfully and considered in conjunction with the content
- There are currently only 4 patterns in use
- Avoid using multiple patterns beside each other
- Avoid using text over patterns
- Patterns are not specifically allocated to an area/group of Council

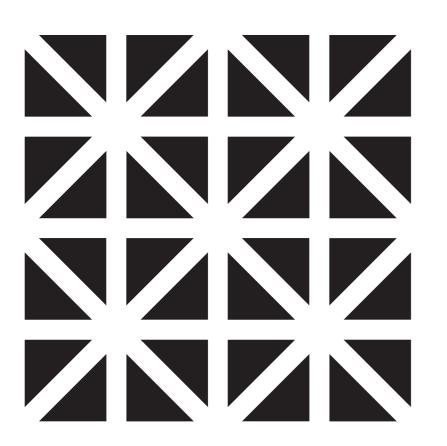
Accessibility

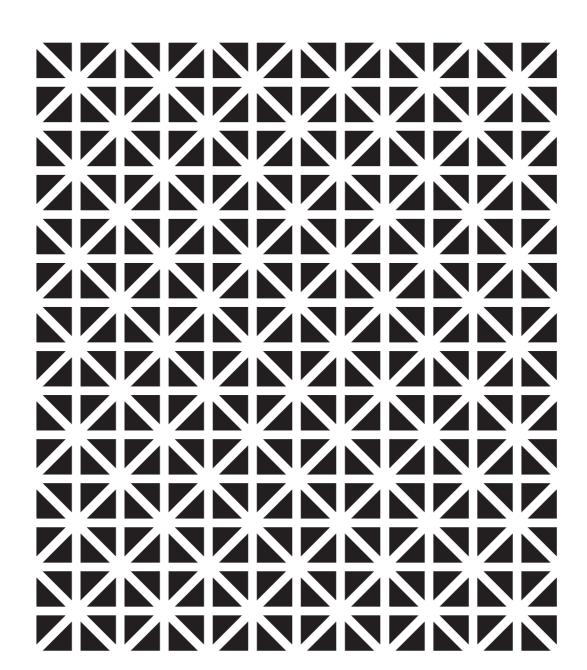
 The pattern (scale and colour contrast) must be considered alongside content and must not distract the user from the main message

Rebuild

Meaning: Building connections with the community







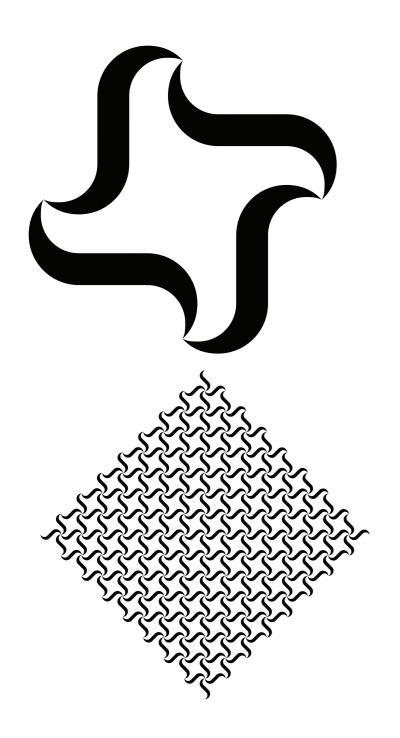
Design notes

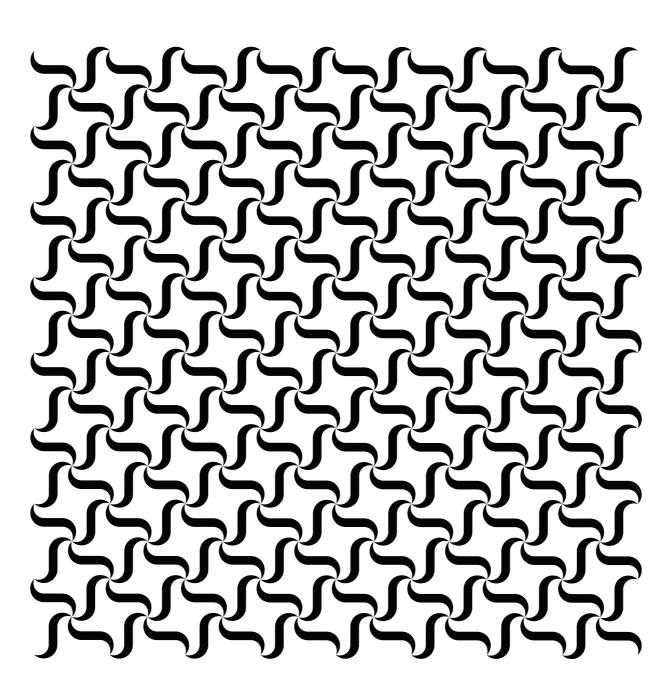
- Patterns must be applied thoughtfully and considered in conjunction with the content
- There are currently only 4 patterns in use
- · Avoid using multiple patterns beside each other
- Avoid using text over patterns
- Patterns are not specifically allocated to an area/group of Council

Accessibility

 The pattern (scale and colour contrast) must be considered alongside content and must not distract the user from the main message

Weave





Design notes

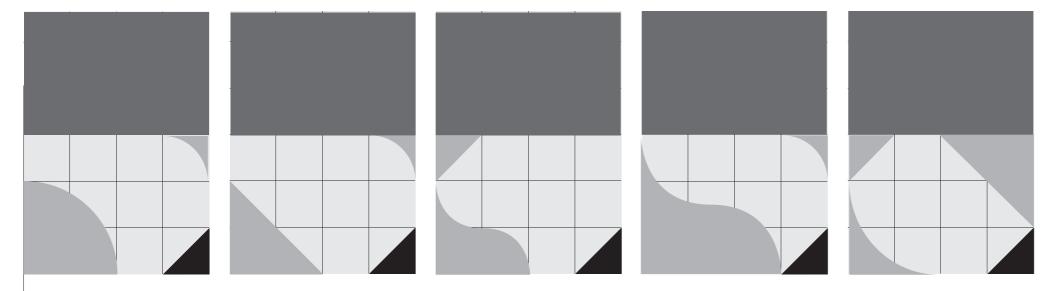
- Patterns must be applied thoughtfully and considered in conjunction with the content
- There are currently only 4 patterns in use
- Avoid using multiple patterns beside each other
- Avoid using text over patterns
- Patterns are not specifically allocated to an area/group of Council

Accessibility

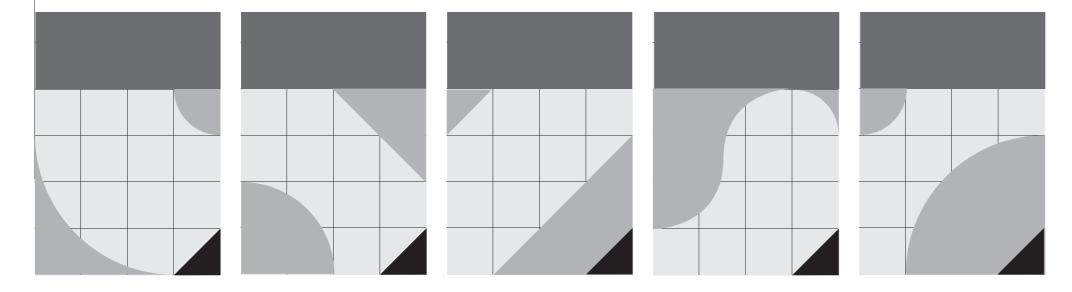
• The pattern (scale and colour contrast) must be considered alongside content and must not distract the user from the main message

Our composition of shapes - examples

4x3 grid



4x4 grid



Design notes

- Compositions of the core shapes have been created within a square grid
- All compositions work from the logo triangle, on the bottom right hand corner
- All compositions are available for all areas of council
- Campaign collateral may choose to restrict itself to just one composition for visual consistency
- Compositional core shapes need to be considered and enhance the pattern, frame and image

Our graphic elements - call to action (CTA) boxes

Colour

ccc.govt.nz/haveyoursay

ccc.govt.nz/haveyoursay

ccc.govt.nz/haveyoursay

ccc.govt.nz/cycling

Always use dark background colours for the white text unless reverse text colour

Specifications



Examples

Find out more at

ccc.govt.nz/haveyoursay

For more information

ccc.govt.nz/cycling

Our typography

Our typeface

Source Sans Pro

Source Sans Pro Light

Source Sans Pro Regular

Source Sans Pro Semibold

Source Sans Pro Bold

Source Sans Pro Black

Design notes

Source Sans Pro is the Council's chosen typeface. It is an open-source sans serif typeface with open letters that offer a clean and friendly simplicity. Designed for legibility, Source Sans Pro has a variety of weights that read easily at all sizes and includes an extensive glyph palette.

Our typeface

Source Sans Pro Light AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;',./~!@#\$%^&*()_+{}|:"<>?

Source Sans Pro Regular AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;',./~!@#\$%^&*()_+{}|:"<>?

Source Sans Pro Semibold AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;',./~!@#\$%^&*()_+{}|:"<>?

Source Sans Pro Bold AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;',./~!@#\$%^&*()_+{}|:"<>?

Source Sans Pro Black AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;',./~!@#\$%^&*()_+{}|:"<>?

Design notes

- The standard body copy weight is the Source Sans Pro regular font. The other weights should be used to differentiate content:
- The bold and semi-bold fonts should be used in headings
- The black font should only be used for promotional headings/titles/messaging and in agreement with the Brand Team
- Avoid using underlined text to highlight information, use bold or semi bold fonts instead
- Do not use ligatures
- Ensure the appropriate macrons are applied when using Te Reo

Accessibility

- Ensure text size is appropriate for the audience and is legible
- Ensure text weight is appropriate for the audience and is legible
- Length of lines of text in extended copy makes reading more comfortable by helping readers' eyes flow easily from one line to the next. Between 50 and 75 characters per line is considered to be a readable line length.
- White space affects how the user focuses their attention on the content and so it is important to ensure adequate leading and spacing around blocks of text is allowed

Our typeface

Source Sans Pro Light Italic AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;;./~!@#\$%^&*()_+{}|:"<>?

Source Sans Pro Italic AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;;./~!@#\$%^&*()_+{}|:"<>?

Source Sans Pro Semibold Italic AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;',./~!@#\$%^&*()_+{}|:"<>?

Source Sans Pro Bold Italic AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;',./~!@#\$%^&*()_+{}|:"<>?

Source Sans Pro Black Italic AĀBCDEĒFGHIĪJKLMNOŌPQRSTUŪVWXYZ

aābcdeēfghiījklmnoōpqrstuūvwxyz

1234567890`-=[]\;',./~!@#\$%^&*()_+{}\:"<>?

Design notes

- Italics should only be used in references and when grammatically appropriate
- Avoid using the light weight, especially online

Our typography - typesetting

Page heading: Source Sans Pro semi bold or bold

Sub heading: Source Sans Pro Semi Bold

H3 Body heading: Source Sans Pro Semi Bold

Body copy: Source Sans Pro Regular

Summary copy: Source Sans Pro Regular

Pull quotes: Source Sans Pro Semi bold Min

• Body bullets: Source Sans Pro Regular

4mm indent

2mm space after

1. Body numbers: Source Sans Pro Regula

2. 4mm indent

3. 2mm space after.

Table content: Source Sans Pro Regular.

Foot notes: Source Sans Pro Regular

Job reference: Source Sans Pro Light

Page numbers: Source Sans Pro Semi-bold

Design notes

- Structured content is essential to making information clear and easy for the user to understand. It also aids the use of assisted technologies.
- All text should be left aligned to ensure the most efficient readability
- If text has to be right aligned, keep the content to a minimum, ie. avoid right aligning long paragraphs
- Sentence case should be used on all text; all caps and title case to only be used in agreement with the Brand Team
- Ensure that the font size is sufficient for the intended use
- It is recommended a minimum font size of 11pt (14pt leading) is used to cater for people with low vision and cognitive disabilities
- Smaller type sizes can be used on multi-page documents and letters to help reduce printing costs:
 9pt (12pt leading) for multi-page documents; 10pt (13pt leading) on standard letters
- The minimum size for all text is 6pt
- Structured headings with a clear hierarchy support the user in understanding the information and can help them stay focused on the content
- Hierarchy should be limited to three levels (H1: page heading H2: sub-heading and H3: body heading) to keep information clear

Accessibility

- Ensure text size is appropriate for the audience and is legible
- Ensure text weight is appropriate for the audience and is legible

Our typography – hyphen and dashes

Hyphen

Sugar-free

e-book

Custom-built

Award-winning

A **hyphen** (-) is used to connect two words that function as a particular concept, or when linked together form a particular modifier. A hyphen is also used to separate syllables of a word when there is a line break, though this was more prevalent when type was set by hand rather than electronically. A hyphen is also used to separate numbers. The word hyphen comes into the English language in the 1620s from the Greek word huphen, meaning together.

En dash



Mon-Fri

6-7pm

6 to 7pm

1988-2011

7-23 April

An **en dash** (–) is used when writing about a range of things that are related. For example, when writing about a specific range of years or pages. If one would express the particular punctuation mark as to, as in 1911 to 2011, then use the en dash. The en dash gets its name from the fact that it is as wide as the letter n.

The en dash is used to represent a span or range of numbers, dates, or time. **There should be no space between the en dash and the adjacent material.** Depending on the context, the en dash is read as "to" or "through."

Em dash



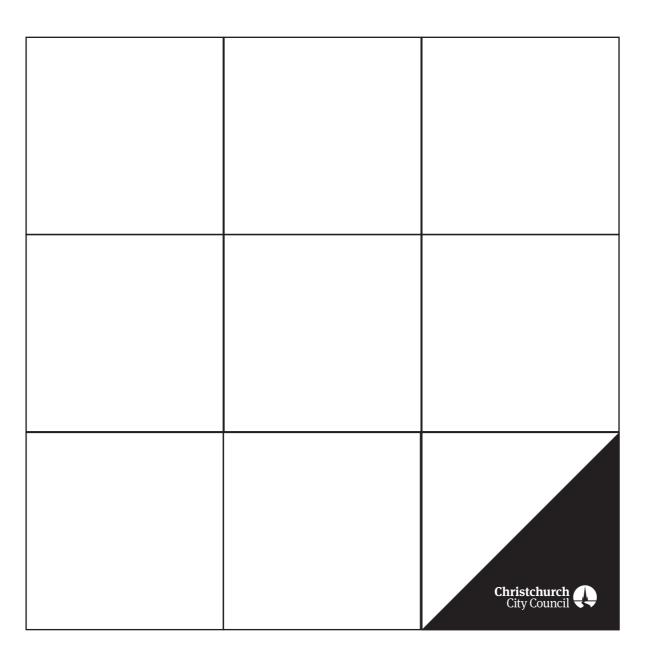
Discovering the errors—all 124 of them—the publisher immediately recalled the books.

Discovering the errors – all 124 of them – the publisher immediately recalled the books.

An **em dash** (—) is used as a substitute for a comma, colon, semi-colon or parentheses (brackets). An em dash is mostly used to set apart a phrase or clause. It also may be used to indicate something missing. In British English, an en dash with spaces before and after the en dash is often used instead of an em dash.

Our grid

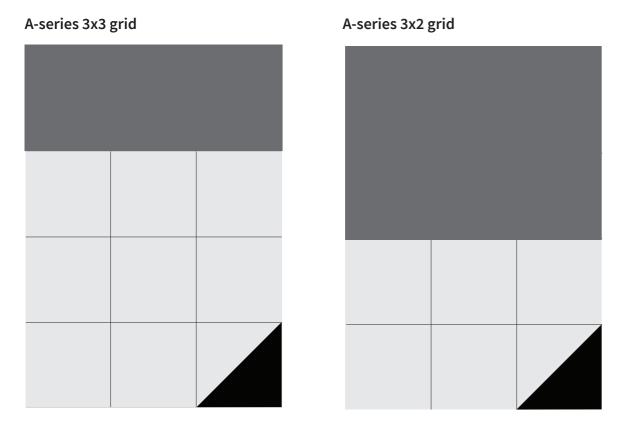
Our grid

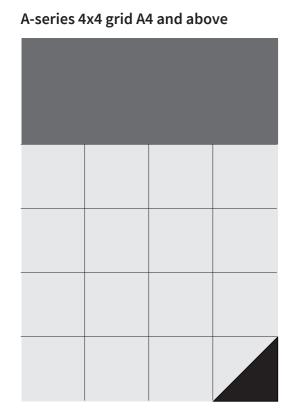


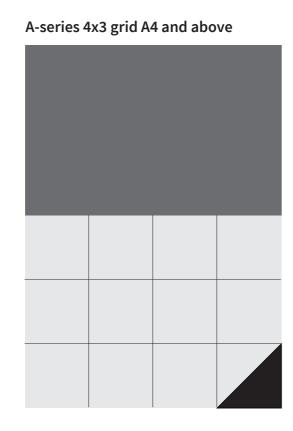
Design notes

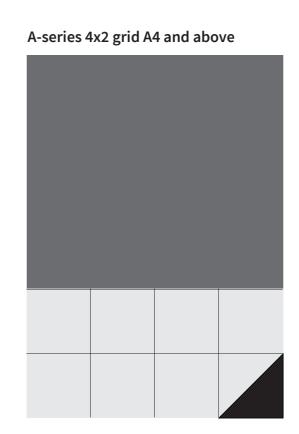
- The layout for all collateral is determined by a grid of squares starting from the logo triangle in the bottom right hand corner
- The grid squares are determined by equally fitting the shortest edge of the artboard

Our grid - examples of grid in A-size portrait









Design notes

- The layout for all collateral is determined by a grid of squares starting from the logo triangle in the bottom right hand corner
- The grid squares are determined by equally fitting the shortest edge of the artboard
- Areas for text, image and core shapes will be guided by the square grid
- The grid generally comprise of 3 or 4 squares along the shortest edge
- The grid can be equally split further into smaller squares where necessary
- Consider the size of the logo in relation to the overall size of the artboard
- The logo must fit to the square grid

Our grid - examples of grid in A-size landscape

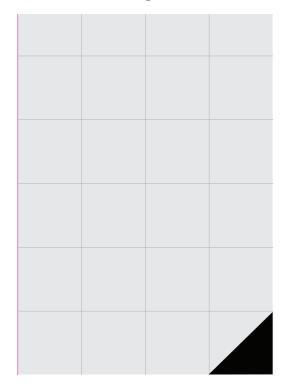
A-series 2x3 grid A-series 3x3 grid A-series 2x4 grid A4 and above

Design notes

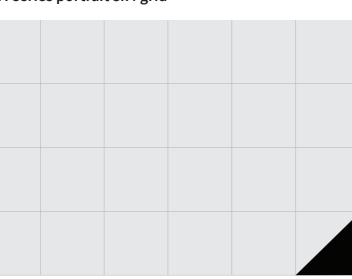
- The layout for all collateral is determined by a grid of squares starting from the logo triangle in the bottom right hand corner
- The grid squares are determined by equally fitting the shortest edge of the artboard
- Areas for text, image and core shapes will be guided by the square grid
- The grid generally comprise of 3 or 4 squares along the shortest edge
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- Consider the size of the logo in relation to the overall size of the artboard
- The logo must fit to the square grid

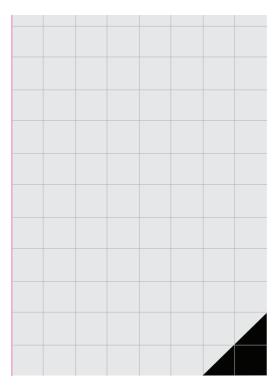
Our grid - common grid layouts

A3-A4 portrait 4x5 grid

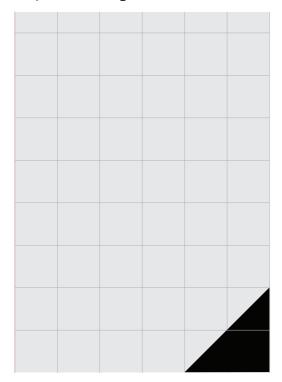


A-series portrait 5x4 grid





A5 portrait 6x8 grid



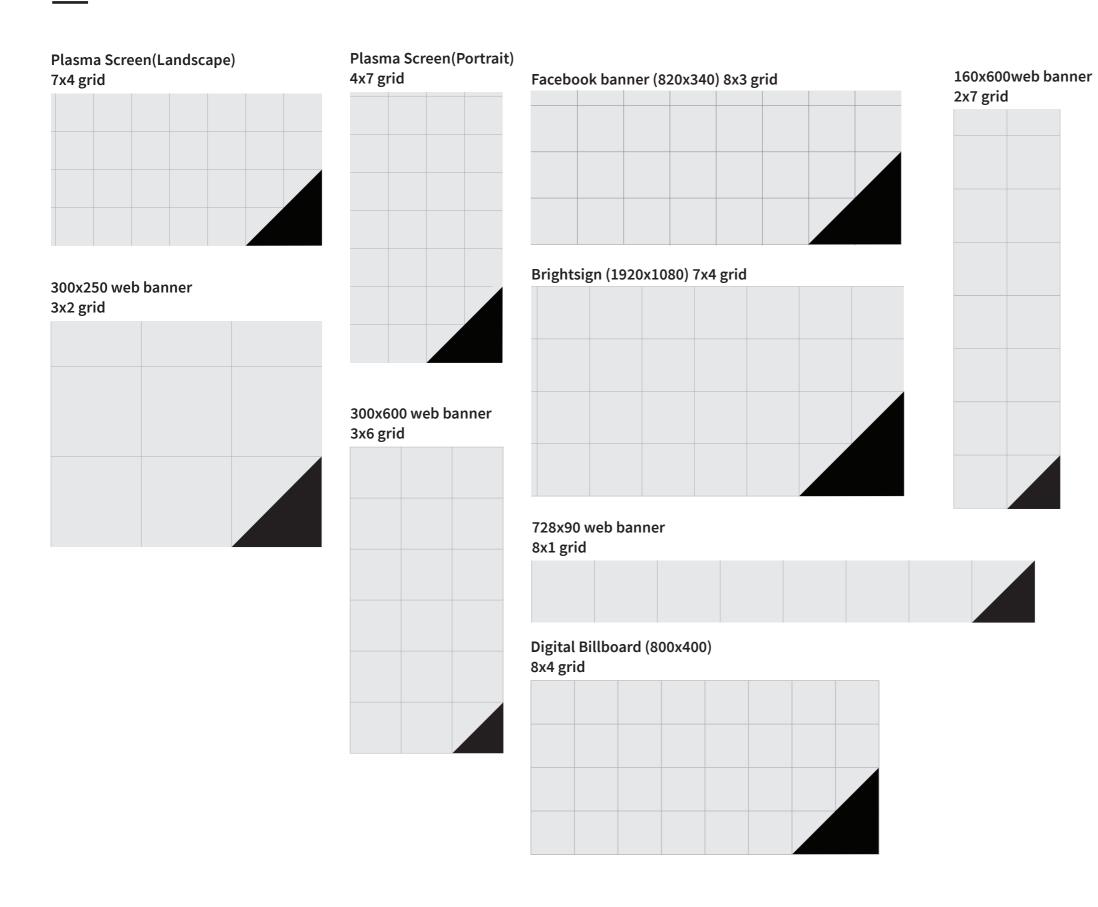
DLE portrait 4x8 grid



Design notes

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- Areas for text, image and core shapes will be guided by the square grid
- The grid generally comprise of 3 or 4 squares along the shortest edge
- The grid can be equally split further into smaller squares where necessary
- Consider the size of the logo in relation to the overall size of the artboard
- The logo must fit to the square grid

Our grid - common digital grids

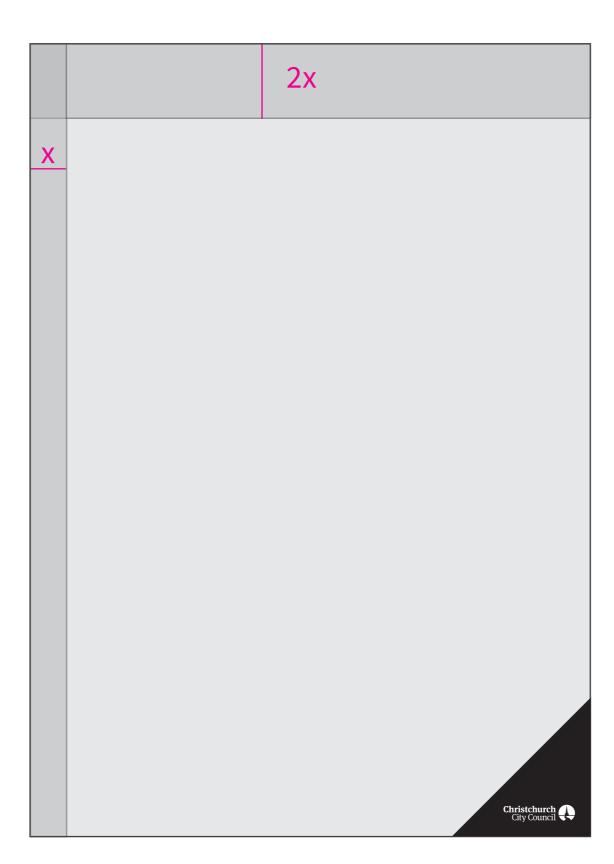


Design notes

- The layout for all collateral is determined by a grid of squares starting from the logo triangle in the bottom right hand corner
- The grid squares are determined by equally fitting the shortest edge of the artboard
- Areas for text, image and core shapes will be guided by the square grid
- The grid generally comprise of 3 or 4 squares along the shortest edge
- The grid can be equally split further into smaller squares where necessary
- Consider the size of the logo in relation to the overall size of the artboard
- The logo must fit to the square grid

Our grid - alternative text margins

Size	Тор	left/right/ bottom
A6	15mm	7.5mm
A5	20mm	10mm
A4	30mm	15mm
А3	40mm	20mm
A2	60mm	30mm
A1	80mm	40mm
A0	120mm	60mm
DLE	20mm	10mm
300x250px	20px	20px
760x120px	20px	20px
365x346px	40px	20px
767x225px	40px	40px



Design notes

- Layout margins are used for text aligment only
- Generally the top margin is double the width of the left margin
- On smaller digital collateral the margins will be equal

Our logo

Our logo - the triangle lock-up



Equal spacing around logo within triangle area



Example A4 size: Triangle 52.5mm; logo 30mm



Min logo size 20mm

Minimum logo size example: Triangle 35mm; logo 20mm









Design notes

- CCC logo will always appear in triangle and sit bottom right on CCC collateral
- Third party logos sit to the left or above a heading in the case of naming sponsor
- CCC logo is always black or white (white logo is preferred)
- The triangle colour must not be same colour as the background
- CCC logo can be provided in black or white without the triangle to third parties
- Minimum size of the logo in the triangle is 20mm
- Third party logos should not be larger than CCC
- Third party logos must be black or white where possible
- The Christchurch City Council logo will be used to represent all Council units
- Botanic Gardens will conitnue with their current brand until further notice
- Recreation and Sports Centres' logos and Libraries logos will no longer be used

Our logo



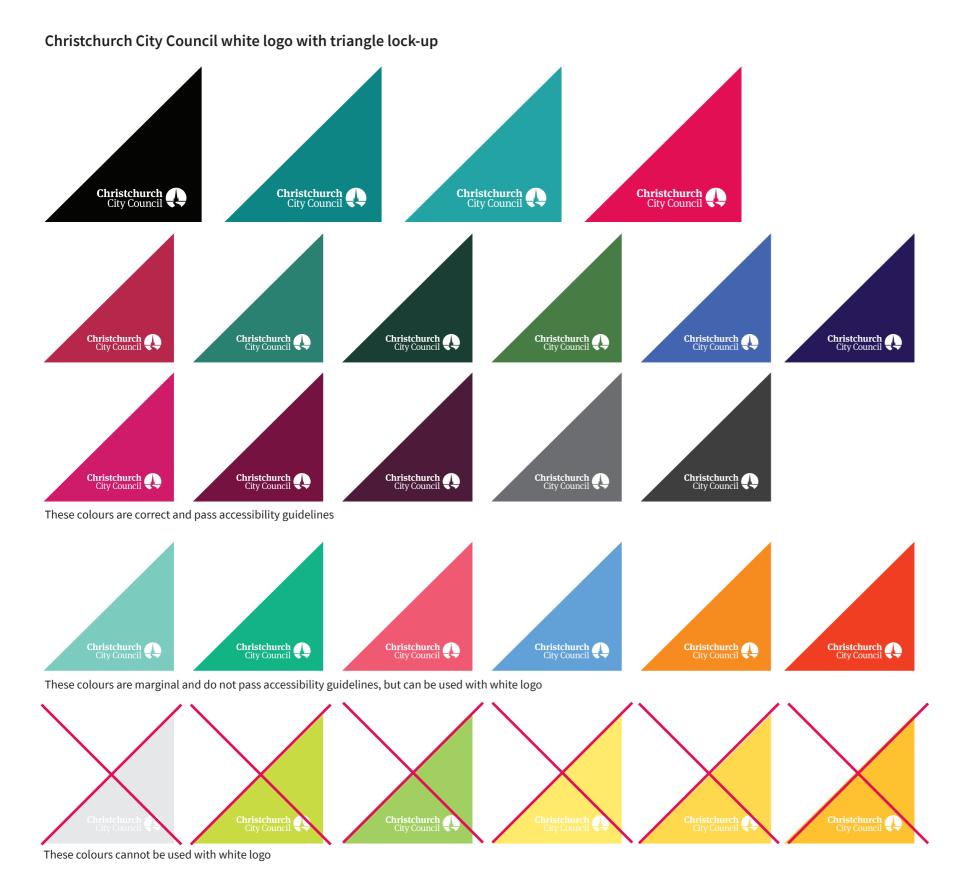






- CCC logo is always black or white (white logo is preferred)
- CCC logo can be provided in black or white without the triangle to third parties
- Minimum size of the logo in the triangle is 20mm
- The CCC logo is supplied on it own, without the triangle to third parties.
- The CCC logo can be used on its own in special circumstances (e.g. in software packages)
- The Christchurch City Council logo will be used to represent all Council units
- Botanic Gardens will conitnue with their current brand until further notice
- Recreation and Sports Centres' logos and Libraries logos will no longer be used
- The logo must not be distorted, rotated, use drop shadows, glow effects or change colour

Our logo - coloured triangle lock-up with white logo (preferred)



Design notes

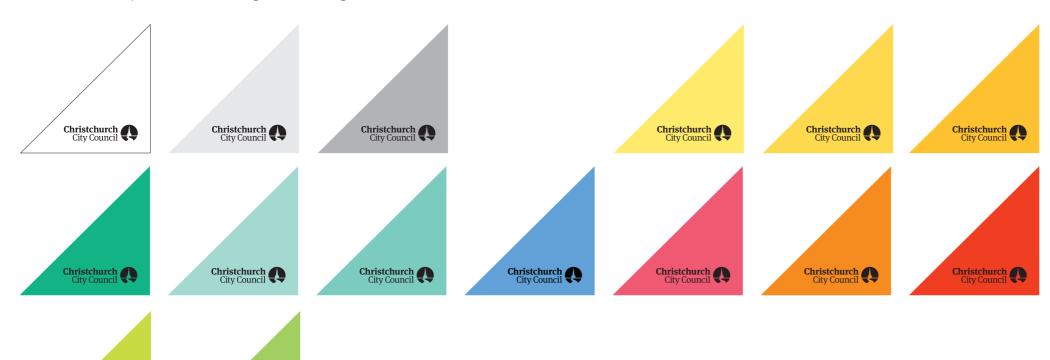
- CCC logo will always appear in triangle and sit bottom right on CCC collateral
- CCC logo is always black and white
- Triangle can be in colour and must not be same colour as the background

Accessibility

- The black or white logo on a colour triangle should be used according to the colour palette contrast rules and meet AA standard of the WCAG 2.0 guidelines
- Colour should never be relied on alone to determine information or meaning to the user

Our logo - coloured triangle lock-up with black logo

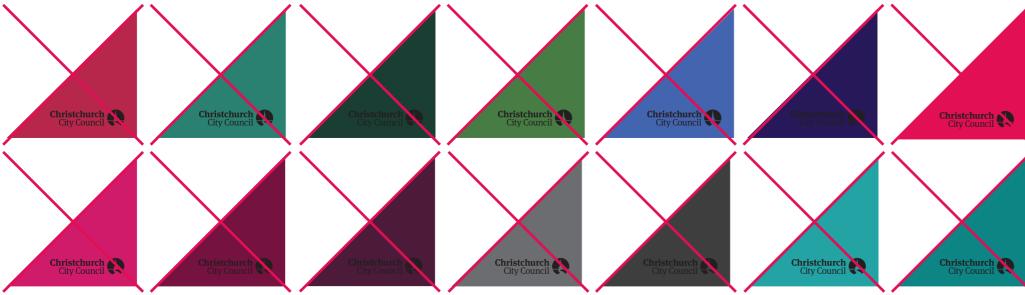
Christchurch City Council white logo with triangle lock-up



These colours are correct and pass accessibility guidelines

Christchurch City Council

Christchurch City Council



These colours cannot be used with black logo

Design notes

- CCC logo will always appear in triangle and sit bottom right on CCC collateral
- CCC logo is always black and white
- Triangle can be in colour and must not be same colour as the background

Accessibility

- The black or white logo on a colour triangle should be used according to the colour palette contrast rules and meet AA standard of the WCAG 2.0 guidelines
- Colour should never be relied on alone to determine information or meaning to the user

Christchurch City Council brand design guidelines | 37

Our logo with other logos

Third party logos







Design notes

- Third party logos sit to the left or above a heading in the case of naming sponsor
- Third party logos will appear in black or white where possible

Our logo with third party naming rights sponsors

Naming rights sponsor













Design notes

- Naming rights sponsors will appear above the heading on relative collateral
- Third party logos will appear in black or white where possible

Christchurch City Council brand design guidelines | 39

Our logo with contractors logos

Contractors

















Design notes

- Contractors logos appear first (to the left or above the CCC logo)
- Contractors logos will appear in black or white where possible on coloured backgrounds
- Contractors logos can appear in full colour on a white background
- CCC logo with always appear in black or white
- The 'plus' symbol will always appear in black or white and will be centered aligned between the two logos

Our logo with contractors logos

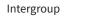
Application examples





HEB Construction





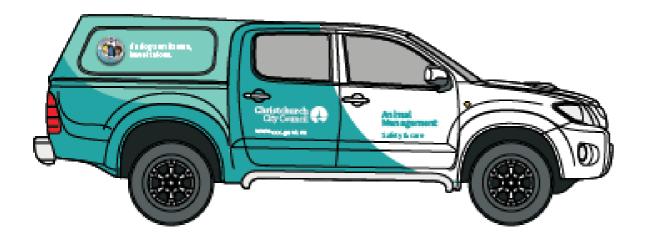


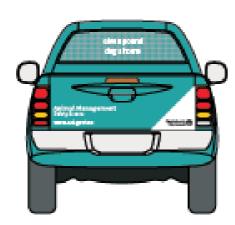
Higgins

Our logo on Council vehicle

Application examples







Our illustration

Our illustration



- Our illustrations reflect the vibrance and diversity of our City and can be used to as an alternative to photographic imagery
- Illustrations should be used to accompany and enhance messaging
- Our illustrations should not be overly abstracted and should be recogniseable
- Our illustrations of key Christchurch landmarks should be recogniseable
- Illustrations of people are reduced to the essentials.
 Personal facial expressions and gestures should be avoided
- Where possible individual illustrations must never appear in isolation - there should be a minimum of 3 in a composition
- A maximum of two to three illustrated elements should overlap
- Illustration compositions should use a maximum of two colour palette families with the ability to use a range of tones
- Grey, white and black should be used sparingly with the emphasis on colour
- Illustrations should appear as a flat/ front elevation; avoid 3D and perspective
- There is the ability to create bespoke illustration style for specific events/event services (i.e. Summertimes) these should not be repeated or used anywhere else
- Our illustrations are layered to give depth to a composition
- Colour contrast amongst the illustrations should be used to highlight important features

Christchurch City Council brand design guidelines | 44

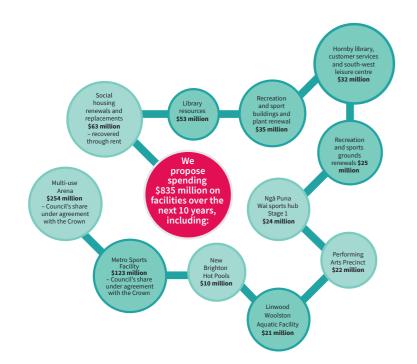
Our illustration - styles

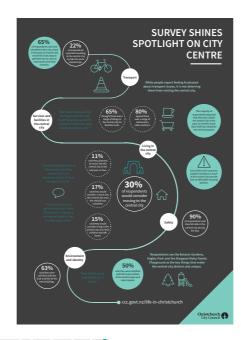


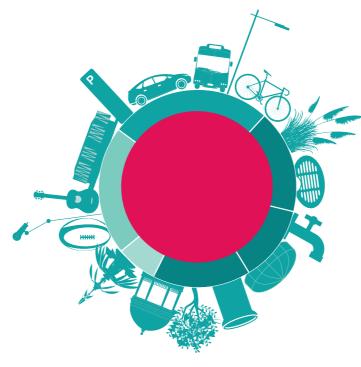
Design notes

- Our illustration styles can be placed in the following categories:
 - Informative
 - Decorative
 - Narative
 - Campaign specific
- The styles should be appropriately applied in relation to the content

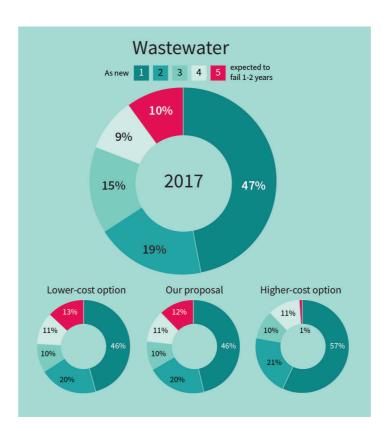
Our illustration - informative style











Design notes

- Informative illustrations are used to aid the user in understanding the content:
 - Maps
- Infographics
- Educational diagrams
- Technical diagrams

Our illustration - decorative style

















- Decorative illustrations are used to accompany and enhance the engagement of the content
- They can be used as an alternative to photographic imagery
- They are fun, vibrant and attracttive
- They do not have to be realistic, although they should be recogniseable
- The illustrations should be colloquial and include Christchurch landmarks and features

Christchurch City Council brand design guidelines | 47

Our illustration - narrative style













Design notes

- Narrative illustrations are used to accompany messaging and help to tell the story
- They can be used as an alternative to photographic imagery
- They are storytelling and informative
- They have to be more realistic than abstract and clearly represent reality
- They can be technical illustrations to help explain specific messaging
- People
 - Use no facial details
 - Generally people appear front-on but allowance is given to some positioning
 - People can be represented in their full form or partial appearance eg. Hands only
 - All styles of people must look consistent although some illustrations can be drawn from different sources. Check with Brand Team before use

Our illustration - campaign specific











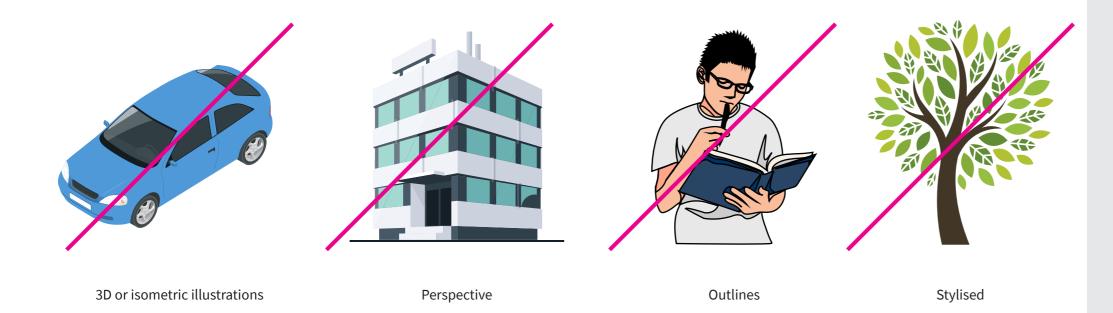


Design notes

- Illustration styles can be created for specific use on major event campaigns in collaboration with teh Brand Team
- They must use our brand palette
- Campaign specific illustrations should only be used for that campaign

Our illustration - misuse

Do not use the following:





• Examples of how not to illustrate are shown here

Our iconography and symbols

Minimum icon size 30px. Lineweight at minimum size 1pt.

question-mark

stop

alert

play

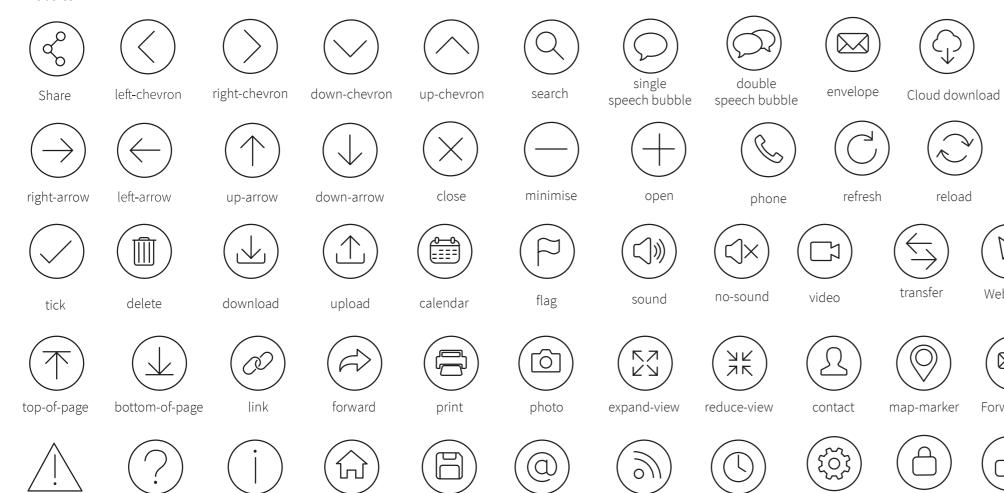
information

fast forward

home

rewind

Website



save

to-beginning

Design notes

reload

Settings

attach

rss-feed

pause

email

to-end

time

edit

Lock

Favourite

Web link

Forward mail

Unlocked

Mouse

- Our icons are to be used on all collateral except for signage where international icons and symbols will be
- The line weight of all icons will be equal
- Icons will appear in a circle where appropriate
- The line weight of the circle is the same as the icon
- Icons are generally always in black or white and should adhere to our colour palette colour contrast rules
- Minimum icon size is 5mm in print and approx 20px online according to their use
- Avoid making the circle background a diffrent colour to the artwork background
- Avoid placing icons over imagery or patterm

Minimum icon size 30px. Lineweight at minimum size 1pt.

Transport



Traffic lights





Car

P



MTB



Taxi/Uber



Motorcycle



Pedestrian

Tram



Airport Petrol Station



Parking



Road cone



Bus exchange



Skateboarding



Mobility scooter



scooters



Bus interchange Bus stop







Cycle

Cycle underpass

Social Media



Facebook



FlickR



Instagram



LinkedIn

in



Neighbourly



Pinterest



Snapchat



Twitter



Yammer



YouTube























Minimum icon size 30px. Lineweight at minimum size 1pt.

GIS







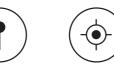




home









minimise map-marker

open

location

home

EOC (Emergency Operations Centre)



















earthquake

fire

tsunami

flooding

weather event

Environment



Dog/Dog Park Camping Gound







Moon



Drinking water



High tide/





Low tide



Picnic area



Playground



Rain



Trees/forest



Pools

Recycling



Water drop



Waves



Temperature

Weather



Rain showers





Snow

Sunshine



Sunshine with

cloud



Wind



storms





Cloud overnight

Christchurch City Council brand design guidelines | 54

Minimum icon size 30px. Lineweight at minimum size 1pt.

Recreation and Sport



Basketball



Change rooms



Recreation & Sport Centre



Cricket











fountain









Lockers

Team area



Tennis



Running



Sauna



Spin studio

, SER



Swimming pool





Playground



Cricket



Walking



Athletics



Community field



Rugby/Rugby League



Referee



Spectators



Dog on lead



Dogs



Changing rooms



Fitness studioS



changing rooms



tadium seating



Showers





Arena/Stadium

Accessibility



Disabled access



Disabled toilets



Hearing impaired



Hearing loop



scooter

Seating







Sign language



Unisex toilets



Male

toilets



toilets

Minimum icon size 30px. Lineweight at minimum size 1pt.

Miscellaneous









tickets



Restaurant



Rubbish bin



Music



Arts



Call centre



Tag



Creative Idea



















Spraycan



Microphone



Hospital /Medical Centre





































Screen



News



Newspaper









Alarm





Announcements











Cafe



Calculate





24 hoursR

Library

















Book 1

















envelope

Minimum icon size 30px. Lineweight at minimum size 1pt.

Health and safety







Safety gloves





Syringes



Sharp objects



Wash hands



Grabber tool



Open toe shoes



No food and drinks



No photography Refuse entry



No syringes



Sharp objects



No running around pools



Avoid while pregnant



No open toe shoes



First aid

Hydroslide / Pools health and safety



Over 5 years



Over 16 years



Adult supervision



Max weight 135kg



Max weight 182kg



No zippers, buckles or belts



One tube at a time



No trains



Goon green light



No stopping in tube



Exit here



No shoulder rides





No jumping



Keep off lane floats

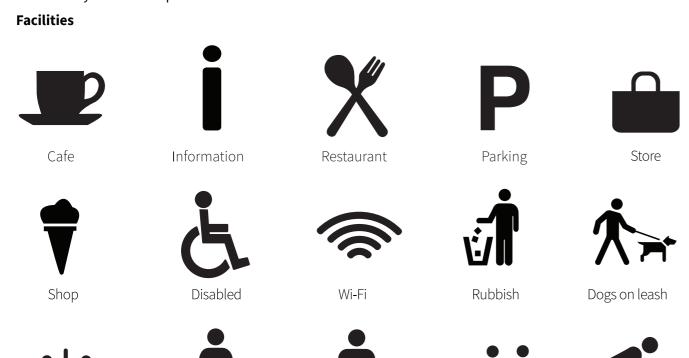




No diving

Symbols

Minimum symbol size 30px or 8mm.













Drinking fountain



First Aid

Stairs

Picnic area



Unisex



Drinking water





Family







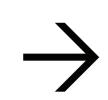
Committee room

Committee room



Changing room











Directional arrow 2

No food or drink

No smoking

No pushing

Symbols

Minimum symbol size 30px or 8mm.

Transport









Car



Motorcycle



Taxi



Bus interchange



Bus stop/drop off



Bus stop with shelter



Airport

Recreation and sport





Sauna





Steam room



Gym





Exercise studio



Weights room





Lane swimming



Pools



Changing area



Changing area (labelled)



Group fitness



Hydrotherapy Pool



Toddler Pool



Water playground



Hydroslide



Birthday room

Symbols

Minimum symbol size 30px or 8mm.

Nga Puna Wai



Athletics



Community field



Rugby League



Training field



Tennis



Hockey



Grandstand



Team area



Spectators



Referee



Playground 1



Playground 2



Playground 3



Walking track

Service centres/Customer services



Dogs



Service counter



Property



Pay



Kerbside bins



Call centre



Parking

Symbols

Minimum symbol size 30px or 8mm.

Library













Library

Storytime

Meeting room

Committee room

WiFi

Kerbside







Rubbish



Compost

Service centres/Customer services



earthquake



fire



tsunami



snow



flooding



weather event

Candid photography:

Moments captured spontaneously as they happen. The subjects are usually not aware of the photographer, so they appear very relaxed.

Candid photography can be achieved several was:

Documentary photography:

Manual pictures that form a photo story; it is about a particular subject or a story that a photographer wants to highlight. They are all objective pictures.









Photojournalism:

Live events as and when it happens and informs the world about it. Photojournalism is not about shooting unexpected events, but about capturing unexpected moments at events that are planned. It is serious journalism and a person needs to plan it right to be at the right place and at the right time.

Staged photography:

Capturing ordinary, everyday life in public spaces or life as it happens.

Focused on individuals

Using models/friends/family/staff













Portraiture:

Capturing peoples' moods and expressions.

- People looking straight at the camera
- Can include their environment
- Headshots







Local landscape photography:

It can portray a scenery, or can even show an impact of environmental change

- not focusing on people, more about the environment they are in
- number of people in the scene
- Could be panoramic but not distorted
- Can be inside and outside
- Landmarks/monuments/places







Stock photography:

Used as a substitute if necessary. Must maintain authenticity.

Aerial/drone photography:

Images that are captured from above.









Composition:

When capturing images please be aware that most of our photos will be positioned into a square format. Portrait and landscape photos must fit into this composition









Design notes

Avoid:

- No soft focus
- No filters (tilt shift or HDR for example)
- No night filter photography
- No montage
- No clipping of subject (especially faces)
- No abstract photography
- No black and white
- No sepia
- No conceptual or fine art
- No soft focus
- No still life
- Dark, moody, negative imagery
- No clip art
- Not cluttered
- Not offensive or irresponsible
- Negative impact on Council
- Violence and aggression
- Conflicting messages

Incorrect photography

Please avoid using the following styles of photography



No soft focus photography



No tilt-shift filter



No montage photography



No black and white photography (unless used for heritage or history)



No blurred effects



No cropping faces



No night filters



No dark and moody



No manipulating of imagery



No overseas imagery

Design notes

Avoid:

- No soft focus
- No filters (tilt shift or HDR for example)
- No night filter photography
- No montage
- No clipping of subject (especially faces)
- No abstract photography
- No black and white
- No sepia
- No conceptual or fine art
- No soft focus
- No still life
- Dark, moody, negative imagery
- No clip art
- Not cluttered
- Not offensive or irresponsible
- Negative impact on Council
- Violence and aggression
- Conflicting messages

Our animation

Our videography

Candid/live videography:

Moments captured spontaneously as they happen. The subjects are usually not aware of the videographer, so they appear very relaxed.

• Limited time may apply



Documentary videography:

Moments captured as they happen.

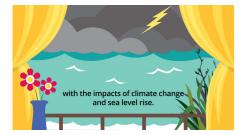
- Story telling
- Informative/educational



Our animation

Coastal futures









Drone information











Long Term Plan







Fireworks pet safety









Design notes

- Animations can be used to tell a story
- They draw from our illustration style
- Animations can include a voice over or vsiual narrative

Accessibility

• If there is a voice over, the animation should also include sub-titles

Our animation - stinger

Intro stinger for all CCC brand videos



Outro stinger for all CCC brand videos



Our signage

Parks and reserves sign elements

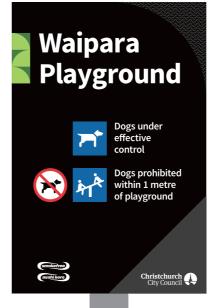


Sign markerParks and reserves (Green spaces)
Colours: Hagley Park palette



TypefaceSource Sans Pro family

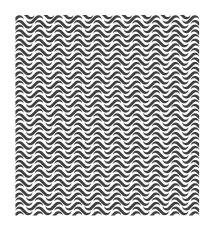
Source Sans Pro family





Sign marker
Parks and reserves
Located near/beside water features
Beaches, Lakes, Sreams, Creeks,
Estuaries, Harbours, etc
Colours: Lyttelton palette





Logo lockup Colour: Arts Centre Wha

Christchurch City Council



BackgroundPattern type: Eels
Colour: Arts Centre Wha

Parks and reserves signs international general information symbols





Parks and reserves signs international safety and warning symbols





Caution



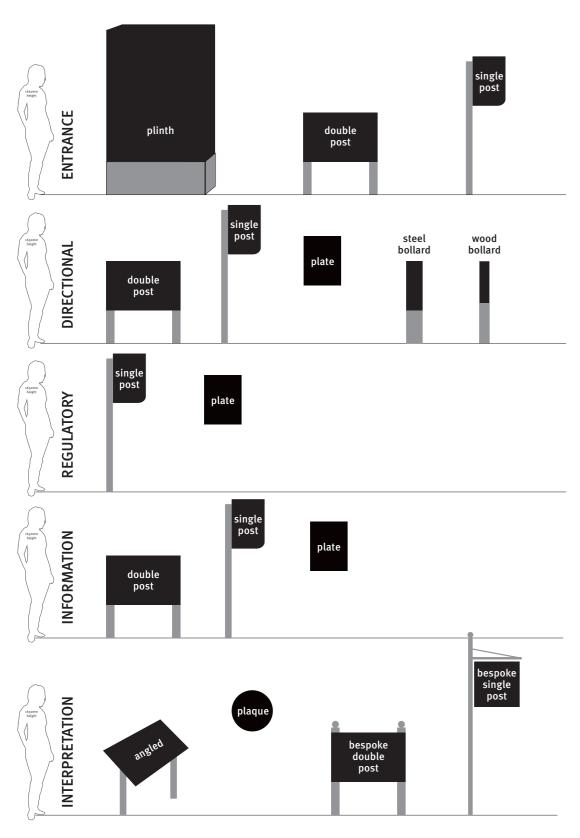


Parks and reserves safety colour scale

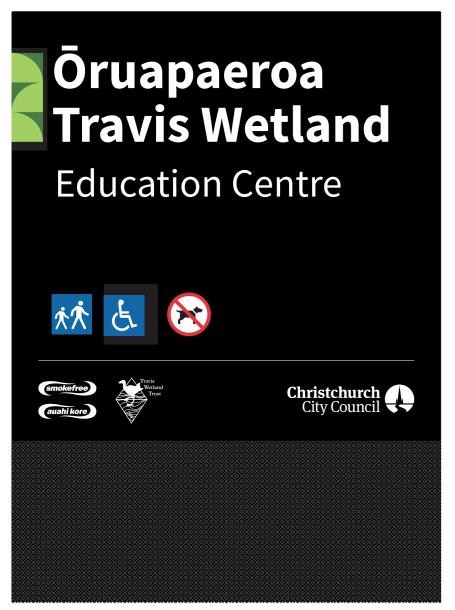
Caution colour: Port Hills Toru

Warning colour: Punt Tahi Danger colour: Punt Rua

Sign types and their function



Sign types





Plinth Double post

Experience signage



















Experience signage

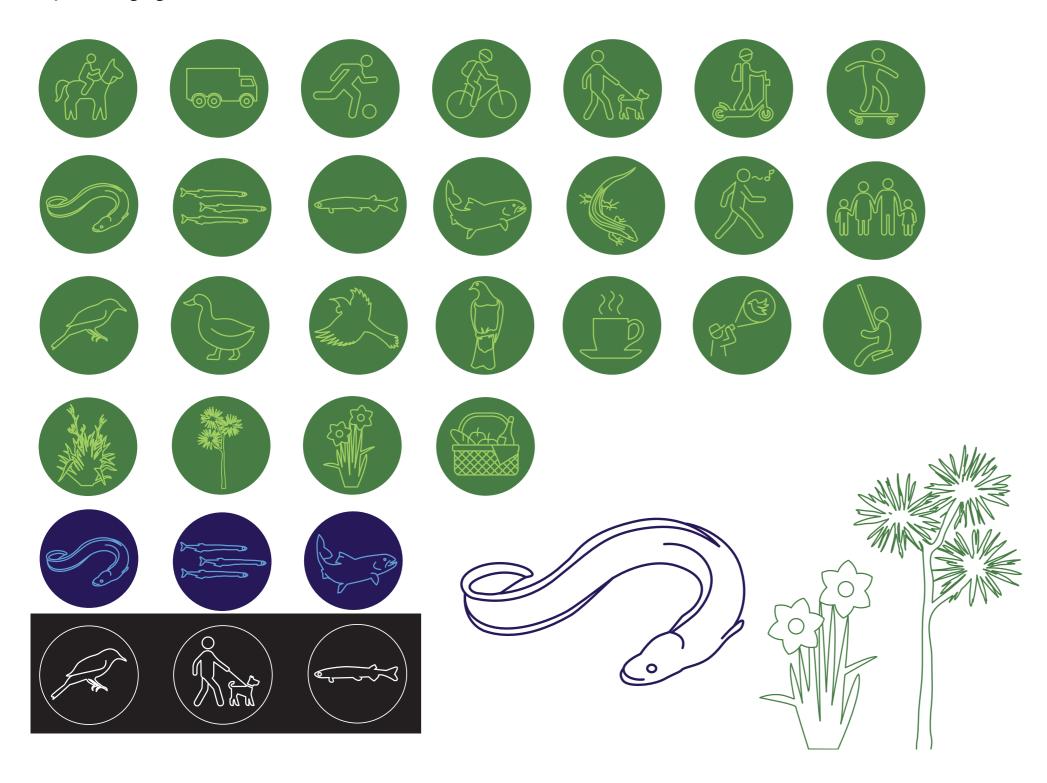








Experience signage icons



Facilities wayfinding guidelines

Introduction

The intent of this concept report is to provide a way finding approach for Council hubs to support a welcoming and helpful experience.

The following pages describe the design intent for signage onsite and the foyer of our hub facilities. The design is based on the CCC brand guidelines, and signage and way finding guidance document.

Messaging

Messaging on signage has been kept to a minimum. Each sign describes only the information required at that particular location.

Locations

Signs have been located to provide a clear and legible way finding experience. The principle of less is more has been applied by combining sign purposes where appropriate.

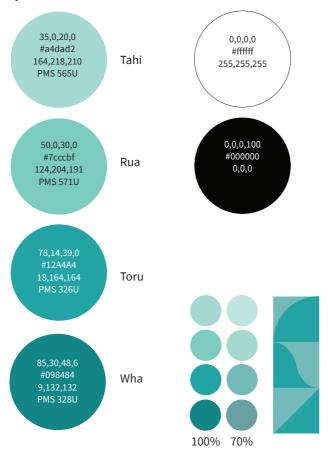
Colours

All signage will use the colours below.

Sign use

Site wayfinding Facility wayfinding Te Reo Māori text Black / Lyttelton Harbour / White Lyttelton Harbour / Black / White Black / White / Lyttelton Harbour

Lyttelton Harbour



Typography

The typeface used throughout all signage is CCC font 'Source Sans Pro.' The weights identified below should be applied as appropriate to create a hierarchy of information.

Source Sans Pro

Source Sans Pro Light

Source Sans Pro Regular

Source Sans Pro Semibold

Source Sans Pro Bold

Source Sans Pro Black

The height of letters shall be determined by referencing the relevant standards for different viewing distances. A quick table guide for pedestrian sign messages is described below.

Requires viewing distance	Minimum letter height		
2 metres	6 millimetres		
4 metres	12 millimetres		
6 metres	20 millimetres		
8 metres	25 millimetres		
12 metres	40 millimetres		
15 metres	50 millimetres		
25 metres	80 millimetres		
35 metres	100 millimetres		
40 metres	130 millimetres		
50 metres	150 millimetres		

Facilities wayfinding guidelines

Te Reo Māori

Te Reo language will be duplicated on all signs with text, as practical. Te Reo naming shall be first with the English text below as per the example below. Please note that Te Reo Māori included in this report is indicative, wording should be verified by our Ngāi Tahu advisers.

Māori translation English translation

Māori translation

English translation

Māori translation **English translation**

Logo

External signage will incorporate the Christchurch City Council logo and will also feature the 45 degree triangle in Lyttelton Harbour or black.





Multi language welcome

An entrance sign graphic incorporating welcome messaging in multiple languages

Welcome Nau Mai **Maligayang Pagdating** Welkom स्वागत Afio Mai Καλώς ήλθατε Ji Aaya nu Witamy Selamat Datang Wilujeng Sumping ようこそ 歡迎 Bienvenue Добро пожаловать Nal-Varravu 환영합니다 Добре Дошли الهس والها Soo Dhawaada 欢询 دىدم آ شوخ Cead Mile Failte Talitali Fiefia CHÀO MỪNG Bienvenidos Bem-vindos Herzlich Wilkommen Bula Binevenit Kaaraki Inquae bdehan metsaekum Benvenuti ยินดีต้อนรับ Dobrodošli Svakom Aere Mai

Facilities wayfinding guidelines

Iconography on all sign types should be as per this page.

We are introducing icons and symbols across our signage. They are internationally recognisable, more helpful for people with English as a second language.

Icons allow us to describe our range of services easily.

We have the ability to use icons that show other services.

Five to six icons displayed at a time will be the maximum number people will be able to process quickly.



Facilities wayfinding guidelines

External signage

Signage surrounding the facility or attached to structures externally. Signage options are examples.





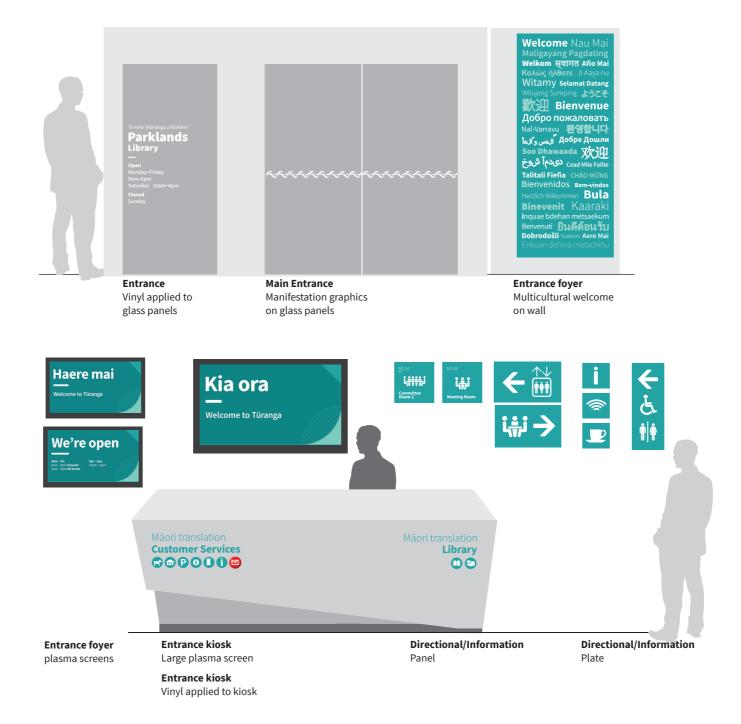
Facilities wayfinding guidelines

Internal signage

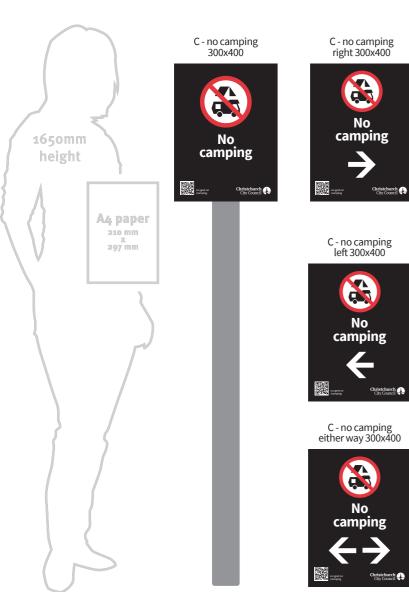
Creating a welcoming entrance.

Signage found inside the facility/building.

Placements and size will be determined by ths ize and space of the foyer.



Camping signs













C - csc camping right 300x400



C - csc camping left 300x400



C - csc camping both ways 300x400



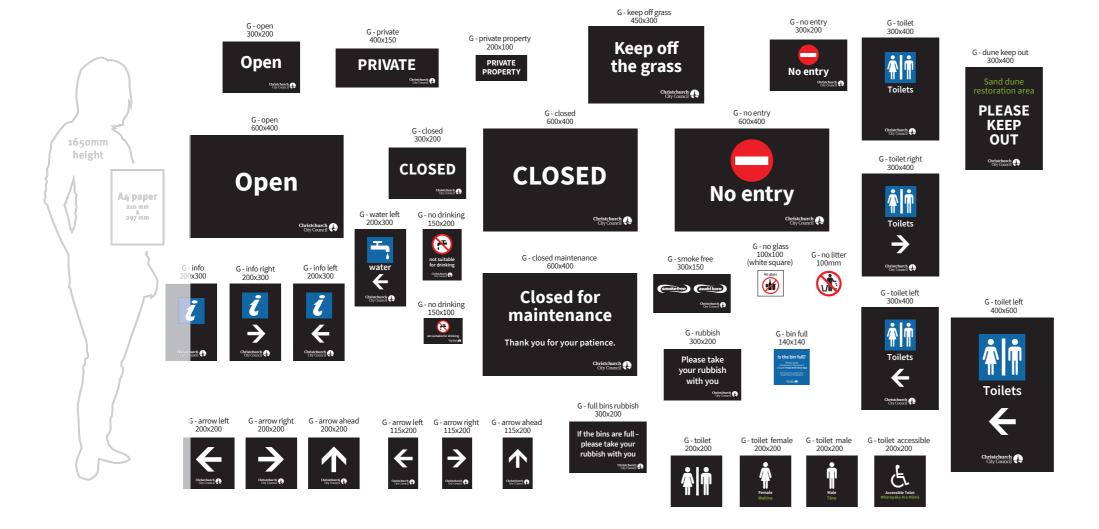
Warning signs



Dog signs

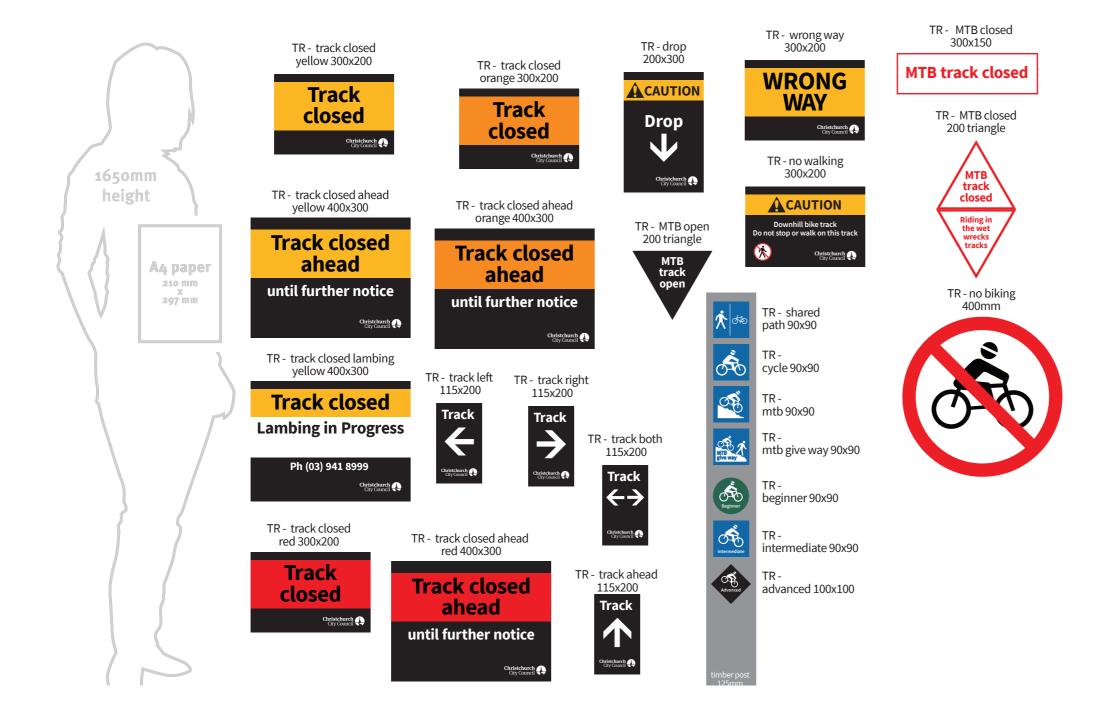


Information signs



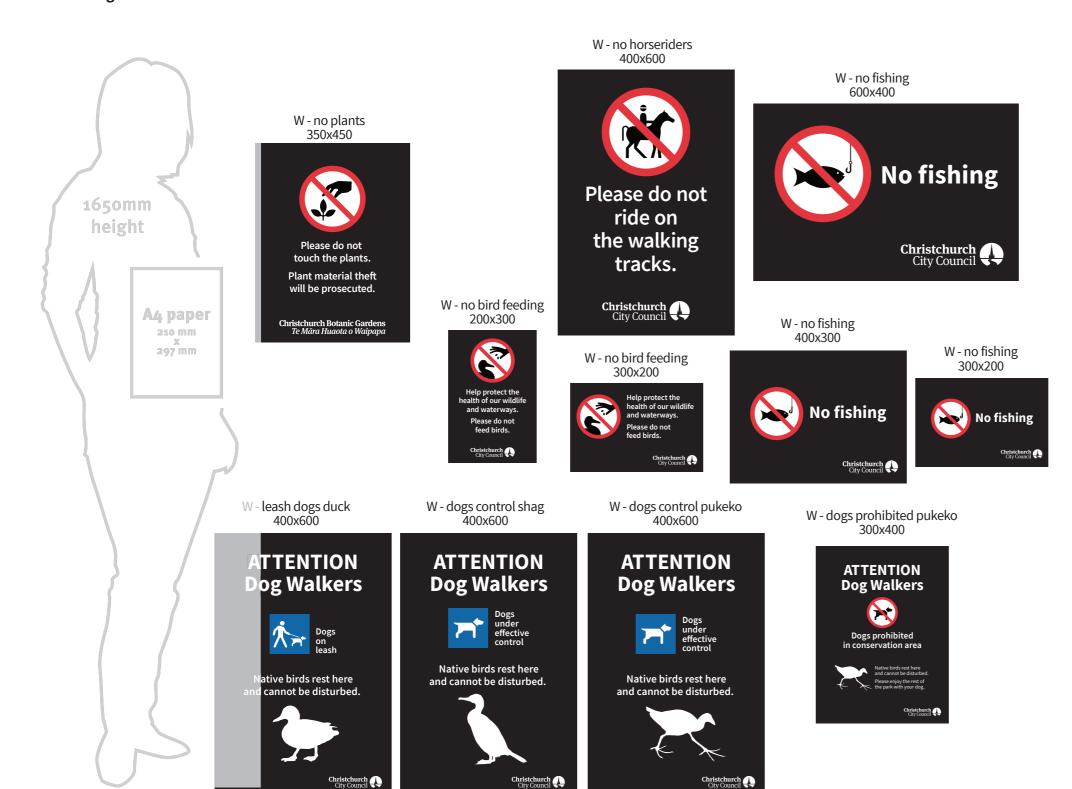
Christchurch City Council brand design guidelines | 90

Walking and mountain biking (MTB) track signs



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Wildlife signs



Sign safety and warning symbols





The smokefree policy is non-regulatory and Council staff will not enforce the policy. Because the policy is voluntary, signage is the key action that give effect to the policy. Smokefree signs communicate the Council's position and inform the public about smokefree areas.



















Our website branding

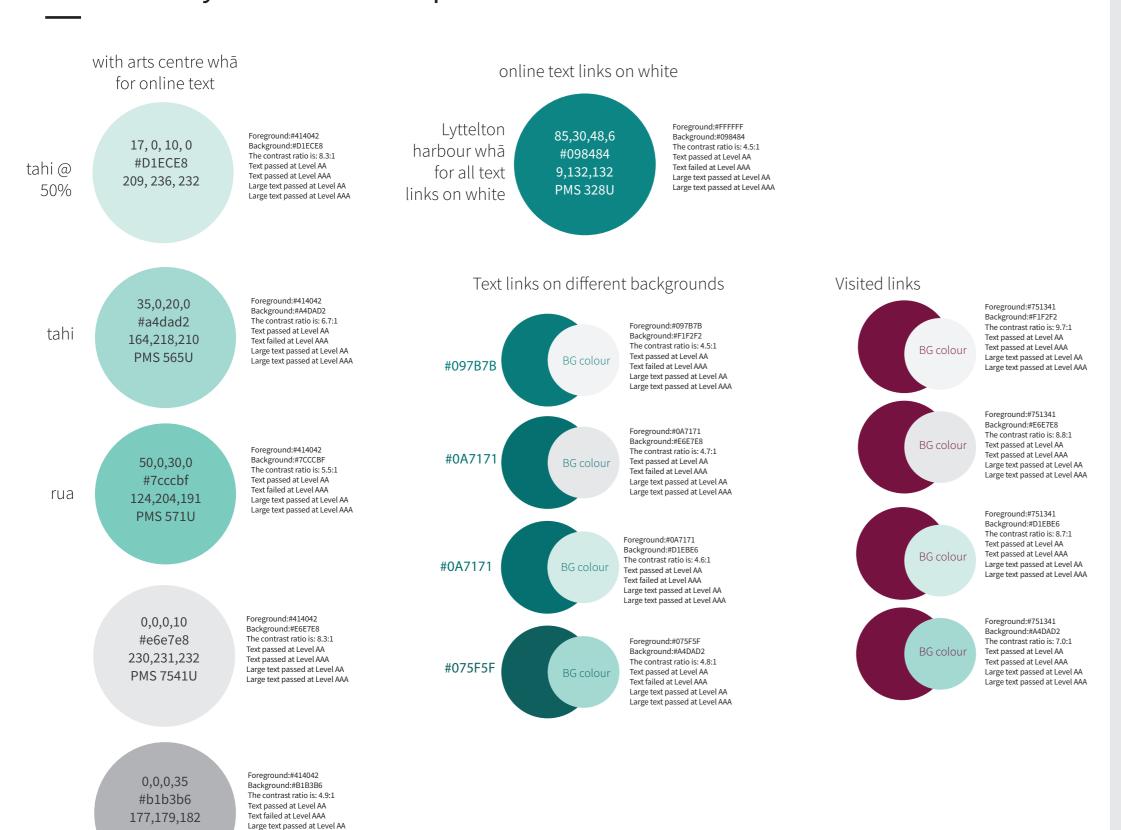
Our typography

Text type	Weight	Online (large)	Line height	Online (small)	Margins (in pixels)	Design note
<h1> Page heading: Source Sans Pro Semi bold</h1>	600	250% / 40px	50px (125%)		0,0,30,0	Page headings
<h2> Sub heading: Source Sans Pro Semi Bold</h2>	600	150% / 24px	30px (125%)		5,0,15,0	Sub headings
<h3> Body heading: Source Sans Pro Semi Bold</h3>	600	125% 20px	30px (125%)		5,0,15,0	Body headings Table headings Contextual link boxes headings Drop down mega menu L1 link
<p1> Body copy: Source Sans Pro Regular</p1>	400	100%/ 16px	30px (125%)		10,0,10,0	Body copy Form field content Contexual links Main menu links
Body copy: Source Sans Pro Semi bold	600	100%/ 16px	22.5px			urls / links pagination
Body copy: Source Sans Pro Italic	400 italic	100%/16px	22.5px (140%)			
Body bullets: Source Sans Pro Regular	400	100%/ 16px	22.5px (140%)			
Body numbers:Source Sans Pro Regular	400	100%/ 16px	22.5px (140%)			
Summary copy: Source Sans Pro Regular	400	125% / 20px	28px (140%)			Summary/intro copy
Table content: Source Sans Pro Regular	400	100%/ 16px	22.5px (140%)		Table cells 15px padding	
Image caption/footnote. Source Sans Pro Regular	400	85%/ 14px	20px			
Image caption: Source Sans Pro Italic	400 italic	85%/ 14px	20px			Image credit Form hints Validation errors
Breadcrumb. Source Sans Pro Regular	400	85%/ 14px	20px			
Menu Level 1. Source Sans Pro Regular	400	100%/ 16px	30px (125%)			
Menu Level 2. Source Sans Pro Regular	400	100%/ 16px	30px (125%)			

Our UI library - web variations palette

PMS 428U

Large text passed at Level AAA



Design notes

 To comply with WCAG 2.0 AA standards the palette will vary online.

Our UI library

Text

All text in Source Sans Pro regular in Arts Centre wha #414042

Text links

All body text links in Source Sans Pro Semi bold in Lyttelton wha #098484 (on white background*) and inline with the rest of the text

*alternative colours must be applied for links on coloured backgrounds - see web variations palette for more information

All header links in Source Sans Pro Semi Bold in Arts Centre wha #414042 and inline with the rest of the text

All visited links in Source Sans Pro Semi Bold in a Tram Rua #751341 and inline with the rest of the text

All focus state links in Source Sans Pro Semi Bold in Lyttelton wha #098484 and underlined and inline with the rest of the text

All external site links in Source Sans Pro Semi Bold in Lyttelton wha #098484 and inline with the rest of the text

All document links in Source Sans Pro Bold with the file suffix and size alongside (e.g."[pdf 568kb]") inLyttelton wha #098484 and inline with the rest of the text

All disabled body text links in Source Sans Pro Semi bold in Arts Centre rua #B1B3B6 (on white background*) and inline with the rest of the text

Design notes

All text on white background online will be Arts Centre wha