11 November 2022

# Te Whatu Ora Health New Zealand

AS Van Wey fyi-request-20883-a09e332f@requests.fyi.org.nz

Tēnā koe AS Van Wey

### Your Official Information Act request, reference: HNZ00005636

Thank you for your email on 17 October 2022 asking for information which has been considered under the Official Information Act 1982 (the Act).

As you may be aware a new government agency, Health New Zealand (Health NZ), was established on 1 July 2022 pursuant to the Pae Ora (Healthy Futures) Act 2022 (the Act). As such, some of the functions formerly in the Minister of Health have transferred to Te Whatu Ora Health New Zealand. As the matters you have raised now fall under the functions of Te Whatu Ora, our agency will respond to your request.

Please note that the Draft Health Information Security Framework (HISF) 2022 is currently open to public consultation. This closes on 18 November 2022, therefore we are providing a response now to the first two parts of your request, to enable you to contribute to the consultation process, if you wish. The response to the remaining parts of your request will be provided in due course.

## Current Health Information Standards Organisation (HISO) 10029 Health Information Security Framework.

"I request the current Health Information Standards Organisation (HISO) 10029 Health Information Security Framework, if it is not HISO:10029(2015) which is readily available online. HISO 10029 (2105) requires policies on communication, including policies on "how personal health information exchanged over a network is protected from interception, incorrect routing and/or loss" (section 8.2). Former versions use to include protection from inter- and intra-agency interception in accordance with the Crimes Act 1961.

This standard also requires policies on investigation of security incidents (section 12). In 20121, the Ministry of Health recommend "Moving from analogue faxes to secure digital communications" because "[a]nalogue faxes use communication protocols which are easier to intercept than digital communication protocols: www.health.govt.nz/our-work/digital-health/other-digital-health-initiatives/moving-analogue-faxes-secure-digital-communications.

The Health Information Standards Organisation (HISO) 10029 Health Information Security Framework is the current Health Information Security Framework. This is publicly available from: <a href="https://www.health.govt.nz/publication/hiso-100292015-health-information-security-framework">www.health.govt.nz/publication/hiso-100292015-health-information-security-framework</a>.

Te Whatu Ora is currently consulting on a Draft Health Information Security Framework (HISF) 2022. This draft is a work in progress and also consists of an overview of the following domains for the hospital segment (previously known as District Health Boards): Human Resource Security, Asset Lifecycle Security, and Health Information Security Incident Management. The Draft HISF is available online until Friday 18 November 2022, at <a href="https://www.tewhatuora.govt.nz/whats-happening/consultations/updating-the-health-information-security-framework/">www.tewhatuora.govt.nz/whats-happening/consultations/updating-the-health-information-security-framework/</a>

The Interim HISF will be made available on the Te Whatu Ora website when it is published.

### Digital Communication protocols.

You requested:

Digital Communication protocol

Te Whatu Ora is not responsible for fax protocols. The Public Switched Telephone Network (PTSN), which supports the fax protocol is being decommissioned, and planned dates identified by Spark can be found here: <a href="www.spark.co.nz/shop/landline/landline-migration/">www.spark.co.nz/shop/landline/landline-migration/</a>. We understand that Spark is still in the process of decommissioning other regions not listed on its website.

### How to get in contact

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at <a href="https://www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a> or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on Health NZ's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available on our website.

Nāku iti noa, nā

Gaynor Bradfield

Manager

Office of the Chief Data and Digital