

OIA 2324 0081 – Appendix A

Table one – Citizenship by grant applications (CBG) submitted online between May 2022 and December 2022 by status.

Month Submitted	Approved	Processing	Unassigned	Withdrawn	Total
May-22	2266	578	63	14	2921
Jun-22	1648	24	1138	13	2823
Jul-22	1683	91	1129	23	2926
Aug-22	1828	250	1012	14	3104
Sep-22	1646	245	801	12	2704
Oct-22	1415	231	882	9	2537
Nov-22	1384	748	435	6	2573
Dec-22	865	316	651	10	1842
Total	12735	2483	6111	101	21430

Table two – CBG applications submitted online between May 2022 and December 2022 by workstream.

Month Submitted	Workstream 1	Workstream 2	Workstream 3	Workstream 4	Workstream 5	Total
May-22	1285	21	1521	71	23	2921
Jun-22	1243	28	1466	68	18	2823
Jul-22	1254	67	1504	83	18	2926
Aug-22	1273	105	1597	105	24	3104
Sep-22	1120	143	1315	87	39	2704
Oct-22	977	223	1181	56	100	2537
Nov-22	373	758	1150	53	239	2573
Dec-22	271	688	664	59	160	1842
Total	7796	2033	10398	582	621	21430

Table three – Oldest unassigned online CBG application waiting to be assessed by submitted month and workstream.

Workstream 1	May-22
Workstream 2	Dec-22
Workstream 3	Aug-22
Workstream 4	Apr-23
Workstream 5	Nov-22

Table four – Average working days taken for a Life and Identity Services Officer (LISO) to be assigned to online CBG applications during August 2023 by workstream.

Workstream 1	208
Workstream 2	155
Workstream 3	16
Workstream 4	44
Workstream 5	46

Caveats

- The data was collated on 17 August 2023.
- The numbers come from a dynamic system environment and may differ slightly from previous or future reporting.