

17 October 2023

AS Van Wey

fyi-request-24287-e1bda21d@requests.fyi.org.nz

Kia ora Amy

Your Official Information Act request, reference: GOV-028127

Thank you for your request of 30 September 2023, asking for the following information under the Official Information Act 1982 (the Act):

In May 2022, Linda Clark provided the ACC Board was contracted to review ACC's compliance with the privacy legislation. This report titled, independent review of access to and use of client information at ACC, is available on ACC's website. ACC CEO, Megan Main, stated that ACC has "an action plan in place to implement all its recommendations". I am requesting a copy of ACC's action plan, as well as the evidence of ACC having implemented and actioned the recommendations in the report. In the event that any of the issues raised in the report have not been addressed, I seek a list of those, as well as the reasons for why ACC has not implemented changes to address those issues in the last +1 year.

ACC has published the requested information

The information you have requested is available online at the following links:

- www.acc.co.nz/privacy/our-privacy-framework/
- www.acc.co.nz/newsroom/stories/privacy-review/ and
- www.acc.co.nz/assets/corporate-documents/acc-care-of-personal-information-continuous-improvement-programme-quarterly-dashboard-jul-2023.pdf. - our Action Plan

As noted in the Action Plan, Action 5.4.2 and 7.5.4 have been withdrawn. Refer to pages 4 and 6 of the Action Plan for details.

As this information may be of interest to other members of the public

ACC has decided to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

Ngā mihi



Sara Freitag

Acting Manager Official Information Act Services

Government Engagement