

13 November 2023

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Tēnā koe Chris

Request for information

Thank you for your Official Information Act 1982 (OIA) request dated 27 October 2023.
You asked:

Please provide the numbers per year on the call outs for police which you previously provided.

I require the same information you provided in this request response broken down by year since 2000

<https://fyi.org.nz/request/24452-sudden-deaths-responded-to-by-police#incoming-92303> (IR-01-23-32890)

When Police communication centres receive a request for service, an event is entered in the Communication and Resource Deployment (CARD) system. CARD events can only have one code type, and Police practice is to code the most serious risk or alleged offence. Sudden deaths would usually be coded as 1S.

The table below shows the number of events closed as 1S (when most information is known about the event) attended by police between 1 January 2000 and 31 October 2023.

Table 1. Attended 1S (at closure) events between 1 January 2000 and 31 October 2023.

Calendar Year	Attended 1S Events	Median Response Time	Median Attendance Time	Median Attendance Units
2000	4,529	18 min 39 sec	1 hr 40 min	2
2001	4,585	19 min 19 sec	1 hr 43 min	2
2002	4,496	20 min 42 sec	1 hr 47 min	2
2003	4,479	20 min 39 sec	1 hr 52 min	2
2004	4,512	20 min 26 sec	1 hr 51 min	2
2005	4,194	20 min 20 sec	1 hr 57 min	2
2006	4,760	20 min 25 sec	2 hr 19 min	2

Police National Headquarters

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2007	4,601	21 min 7 sec	2 hr 26 min	2
2008	4,773	20 min 42 sec	2 hr 34 min	2
2009	4,767	20 min 14 sec	2 hr 36 min	2
2010	4,622	20 min 21 sec	2 hr 40 min	2
2011	4,638	20 min 26 sec	2 hr 44 min	2
2012	4,648	21 min 1 sec	2 hr 42 min	2
2013	4,371	20 min 9 sec	2 hr 43 min	2
2014	4,698	20 min 8 sec	2 hr 47 min	2
2015	4,761	20 min 25 sec	2 hr 48 min	2
2016	4,629	20 min 56 sec	2 hr 49 min	2
2017	5,017	20 min 7 sec	2 hr 47 min	2
2018	5,124	20 min 11 sec	2 hr 54 min	2
2019	5,358	22 min 41 sec	3 hr 3 min	2
2020	5,124	21 min 49 sec	3 hr 4 min	2
2021	5,306	21 min 18 sec	3 hr 13 min	2
2022	5,924	23 min 0 sec	3 hr 22 min	2
2023 to 31 Oct	5,003	23 min 1 sec	3 hr 32 min	2

Data in this response is drawn from a dynamic operational database and is subject to change as new information is recorded or updated.

Please note that as part of its commitment to openness and transparency, Police proactively releases some information and documents that may be of interest to the public. An anonymised version of this response may be publicly released on the New Zealand Police website.

Ngā mihi



A/Superintendent Bronwyn Marshall
Director Emergency Communications Centres (Relieving)