

11 March 2024

Paul White

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Kia ora Paul

**Your Official Information Act request, reference: GOV-030691**

Thank you for your request of 23 February 2024, asking for the following information under the Official Information Act 1982 (the Act):

*Please provide the following;*

- ACC Vocational Medical Assessors Guidelines 2004
- ACC Vocational Medical Assessors Guidelines (current or latest version)

**The current Vocational Medical Services Guidelines**

ACC's Vocational Medical Services (VMS) Operational Guidelines are publicly available, here:

[www.acc.co.nz/assets/contracts/vms-og.pdf](http://www.acc.co.nz/assets/contracts/vms-og.pdf)

These are the Operational Guidelines that our current Vocational Medical Services suppliers use for the current contract. ACC is updating these guidelines to align with the new Vocational Medical Services contract, due to commence in July 2024.

We are refusing your request for the ACC Vocational Medical Services Guidelines 2004, as either the information does not exist or, despite reasonable efforts to locate it, cannot be found. This decision has been made under section 18(e) of the Act.

**As this information may be of interest to other members of the public**

ACC may decide to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available [www.acc.co.nz/resources/#/category/12](http://www.acc.co.nz/resources/#/category/12).

**If you have any questions about this response, please get in touch**

You can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz). If you are not happy with this response, you can also contact the Ombudsman via [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by phoning 0800 802 602. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Ngā mihi



Christopher Johnston

**Manager Official Information Act Services**

Government Engagement