

2 6 JUL 2016

Ms L.K Barber fyi-request-3633-4b1022a1@requests.fyi.org.nz

Dear Ms Barber

On 28 June 2016 the Ministry received clarification of the information you had requested and, under the Official Information Act 1982, will provide you with the following information:

• What was the policy and process involved when a Widow came into apply for assistance? Were there any procedures that case-managers followed to ensure that clients were informed of the services other agencies offered.

This letter is to advise you that the Ministry has received your request, however requires more time to respond to this request. In accordance with section 15(1) and 15A of the Official Information Act, the Ministry's response will be with you no later than 26 August 2016.

The reason for the extension is that the Ministry needs further time to consult on the release of the information you have requested.

You have the right to seek an investigation and review of our decision to extend the time by the Ombudsman, whose address for contact purposes is:

The Ombudsman
Office of the Ombudsman
PO Box 10-152
WELLINGTON 6143

I will respond to you sooner if I am able to.

Yours sincerely

Rachel Sutherland

General Manager Ministerial and Executive Services