

Tools for staff

Key contacts for complaints

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The majority of our contacts are initiated by our external customers however we are always happy to discuss issues our internal customers may be having and are willing to provide advice based on our experiences.

**Manager
Customer Support
Services**

The names of ACC Staff members have been redacted to protect their privacy. The public interest in disclosing this information has been considered, and ACC is of the view that the public interest in maintaining an individual's right to privacy outweighs the public interest in disclosing the information. This decision complies with section 9(2)(a) of the Act.

**Customer Support
Coordinators**

**Manager
Office of the
Complaints
Investigator**

Administration

Investigators