

25 March 2019



Anthony Jordan
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Tēnā koe Anthony

Time Extension of your Official Information Act request, reference: 0053780

Thank you for your request of 25 February 2019, asking for the following information under the Official Information Act 1982 (the Act):

- 1. Upto date memorandums/education resources that ACC staff are disclosed in order to identify those at risk of self harm and Suicide whilst in contact with ACC*
- 2. Upto date memorandums/education resources that ACC staff are disclosed in order to intervene those at risk of self harm and Suicide whilst in contact with ACC*
- 3. Information that would assist in reassuring Current Claimants and Potential Claimants, that ACC is proactive in educating it's staff and medical professionals that Suicide Awareness and Self Harm is real and a problem that requires ongoing vigilance*
- 4. Available ACC funded counseling assistance for those vulnerable to Self Harm and Suicide behaviours whilst awaiting reviews and/Or treatment*

ACC needs extra time

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 8 April 2019.

This extension is necessary as the consultations required to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

ACC is happy to answer your questions

Please contact me on GovernmentServices@acc.co.nz if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā

A handwritten signature in blue ink, appearing to read 'Emma Coats', is located below the text 'Nāku iti noa, nā'. The signature is stylized and somewhat cursive.

Emma Coats
Manager Official Information Act Services
Government Engagement & Support