

1 MAY 2019

M Moore  
[fyi-request-10179-f4d4400c@requests.fyi.org.nz](mailto:fyi-request-10179-f4d4400c@requests.fyi.org.nz)

Dear M Moore

Thank you for your official information request dated 22 April 2019 for:

1. *A list of actions taken to either remove or move the current (as at 22 April 2019) tenants of [a] state house ...*
2. *The date of said actions.*

We have decided to refuse your request under section 9(2)(a) of the Official Information Act.

Housing New Zealand has an obligation to keep our dealings with our tenants confidential. This includes specific actions we are taking to manage tenancies and third party information we have received about tenancies. Protecting the privacy of our tenants and the confidentiality of information about them is our legal obligation and is critical to maintaining trust in Housing New Zealand's relationship with our tenants.

I consider that the withholding of the information is necessary and is not outweighed by the public interest in its release. However, concerns or complaints about Housing New Zealand or its tenants may be raised with us by calling Freephone: 0800 801 601 or by email to: [enquiries1@hnzc.co.nz](mailto:enquiries1@hnzc.co.nz)

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely



Rachel Kelly  
Manager Government Relations